Scott Ruderham

From: Scott Ruderham
Sent: 03 December 2024 09:26
To: Luxaflex Technical Desk
Subject: RE: SO9523 Battrick - Duette Blind - Replacement Motor

SO16351
Battrick

Hi Kerry

Please can I proceed with this order.
Can you send me an official order conf and date of shipping

Many thanks
Scotty

From: Luxaflex Technical Desk <admin.queries@luxaflex.co.uk>
Sent: 29 November 2024 09:38
To: Scott Ruderham <scott@cpinteriors.je>
Subject: RE: SO9523 Battrick - Duette Blind - Replacement Motor

RECEIVED
20 DEC 2024
SCANNED

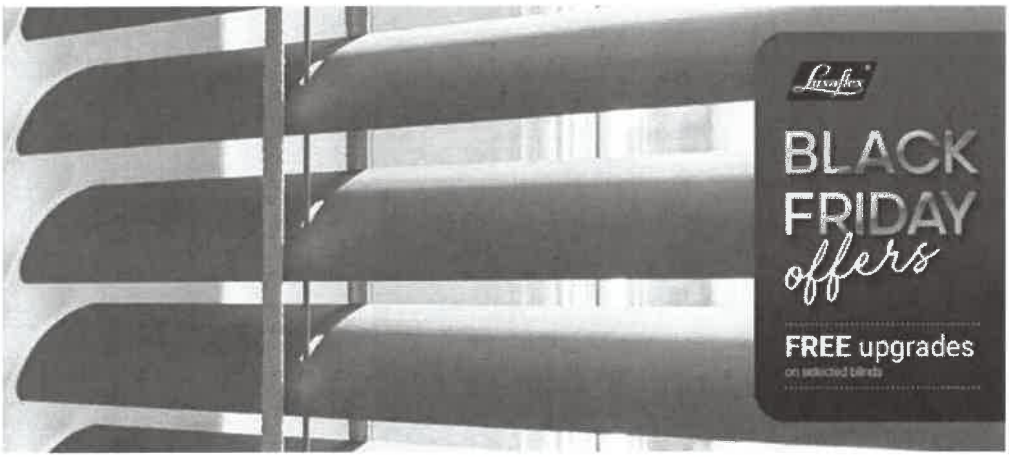
Hi Scotty

Sorry it is the retail cost.

1x parcel
20-12-24

Kerry Haye
Customer Service

Luxaflex® UK
Hunter Douglas Ltd
Mersey Industrial Estate
Heaton Mersey
Stockport
SK4 3EQ
T: 0161 442 9500
www.luxaflex.co.uk



From: Scott Ruderham <scott@cpinteriors.je>
Sent: 28 November 2024 15:19
To: Luxaflex Technical Desk <admin.queries@luxaflex.co.uk>
Subject: RE: SO9523 Battrick - Duette Blind - Replacement Motor

Hi Kerry

Cheers for this – would you mind letting me know the supplier/model of motor please and I can then refer to my client costs?

Thanks
Scotty

From: Luxaflex Technical Desk <admin.queries@luxaflex.co.uk>
Sent: 28 November 2024 11:14
To: Scott Ruderham <scott@cpinteriors.je>
Subject: RE: SO9523 Battrick - Duette Blind - Replacement Motor

Hi Scott

The cost for the motor is £205.00 and carriage is £20.00

Kerry Haye
Customer Service

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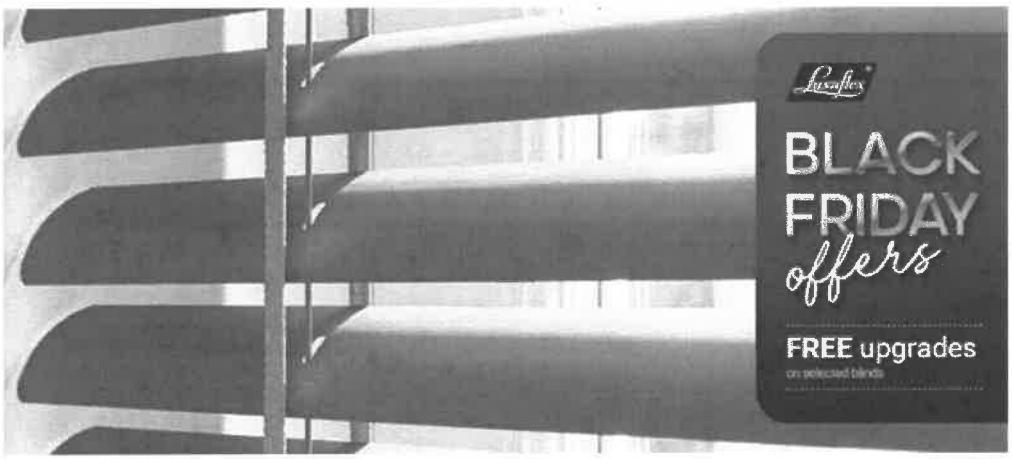

CP INTERIORS

QUOTE

To:

Mrs. J Battrick
2 West Grove
La Rue de Haut
St Lawrence
JE3 1JZ

Job Number: SO16351

Customer Reference:

Quote Date: Friday 29 Nov 2024

Deposit required: **£ 147.13**

Your Contact: Scott

Our Price Promise to you
We are so confident our pricing is competitive, that we will beat any written quotation for equivalent product by 5%

To supply and fit unless otherwise stated.

Location	Product	Description	Qty	Price
Bedroom	**Service/Repair**	26.11.24 - call out to attend to Duette Blind not working. Advising new motor required for blind,	1	
	Parts	Blind Motor 18v,	1	£ 256.25
	Labour	@ £69.00 p/h per fitter,	1	
		Carriage,		£ 24.00

Terms: 50% deposit due with order, 50% on completion

Subtotal	**£ 280.25**
GST	**£ 14.01**
Total	**£ 294.26**
Paid amount	£ 0.00
Total amount	**£ 294.26**

**** To go ahead with this quote please make deposit payment. To pay by card call us on 01534 768141 ****

Direct Deposit - Sort Code: 60-12-03 Account: 66577772

If you have any queries please call us on 01534 768141 or visit our showroom
Rue des Pres Trading Estate St Saviour

** For Our Terms & Conditions of Sale please go to www.cpinteriors.je **

Please note: This quotation is only valid for acceptance for 7 days. Our estimate does not include any electrical work or additional carpentry work to install the above unless otherwise specified. Please note there is a handling charge on customer own fabric of £7.50 per metre. Due to high costs of labour, pre-arranged missed fitting appointments will be charged on a time-wasted basis. Settlement is due on completion of works and an administration charge of £25 will be added per month if unpaid within 30 days. We reserve the right to charge for design, advice and liaison work carried out should an order not be placed. Goods remain the property of CP Interiors until full settlement is received. Should payment not be received we reserve the right to attend premises during working hours to remove goods and not be required to make good. Our full terms and conditions apply and are available on request.

Cheers for this – would you mind letting me know the supplier/model of motor please and I can then refer to my client costs?

Thanks
Scotty

From: Luxaflex Technical Desk <admin.queries@luxaflex.co.uk>
Sent: 28 November 2024 11:14
To: Scott Ruderham <scott@cpinteriors.je>
Subject: RE: SO9523 Battrick - Duette Blind - Replacement Motor

Hi Scott

(Retail) +

The cost for the motor is £205.00 and carriage is £20.00 (205+20)

- 37.5%

×2 =

£281.25

Kerry Haye
Customer Service

Luxaflex® UK
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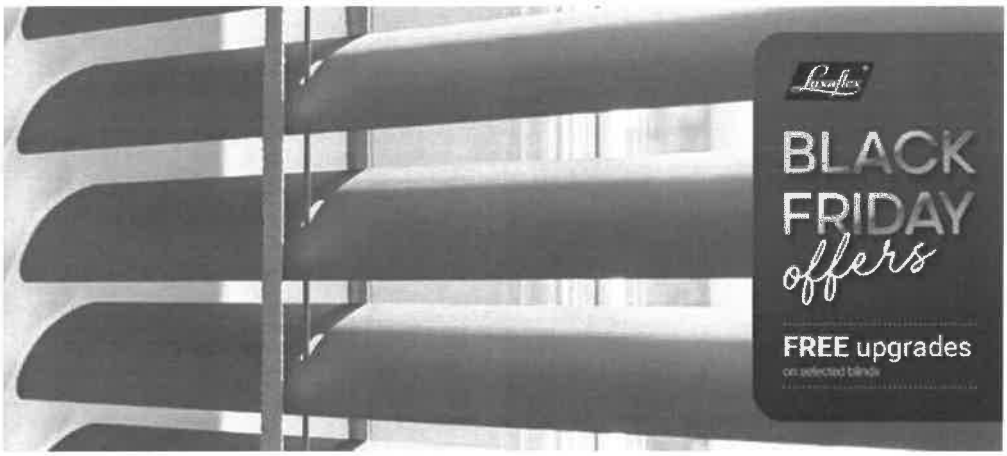
+1hr
labour
£69.00



From: Scott Ruderham <scott@cpinteriors.je>
Sent: 27 November 2024 10:33
To: Luxaflex Technical Desk <admin.queries@luxaflex.co.uk>
Subject: SO9523 Battrick - Duette Blind - Replacement Motor

Hi Luxaflex

Back in 2020 you supplied us with duette blinds for client Battrick SO9523

One of the blinds needs a replacement motor. My head fitter said all the motors are the same for the blinds.

Can you please advise to me the cost / lead time of a replacement motor for one of the duette blinds please inc postage/carriage?

Kind regards,

Scotty
Ruderham

Logistics/Customer Care
scott@cpinteriors.je

CP INTERIORS

Unit 28 Rue Des Pres Trading Estate
St Saviour
Jersey
JE2 7QN
01534 768141 | www.cpinteriors.je

With our CP Price promise, we will beat any quote by 5% **
** On like for like products only

Scott Ruderham

From: Scott Ruderham
Sent: 27 November 2024 10:33
To: Luxaflex Technical Desk
Subject: SO9523 Battrick - Duette Blind - Replacement Motor
Attachments: Hunter Douglas Sales Order Confirmation-SO9523.pdf

Hi Luxaflex

Back in 2020 you supplied us with duette blinds for client Battrick SO9523

One of the blinds needs a replacement motor. My head fitter said all the motors are the same for the blinds.

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Kind regards,

Scotty

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