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**Re: Adjustments & Refit**

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From Angharad Prescott <angharad.prescott@hotmail.com>

Date Tue 26/11/2024 08:52

To Rachel Baugh <rachel@cpinteriors.je>

Cc Scott Ruderham <scott@cpinteriors.je>; Tamara Lopez-Dominguez <Tamara@cpinteriors.je>

Hi Rachel

Thanks very much for following up with an email- all sounds good.

I'm actually due to be working from home tomorrow (but have an appointment from 2:45pm to 4:15pm), so if anyone would be available to pop round to sort the curtains in the morning so that I can open them, that would be great - please let me know if that would be possible.

Thanks

Angharad

On 25 Nov 2024, at 17:10, Rachel Baugh <rachel@cpinteriors.je> wrote:

Hi Angharad,

Thank you for your time on the phone just now and again apologies for the inconveniences you have experienced with your order.

I just wanted to follow up with a quick email to note the next steps as we discussed and to keep all in the loop. Rest assured we will get everything resolved for you no problem!

**Rollers** – Door roller is due with us next week (all going to plan), however will get Scott to give you an update when he has a clearer idea at the beginning of the week and we will re install at the same time as the other rollers which are here being adjusted.

**Curtain Track** – we will extend this on both sides, to the central point of the wall (or on your instruction) and install the missing release screw. This has been located so please do let us know if you would like this doing sooner. This will need a bit of forward planning once we know the extent of the adjustment because don't want to leave you without the voiles for a prolonged period of time.

**Voiles** – Should there not be enough fullness to include this on the extended track, we will get these remade for you however, I want to be sure you are happy with the new position which you can discuss with our fitter in situ before re ordering this. Having seen the photos (and not trying to escape any errors on our part), I actually think that current stop point of the voiles works really well. Whilst it gives you access to the light switches, it also doesn't impact your wall space which could be used in the future for furniture/picture hanging etc (something worth thinking about with the new position). Of course, my opinion is based purely on this photo and appreciate it is not as we originally discussed.

Please feel free to give me a call if you want to talk through any of the above 😊

In the meantime, hope you enjoy your weekend away and we will be in touch next week with a plan of action.

Kind Regards  
<image002.png>

Interior Design Advisor  
[rachel@cpinteriors.je](mailto:rachel@cpinteriors.je)

<image001.png>

**From:** Angharad Prescott [angharad.prescott@hotmail.com](mailto:angharad.prescott@hotmail.com)  
**Date:** Saturday, 23 November 2024 at 10:09  
**To:** Tamara Lopez-Dominguez [Tamara@cpinteriors.je](mailto:Tamara@cpinteriors.je)  
**Subject:** Curtains / blinds

Hi Tamara

I have just spoken to one of your colleagues on the phone.

One of your fitters (sorry I can't remember his name) came yesterday to fit the curtains / blinds / shutters.

The blinds couldn't be fitted as they're the wrong size so he said they would need to be altered. What are the timeframes for this, please?

He managed to fit the curtains (but is still missing some parts so I can't open them) but they aren't quite right. The curtains were supposed to come out onto the wall, but instead they end right at the window.

I've attached a photo of them - I am not sure if just the wrong track has been used and if there is enough material to allow them to go out further on a new track? Also attached is a photo showing where they were meant to come out to (in between the two coloured lines).

Please could you give me a call on Monday morning to discuss when the blinds will be sorted and how to fix the curtains?

Thanks  
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<image004.jpg>