

TROPICAL

Hopkin SO15934 REMAKE
1x BOA

Quere SO15928.
1x BOA 2x SCINDS

ARRIVED 29-08-24

RECEIVED

29 AUG 2024

SCANNED

Tropical Blinds Ltd

Unit 6 and 7 Five Arches Business Est
off Maidstone Road
Sidcup
Kent DA14 5AE
T: 020 8269 6400
F: 020 8269 6401



tropical
blinds

Order Acknowledgement

Cust Order No : **SO15928 QUEREE**
Order Date : 14/08/2024
Order No : 915681
Account Ref : CPS007
Despatch method : DHL Economy
Delivery Date : 27/08/2024
Carriage Type : DHL Economy Select

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St. Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors 2
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
Roller	Perspective FR DO 3% Desert Sand	2240	1650	1	330.23	51.92	165.20
40mm Roller Tube, Standard Brackets Req., Standard P.V.C. Bottom Rail - 5m - White, Left Hand Control, White, Continuous Metal Chain Silver, Reverse Roll, Cord or Chain Tidy - Clear (Louvolute)					13.38		

Measurement: Blind Size Spec. Ins: Face fix
Install Height: Not Specified

Roller	Perspective FR DO 3% Desert Sand	2540	1650	1	355.94	51.92	178.12
40mm Heavy Duty Roller Tube, Standard Brackets Req., Standard P.V.C. Bottom Rail - 5m - White, Left Hand Control, White, Continuous Metal Chain Silver, Reverse Roll, Cord or Chain Tidy - Clear (Louvolute)					14.51		

Measurement: Blind Size Spec. Ins: Face fix
Install Height: Not Specified

Steve has got the pink for the other
blind he is making.

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your order acknowledgement but will be applied to your invoice

Net Price :	£343.32
VAT :	£0.00
Total :	£343.32

Tropical Blinds Ltd

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off Maidstone Road
Sidcup
Kent DA14 5AE
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**Order Acknowledgement**

Cust Order No : SO15934 HOPKIN/REMAKE
Order Date : 16/08/2024
Order No : 916195
Account Ref : CPS007
Despatch method : DHL Economy
Delivery Date : 27/08/2024
Carriage Type : DHL Economy Select

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St. Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors 2
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
25mm Roulett C B/Rail	TR7154 - 25mm Solid Slat	1030	1360	1	99.44	100	0.00

Wand Tilt, Standard, Roulett Headrail - TR7154, Roulett 25mm Bottom Rail - TR7154 , 25mm Ladder Braid - Mercury,
Roulett Universal Bracket, Venetian Cord Cleat 2 Part

0.00

Measurement:Blind Size Spec. Ins:

Install Height: Not Specified Location: Bedroom 1

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Net Price :	£0.00
VAT :	£0.00
Total :	£0.00

Scott Ruderham

From: Customer Service @ Tropical <customerservice@tropicalblindsLtd.co.uk>
Sent: Friday, 16 August 2024 08:11
To: Scott Ruderham
Cc: Tamara Lopez-Dominguez
Subject: Re: SO15934 Hopkin - Bed 1, Damaged Blind on Arrival

Good morning

I am sorry for this and for the inconvenience caused.

A remake has been raised and passed through to the processing team to be put into production.

The despatch date for this will be scheduled for as soon as possible.

Kind Regards

Sam Barra
Assistant Head of Customer Services



Tropical Blinds Limited
Units 6 & 7 Five Arches Business Estate
off Maidstone Road
Sidcup
Kent
DA14 5AE

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Fax: 020 8269 6401

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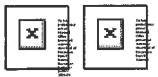
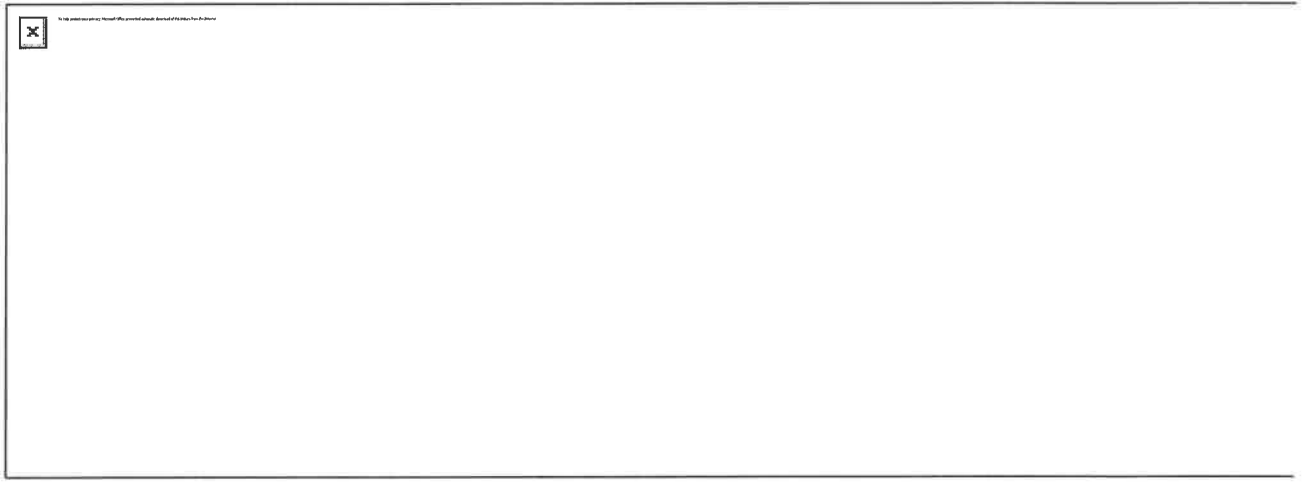
Tropical Blinds Ltd is a limited company Registered in England No. 3184810
Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

On Thu, 15 Aug at 2:57 PM , Scott Ruderham <scott@cpinteriors.je> wrote:
Good Afternoon

We today received the order below, (photos attached) of Bed 1 blind damaged, or not manufactured to the expected standard.
Several slats on the alu venetian blind have bene punched incorrectly. You can see some are almost jagged and have not got the proper finish.

Bed 1 needs re-making please at your convenience.





All blinds supplied by Tropical Blinds comply with the child safety requirements of BS EN13120:2009+A1:2014.

Scanned by iCritical.

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Kent DA14 5AE
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tropical
blinds

Order Acknowledgement

Cust Order No : SO15934 HOPKIN
Order Date : 18/07/2024
Order No : 910173
Account Ref : CPS007
Despatch method : DHL Economy
Delivery Date : 13/08/2024
Carriage Type : DHL Economy Select

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St. Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors 2
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
25mm Roulett C B/Rail	TR7154 - 25mm Solid Slat	1030	1360	1	99.44	67.09	32.73
Wand Tilt, Standard, Roulett Headrail - TR7154, Roulett 25mm Bottom Rail - TR7154, 25mm Ladder Braid - Mercury, Roulett Universal Bracket, Venetian Cord Cleat 2 Part					0.00		
Measurement: Blind Size Spec. Ins: Install Height: Not Specified Location: Bedroom 1 <i>damaged on arrival 15/8/24</i>							
25mm Roulett C B/Rail	TR7154 - 25mm Solid Slat	1030	1360	1	99.44	67.09	32.73
Wand Tilt, Standard, Roulett Headrail - TR7154, Roulett 25mm Bottom Rail - TR7154, 25mm Ladder Braid - Mercury, Roulett Universal Bracket, Venetian Cord Cleat 2 Part					0.00		
Measurement: Blind Size Spec. Ins: Install Height: Not Specified Location: Bedroom 2 <i>here ok ✓ 15/8/24</i>							

SCANNED
15 AUG 2024
RECEIVED

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Net Price :	£65.46
VAT :	£0.00
Total :	£65.46