

17-10-24

Tropical

SO15722

Bel Royal School

(1 box)

— Remake vertical
headrail

RECEIVED
18 OCT 2024
SCANNED



Tropical Blinds Ltd

Unit 6 and 7 Five Arches Business Est
off Maidstone Road
Sidcup
Kent DA14 5AE
T: 020 8269 6400
F: 020 8269 6401



tropical
blinds

Order Acknowledgement

Cust Order No : SO15722 BEL ROYAL SCHOOL/
Order Date : 10/10/2024
Order No : 927734
Account Ref : CPS007
Despatch method : DHL Economy
Delivery Date : 15/10/2024
Carriage Type : DHL Economy Select

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St. Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors 2
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
Vogue 89mm Headrail Only	Headrail Only	4060	1425	1	267.24	100	0.00
Vogue Channel with Tilt Ice White, Right Control, Right Bunch, Vogue T/F Brkt-Sprung-White, Vogue Chain, No.6, Metal (Silver) , Cord & Chain Operated, Double Cord or Chain Tidy - Centre Section - White (Louvolute)					0.00		

Measurement: Recess Size Spec. Ins:

Install Height: Not Specified Location: New Office Staff Room

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your order acknowledgement but will be applied to your invoice

Net Price :	£0.00
VAT :	£0.00
Total :	£0.00

Scott Ruderham

From: Customer Service @ Tropical <customerservice@tropicalblindsLtd.co.uk>
Sent: Wednesday, 9 October 2024 12:26
To: Scott Ruderham
Cc: Tamara Lopez-Dominguez
Subject: Re: SO15722 Bel Royal School - damaged vertical blind head rail

Follow Up Flag: Follow up
Flag Status: Completed

Good afternoon,

I am sorry to see this.

I will have this headrail remade and sent out to you for as soon as possible.

Kind Regards

Phoebe Phillips
Customer services Manager



Tropical Blinds Limited
Units 6 & 7 Five Arches Business Estate
off Maidstone Road
Sidcup
Kent
DA14 5AE

Tel: 020 8269 6400
Fax: 020 8269 6401

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Tropical Blinds Ltd is a limited company Registered in England No. 3184810
Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

On Wed, 9 Oct at 11:38 AM , Scott Ruderham <scott@cpinteriors.je> wrote:
Good Morning Tropical

Scott Ruderham

From: Scott Ruderham
Sent: Wednesday, 9 October 2024 11:36
To: CustomerService
Cc: Tamara Lopez-Dominguez
Subject: SO15722 Bel Royal School - damaged vertical blind head rail
Attachments: Tropical Blinds Ltd Order Acknowledgement 922964 SO15722 Bel Royal School.pdf; Bel Royal 1.jpeg; Bel Royal 2.jpeg; Bel Royal 3.jpeg; Bel Royal 4.jpeg

Good Morning Tropical

This morning just a few minutes ago we had delivered part of the order for **SO15722 Bel Royal School**. Unfortunately the head rail has arrived bent and curved. The box came in taped up and ripped.

The rest of the order inc the vanes and roller blinds are perfectly fine.

Please find photos attached. Can you please confirm an FOC remake?

Kind regards,

Scotty
Ruderham

Logistics/Customer Care
scott@cpinteriors.je



Unit 28 Rue Des Pres Trading Estate
St Saviour
Jersey
JE2 7QN

01534 768141 | www.cpinteriors.je



With our CP Price promise, we will beat any quote by 5% **

** On like for like products only

Purchase Order: 4600133971

This purchase order was delivered by SAP Business Network. For more information about Ariba and SAP Business Network, visit <https://www.ariba.com>.



From:
States of Jersey
 19-21 Broad Street
 St Helier

 JE2 3RR
 Jersey

To:
Carpet Protection (C.I.) Ltd
 Unit 28
 L'avenue le Bas
 La Rue le Gros
 La Rue des Pres Trading Estate
 St Saviour
 Jersey
 JE2 7QP
 Jersey
 Phone:
 Fax:
 Email: accounts@cpinteriors.je

Purchase Order
 (Confirmed)
 4600133971
 Amount: £ 932.00 GBP
 Version: 1

Payment Terms
 NET 0

Other Information

Payment Terms: Pay Immediately w/o Deduction
 Company Code: 1000
 Purchasing Unit Name: States of Jersey
 Legal Terms and Conditions of Purchase: The terms and conditions available at the link shall apply to the Purchase Order: <https://www.gov.je/Government/CommercialServices/Pages/TermsAndConditions.aspx>
 Invoicing Terms and Conditions of Purchase: Payment enquiries to:
 Tel. : 01534 440068
 Email: FP.AccountsPayableenq@connect.gov.je
 Ariba Guidance to:
 Email: Suppliers@connect.gov.je

Order Response Comment

We will contact you as soon as the blinds are ready to arrange the fitting appointment.

SHIP ALL ITEMS TO	BILL TO	DELIVER TO
Bel Royal School Primary School La Rue Du Haut St Lawrence JE3 1JQ Jersey Ship To Code: ADBuyer163766780 Phone: +JE (01534) 737193 Email: K.LEPENNEC@BELROYAL.SCH . JE	States of Jersey 19-21 Broad Street St Helier JE2 3RR Jersey	Kimberley Le Pennec Bel Royal School Primary School

Line Items								
Line #	No. Schedule Lines	Part # / Description	Type	Return	Qty (Unit)	Need By	Unit Price	Subtotal
1		Not Available	Material		1 (EA)	4 Sep 2024	£932.00 GBP	£932.00 GBP
Blinds for new staff room & ARC W1 & W2								
STATUS								
1								
Confirmed With New Date								
(Comments: We will contact you as soon as the blinds are ready to arrange the fitting appointment.; Estimated Delivery Date: 6 Nov 2024)								