

Tamara Lopez-Dominguez

From: Lily McGowen <Lily@Tropicalblindsltd.co.uk>
Sent: 14 March 2024 14:27
To: Sales
Subject: RE: SO15290 LEE WELLER
Attachments: IMG_8219.jpg; IMG_8218.jpg; IMG_8220.jpg; IMG_8217.jpg

Hi Tamara,

We have received these images back from the offsite factory after the issues with the pelmets, I just wanted to attach the images to check with you this was ok as there is a few waves due to the nature of the fabric as you can see these waves are through the blind.

Please confirm if we are ok to send this.

Sorry for the Delay.

Kind Regards

Lily McGowan
Operations Manager



Tropical Blinds Limited
Units 6 & 7 Five Arches Business Estate
off Maidstone Road
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DA14 5AE

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Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

From: Sales <Sales@cpinteriors.je>
Sent: Tuesday, February 27, 2024 2:34 PM
To: Lily McGowen <Lily@TropicalblindsLtd.co.uk>
Subject: RE: SO15290 LEE WELLER

Hi Lily,

Thank you for letting us know.

Yes, please rectify the issue as soon as possible. As you say, it is not to the correct standard.

We will contact the client to let them know there will be a delay.

Thanks again.

Kind Regards

Tamara
Lopez-Dominguez

Interior Design Advisor
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From: Lily McGowen <Lily@TropicalblindsLtd.co.uk>
Sent: Tuesday, February 27, 2024 11:57 AM
To: Sales <Sales@cpinteriors.je>
Subject: SO15290 LEE WELLER

Good Morning,

Regarding the above order reference, unfortunately we have Received this from our offsite factory, however the pelmet is not to the correct standard.

The Factory have asked to get this back to fix the issue, however this may cause a delay of up to 2 weeks.

Please confirm if you are ok to send this.

I do apologise for the delay and inconvenience caused. Please see images attached.

Kind Regards

Lily McGowan

Operations Manager



tropical
blinds

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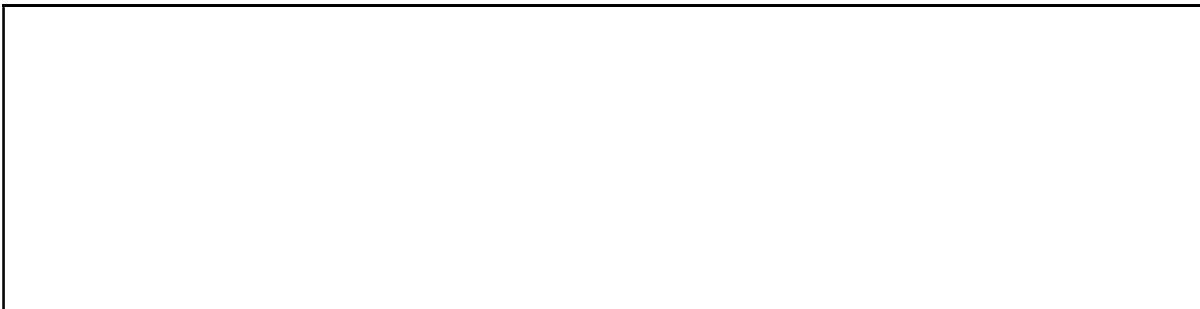
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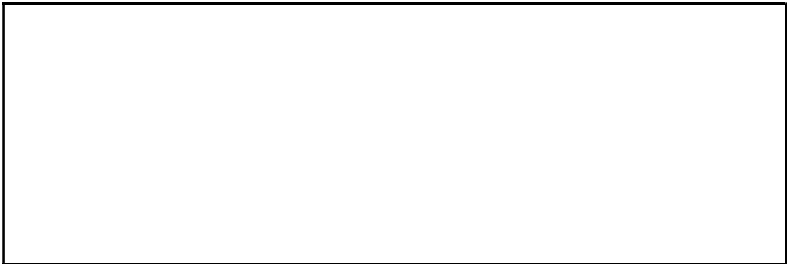
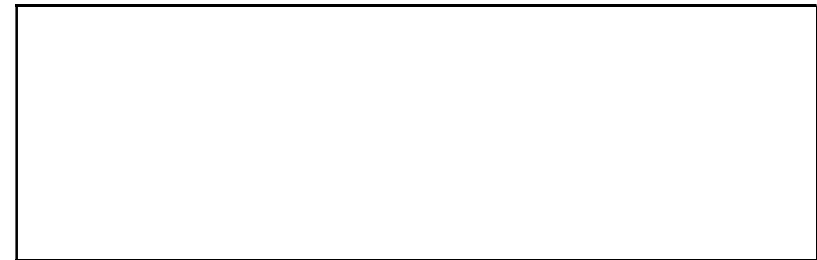
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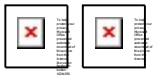
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