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Runcorn, Cheshire, WA7 1RW
T 01928 571030 - F 01928 571940
sales@drs-uk.com - www.drs-uk.com

DELIVERY NOTE



AMO Security Roller Systems Ltd

Unit 5 Sycamore Ind Est
Walkley Lane
Heckmondwike
West Yorkshire
WF16 ONL
W: 01924 42666
Tel: 01924 42656

Invoice Date 11/01/2024
DRS Job Number 106131
Sales Engineer Carl Hill
Customer Order SO-06044
Order Placed Abby
Account Ref AMOSECUR

Despatched	Product Code	Description
3.00	BRAKE-GAPOSA	18mm square bore Gaposa safety brake

Ref:

1 x 300 Arrived 15-1-24

RECEIVED

15 JAN 2024

SCANNED

SO15274

Sine1

Amo Security Roller Systems Ltd T/A Amo Home Solutions

Unit 5 Sycamore Industrial Estate
Walkley Lane
Heckmondwike
WF16 0NL
01924 412666
accounts@amogroup.co.uk

Sales Order

Sales Order# SO-06044

For the attention of:

C P Interiors
CP Interiors
La Rue Le Gros
Rue Des Pres Trading Estate
JE2 7QN St Saviour

Delivery/Install Address:

CP Interiors
La Rue Le Gros
Rue Des Pres Trading Estate
JE2 7QN St Saviour

Order Date : 10/01/24

Ref# : 3 x Safety Brakes

Delivery Method : Postage

Customer PO Number :
ref: Scotty Email

SINEL

Item & Description	Qty	Rate	Amount
Miscellaneous Items 3 no Safety Brakes	3.00 Each	45.00	135.00
Delivery Charges	1.00 Each	36.00	36.00
		Sub Total	171.00
		Total	£171.00

Notes

Thank you for your valued order

Terms & Conditions

Terms and Conditions can be viewed online at www.amogroup.co.uk

Scott Ruderham

From: Alexa Sinel <alexa@oaklands.je>
Sent: Wednesday, 10 January 2024 09:54
To: Scott Ruderham
Subject: RE: SO15274 Security Shutters
Sinel

Follow Up Flag: Follow up
Flag Status: Completed

Dear Scott

Please could you proceed with the order.

With kind regards

Sent on behalf of Malcolm Sinel

Alexa

From: Scott Ruderham <scott@cpinteriors.je>
Sent: 04 January 2024 08:42
To: Alexa Sinel <alexa@oaklands.je>
Subject: RE: SO15274 Security Shutters

Dear Mrs Sinel

Happy new year to you.

I have spoken to my supplier and after liaising with them they have advised cost of the 3 x new idle ends will be £342.00 + GST

There will be a fitting charge of £69.00 p/h per fitter, I will need 2 x men for approx. 1-2 hours.

If you would like me to proceed with the order, please let me know.

Kind Regards

Scotty
CP Interiors

From: Alexa Sinel <alexa@oaklands.je>
Sent: Wednesday, 20 December 2023 18:01
To: Scott Ruderham <scott@cpinteriors.je>
Subject: RE: SO15274 Security Shutters

Dear Scott

Thank you for letting us know.

With kind regards

Alexa

Scott Ruderham

From: Scott Ruderham
Sent: Thursday, 4 January 2024 08:42
To: Alexa Sinel
Subject: RE: SO15274 Security Shutters

Dear Mrs Sinel

Happy new year to you.

I have spoken to my supplier and after liaising with them they have advised cost of the 3 x new idle ends will be £342.00 + GST

There will be a fitting charge of £69.00 p/h per fitter, I will need 2 x men for approx. 1-2 hours.

If you would like me to proceed with the order, please let me know.

Kind Regards

Scotty
CP Interiors

From: Alexa Sinel <alexa@oaklands.je>
Sent: Wednesday, 20 December 2023 18:01
To: Scott Ruderham <scott@cpinteriors.je>
Subject: RE: SO15274 Security Shutters

Dear Scott

Thank you for letting us know.

With kind regards

Alexa

From: Scott Ruderham <scott@cpinteriors.je>
Sent: 20 December 2023 10:46
To: Alexa Sinel <alexa@oaklands.je>
Subject: SO15274 Security Shutters

Good Morning Mr & Mrs Sinel

I hope you are both well.

Following up from Andy's service visit yesterday, he has advised to me that the idle ends may need replacing on the shutters.

I am just going to ask my supplier for a price and lead time and will get back to you.

It may not be until after Xmas as a few of our suppliers are already closed.
I will try and get things moving as quickly as possible and keep you posted.

Scott Ruderham

From: AMO Group Sales <sales@amogroup.co.uk>
Sent: Wednesday, 3 January 2024 15:21
To: Scott Ruderham
Cc: Rachael Hudson
Subject: RE: SO15274 Sinel - Idle Ends

£342.00 + GST
+ Labour

Hi Scotty,

Happy new year to you too 😊

Thank you for your email and sorry to hear you are having this issue again, I can see from the previous email trail that the last time this happened it was due to water ingress. It is very likely that any replacement would also fail in the same manner if the water ingress hasn't been prevented. Do you know if the water ingress was looked at at all?

Do you still have the original ones that we could send back to the supplier for inspection should it not be the water ingress?

For 3 replacements if not covered under the warranty, would be the same cost of £171 including delivery.

In regards to the actual safety brake, this feature is a requirement on shutters when the curtain is over a certain weight so if we put these on originally then I don't believe they will be suitable for any other parts.

Kind Regards

Abby Huntington
Operations Manager



Unit 5 Sycamore Industrial Estate, Walkley Lane, WF16 0NL
t: 01924 412666 e: sales@amogroup.co.uk

☆☆☆☆☆ REVIEW US



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From: Scott Ruderham <scott@cpinteriors.je>
Sent: Wednesday, January 3, 2024 1:49 PM
To: AMO Group Sales <sales@amogroup.co.uk>

Scott Ruderham

From: Scott Ruderham
Sent: Wednesday, 3 January 2024 13:49
To: AMO Group Sales
Cc: Rachael Hudson
Subject: SO15274 Sinel - Idle Ends
Attachments: INV-005615 25-01-23 SO14190 Sinel (C).pdf

Hi Abby & Rachael

Happy New Year to you both!

I have a client who we repaired 3 x idle ends that AMO Supplied for us in May 2023. Unfortunately the idle ends have failed and have broken.

We have followed installation instructions as usual so not sure why these have failed.

We will require x 3 new ones please. Can you please let me have a cost?

Also – my fitter has asked me to ask if there are such idle ends which come without a safety brake mechanism? If so can we have a price for 3 also?

Many Thanks

Kind regards,



Ruderham

Logistics/Customer Care
scott@cpinteriors.je



Unit 28 Rue Des Pres Trading Estate

St Saviour

Jersey

JE2 7QN

01534 768141 | www.cpinteriors.je



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** On like for like products only

Scott Ruderham

From: Scott Ruderham
Sent: Wednesday, 20 December 2023 10:46
To: alexa@oaklands.je
Subject: SO15274 Security Shutters

Good Morning Mr & Mrs Sinel

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I am just going to ask my supplier for a price and lead time and will get back to you.

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I will try and get things moving as quickly as possible and keep you posted.

Kind regards,

Scotty
Ruderham

Logistics/Customer Care
scott@cpinteriors.je



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Jersey
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3 x idle ends?
TBC