



## Scott Ruderham

---

**From:** Scott Ruderham  
**Sent:** Wednesday, 18 October 2023 11:08  
**To:** 'Risley Electrical'  
**Subject:** RE: SO15081 Roche Bois

Hi Davina

I can get the parts here down and the time for Ben included @ £280.00 + GST

Please let me know if you wish to proceed.

Kind Regards  
Scotty

---

**From:** Risley Electrical <info@risley.je>  
**Sent:** Monday, 16 October 2023 11:31  
**To:** Scott Ruderham <scott@cpinteriors.je>  
**Subject:** Re: SO15081 Roche Bois

Hi Scotty,

Thanks for the update, I'll pass on to Scott.

all the best

Davina

01534 510413

Client accepted  
Dustin  
19/10/23



NAPIT Membership No: 21266

---

**SAVE PAPER! - THINK BEFORE YOU PRINT**

THIS EMAIL IS CONFIDENTIAL.

It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return email.

Internet communications cannot be guaranteed to be timely secure, error or virus-free. The sender does not acceptability for any errors or omissions.

**From:** Scott Ruderham <[scott@cpinteriors.je](mailto:scott@cpinteriors.je)>

**Sent:** 16 October 2023 09:44

**To:** Risley Electrical <[info@risley.je](mailto:info@risley.je)>

**Subject:** SO15081 Roche Bois

Good Morning Davina

I hope you had a good weekend.

Ben attended Roche Bois on Friday and took a look at the TV Unit. We think there is an issue with the receiver. Just letting you know I have gone to the supplier this morning, feedback photos and info for them to advise how to resolve the issue.

As soon as I have news I shall be back in touch.

Kind regards,



Ruderham

Logistics/Customer Care

[scott@cpinteriors.je](mailto:scott@cpinteriors.je)



Unit 28 Rue Des Pres Trading Estate

St Saviour

Jersey

JE2 7QN

01534 768141 | [www.cpinteriors.je](http://www.cpinteriors.je)

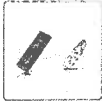



With our CP Price promise, we will beat any quote by 5% \*\*  
\*\* On like for like products only



Your shopping cart has been successfully loaded.

# Shopping cart

Product	Quantity	Unit price	Subtotal
 <p><b>Linak remote control set consisting of receiver and hand-held...</b></p> <p>Product number: Fernbedienungs-Set</p>	<input type="text" value="1"/>	€89.00*	€89.00* X
 <p><b>Linak DESKLINE® Control Unit CBD6S-4 SMPS black 300 W</b></p> <p>Product number: CBD6S-0004-0016-DE</p>	<input type="text" value="1"/>	€134.90*	€134.90* X

## Summary

Total	€223.90*
Shipping costs	€7.73*
<b>Grand total</b>	<b>€231.63*</b>
Net total	€194.65
plus 19% VAT	€36.98

[Proceed to checkout](#)

2 hours  
APPROX  
£69.00

Enter product number

Shipping costs >

Shipping country

Germany

Payment method

Paid in advance

Shipping method

Shipping - GLS



### Service hotline

Support and counselling via:

**+49 6241 305600**

Mon-Fri, 8 am - 12a m CET

### Manufacturer of height adjustable desks

[Linak](#)

[Accessories for Linak drives](#)

[Baumeister & Schack](#)

[Accessories Baumeister & Schack](#)

### Buy linear actuator

[Linear actuators with stroke from 100 - 300 mm](#)

[Linear actuators with stroke from 370 - 500 mm](#)

## Scott Ruderham

---

**From:** Scott Ruderham  
**Sent:** Monday, 16 October 2023 09:40  
**To:** info@flatlift.de  
**Cc:** Ben Reed  
**Subject:** SO15081 Issue with Receiver  
**Attachments:** Risley 5.jpg; Risley 4.jpg; Risley 3.jpg; Risley 2.jpg; Risley 1.jpg

Dear Flat Lift

We have a client here in Jersey who has a TV Unit which is not responding.  
The issue seems to be when the remote is pushed, the receiver is clicking and we have no response.

Please can you review the photos attached and advise on any issue it may be, and prices of replacements and parts required?

Kind regards,



Ruderham

Logistics/Customer Care  
scott@cpinteriors.je



Unit 28 Rue Des Pres Trading Estate  
St Saviour  
Jersey  
JE2 7QN  
01534 768141 | [www.cpinteriors.je](http://www.cpinteriors.je)  
 



With our CP Price promise, we will beat any quote by 5% \*\*  
\*\* On like for like products only