

Tamara Lopez-Dominguez

From: Sales <sales@flydor.co.uk>
Sent: 14 November 2023 11:05
To: Tamara Lopez-Dominguez
Subject: Fw: FD SO's 76146 and 76147 - Your PO SO14821Q1 Nulty - Grey Mesh
Attachments: so 76146 so 76147 GREY mesh pic 2.jpg; so 76146 so 76147 GREY mesh pic 1.jpg

Follow Up Flag: Follow up
Flag Status: Completed

Hi Tamara,

We have heard from our suppliers and they have advised the screens would need to be accepted now if they wanted to go with the grey mesh rather than the charcoal.

Unfortunately, it would not be able to be changed once fitted.

I will wait to hear from you on how your customer would like to proceed.

Please accept our apologies for this unfortunate error.

Kind regards
Penny
Flydor Sales
sales@flydor.co.uk
T: +44 1603 897799
www.flydor.co.uk

From: Sales <sales@flydor.co.uk>
Sent: Monday, November 13, 2023 15:10
To: Tamara Lopez-Dominguez <Tamara@cpinteriors.je>
Subject: Re: FD SO's 76146 and 76147 - Your PO SO14821Q1 Nulty - Grey Mesh

Hi Tamara,

Please find attached two photographs showing the difference between the black and grey mesh.

Look forward to hearing from you.

Kind regards
Penny
Flydor Sales
sales@flydor.co.uk
T: +44 1603 897799
www.flydor.co.uk

From: Tamara Lopez-Dominguez <Tamara@cpinteriors.je>
Sent: Monday, November 13, 2023 14:35
To: Sales <sales@flydor.co.uk>
Cc: Adrian Colston-Weeks <Adrian@cpinteriors.je>
Subject: RE: FD SO's 76146 and 76147 - Your PO SO14821Q1 Nulty - Grey Mesh

Hi Penny,

Thank you for your email. Please ignore the one I just sent you as I hadn't seen this one.

Can you please send us a photo? Many thanks.

Kind Regards

Tamara
Lopez-Dominguez

Interior Design Advisor
tamara@cpinteriors.je



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With our CP Pri
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From: Sales <sales@flydor.co.uk>
Sent: Monday, November 13, 2023 10:19 AM
To: Tamara Lopez-Dominguez <Tamara@cpinteriors.je>
Subject: FD SO's 76146 and 76147 - Your PO SO14821Q1 Nulty - Grey Mesh

Hello Tamara,

There is good news and not so good news.

The special colour Ziro Bi Fold screens have been delivered.

However, the mesh in the screens is Grey not Charcoal.

I was just wondering if your customer would accept grey mesh in the screens please.

Look forward to hearing from you.

Kind regards

Penny

Flydor Sales

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