

TRORICAL

HOUSE SO 14797  
1x300, Rollen

RECEIVED

17 OCT 2024

SCANNED □

Arrived 16-10-24

**Tropical Blinds Ltd**

Unit 6 and 7 Five Arches Business Est  
off Maidstone Road  
Sidcup  
Kent DA14 5AE  
T: 020 8269 6400  
F: 020 8269 6401

**Order Acknowledgement**

Cust Order No : SO14797 HOUZE/REMAKE  
Order Date : 08/10/2024  
Order No : 927348  
Account Ref : CPS007  
Despatch method : DHL Economy  
Delivery Date : 15/10/2024  
Carriage Type : DHL Economy Select

**Order to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St. Saviour  
Jersey  
Channel Islands  
JE2 7QN

**Deliver to :**

C.P Interiors 2  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
Channel Islands  
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
Roller - Sonesse 40 RTS/Zigbee	Unishade Blockout FR Atmosphere R/F	1630	2350	1	213.00	100	0.00
55mm Roller Tube, Standard P.V.C. Bottom Rail - 5m - White, Standard Roll, Blind is safe by design and requires no additional devices or warning labels					0.00		
Sonesse 40 Motor 3/30 RTS, No Hub Required					0.00		
Measurement: Blind Size Spec. Ins: NO MOTOR REQ.							
Install Height: Not Specified Location: Bedroom 1 W3							

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your order acknowledgement but will be applied to your invoice

Net Price :	£0.00
VAT :	£0.00
Total :	£0.00

## Scott Ruderham

---

**From:** Customer Service @ Tropical <customerservice@tropicalblindsLtd.co.uk>  
**Sent:** Tuesday, 8 October 2024 15:53  
**To:** Scott Ruderham  
**Subject:** Re: SO14797 Houze - Remake required of Blind

Good afternoon Scotty

I am sorry for this and for the inconvenience caused.

A remake has been raised and passed through to the processing team to be put into production.

The despatch date for this will be scheduled for as soon as possible.

Kind Regards

Sam Barra  
Assistant Head of Customer Services



Tropical Blinds Limited  
Units 6 & 7 Five Arches Business Estate  
off Maidstone Road  
Sidcup  
Kent  
DA14 5AE

Tel: 020 8269 6400  
Fax: 020 8269 6401

### IMPORTANT NOTICE

This message and any files transmitted with it are confidential to the addressee. If you are not the intended recipient, any disclosure copying or distribution is prohibited and may be unlawful. You should notify the sender immediately and delete this message and any attachments without retaining a copy.

Please note that any views or opinions expressed in this message are solely those of the author and may not represent those of the Company.

No liability is accepted by Tropical Blinds Limited for any loss or damage incurred through use of this e-mail.

Tropical Blinds Ltd is a limited company Registered in England No. 3184810  
Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

On Tue, 8 Oct at 11:14 AM , Scott Ruderham <scott@cpinteriors.je> wrote:

Hi Tropical

Can you please action a remake of this blind below from SO14797

The fabric was damaged – unfortunately we have no photos, as usual process, so hoping you trust my discretion here as when I say the fabric was frayed up arrival.

Can we please have it remade but we DO NOT require a motor – just the fabric, tube etc, and brackets.

## Scott Ruderham

---

**From:** Scott Ruderham  
**Sent:** Tuesday, 8 October 2024 11:12  
**To:** CustomerService  
**Cc:** Order  
**Subject:** SO14797 Houze - Remake required of Blind  
**Attachments:** Tropical Blinds Ltd Order Acknowledgement 899792 SO14797 Houze.pdf

Hi Tropical

Can you please action a remake of this blind below from SO14797

The fabric was damaged – unfortunately we have no photos, as usual process, so hoping you trust my discretion here as when I say the fabric was frayed up arrival.

Can we please have it remade but we DO NOT require a motor – just the fabric, tube etc, and brackets.

Can you please confirm this order asap?

---

Roller - Somfy Sonesse 40 RTS Unishade Blockout FR Atmosphere R/F	1630	2350	1	213.00	51.92	250.41
55mm Roller Tube, Standard P.V.C. Bottom Rail - 6m - White, Standard Roll, Blind is safe by design and requires no additional devices or warning labels				0.00		
Sonesse 40 Motor 3/30 RTS, No Hub Required				148.00		
Measurement: Blind Size	Spec. Ins: Right hand side motor					
Install Height: Not Specified	Location: Bedroom 1 W3					

---

Kind regards,

*Scotty*  
Ruderham

Logistics/Customer Care  
scott@cpinteriors.je



Unit 28 Rue Des Prés Trading Estate  
St Saviour  
Jersey  
JE2 7QN  
01534 768141 | [www.cpinteriors.je](http://www.cpinteriors.je)  
@ f



With our CP Price promise, we will beat any quote by 5% \*\*  
\*\* On like for like products only