



PACKING SLIP

EXP. N° 111777306 from 21/06/23
 OUR ORDER N° 090228434 from 21/06/23
 YOUR REF SO14647 Risley
 CUSTOMER N° 09C000181

C.P. Interiors
 Customs ref: 0005218
 Rue de Pres Trading Estate
 JE27QN St Saviour
 Jersey
 Tel.: 01534768141

VAT N°
 ADDRESS N° 09C000181

INV ADDRESS C.P. Interiors
 Customs ref: 0005218
 Rue de Pres Trading Estate
 JE27QN St Saviour
 Jersey
 Tel.: 01534768141

REFERENCE	DESCRIPTION	GROUP	ORDERED	ALREADY DELIVERED	THIS DELIVERY	Back Order
1166145	RDO 60 CSI 100/12 VVF 2.5M		1	0	1	0
1782100	OO SAFETY BRAKE 147NM SQUARE		1	0	0	1
DEL	Delivery - standard		1	0	1	0

RECEIVED
 26 JUN 2023
 SCANNED

SO14647
 Risley
 1x box
 Arrived
 26-6-23

WEIGHT 5,830 KG

Somfy Limited
 Unit 7 Lancaster Way,
 Airport West,
 Yeadon
 Leeds
 LS19 7ZA
 Tel: 0113 3913030
 V.A.T. Reg No GB 556 8698 73
 Company No 2429938

Bankers :- National Westminster Bank
 7 Hustlergate, Bradford,
 West Yorkshire, BD1 1PP, England
 Sort Code 56-00-36 A/c No. 42342597



ORDER CONFIRMATION

p. 1

Your Order Information	
<u>Your Reference</u> SO14647 Risley	<u>Order Date</u> 21/06/23
<u>Whished date</u> 24/06/23	<u>Printed on</u> 21/06/23
<u>Order Number</u> 090228434	<u>Customer Number</u> 09C000181

C.P. Interiors
Customs ref: 0005218
Rue de Pres Trading Estate
JE27QN St Saviour
Jersey

Delivery Address

C.P. Interiors
Customs ref: 0005218
Rue de Pres Trading Estate
JE27QN St Saviour
Jersey

Dear Sir/Madam,

Your order reference as shown above has been received and will be scheduled for shipping as detailed below.

We try to respect all requested delivery dates, however should you have any questions regarding this scheduled shipping date please contact our Customer Service Department on 0113 391 3030, option 2 for Sales.

Reference	Description	Group	Ordered Qty	Nett Price Per Piece	Total	Expected Shipping date
1166145	RDO 60 CSI 100/12 VVF 2.5M		1	306,83	306,83	21/06/23
1782100	OO SAFETY BRAKE 147NM SQUARE		1	139,75	139,75	11/07/23
DEL	Delivery - standard		1	39,82	39,82	21/06/23
				VAT Amount	TOTAL AMOUNT	
				486,40	486,40 GBP	

Terms of Payment: 30 DAYS
Somfy Limited
Unit 7 Lancaster Way,
Airport West,
Yeadon
Leeds
LS19 7ZA
Tel: 0113 3913030
V.A.T. Reg No GB 556 8698 73

Bankers:- BNP Paribas
10 Harewood Drive, London,
NW11 6AA Sort Code 40-63-84 A/C No. 85984019

Scott Ruderham

From: Scott Ruderham
Sent: Thursday, 15 June 2023 15:34
To: SALES UK
Subject: RE: SO14647 Risley - Price for Motor

Hi Samantha

Can I please proceed and order both the motor required and the idle end with a 5m cable

Can I have these delivered to CP Interiors in Jersey please?

Many Thanks
Scotty

From: SALES UK <sales.uk@somfy.com>
Sent: Wednesday, 14 June 2023 12:55
To: Scott Ruderham <scott@cpinteriors.je>
Subject: RE: SO14647 Risley - Price for Motor

Hi Scotty,

There are 2 options for this both below:

1782099 with a 1m cable £127.29 or 1782100 with a 5m cable £139.75.

Kind regards

Sam

Samantha BISSETT
Customer Service Administrator

T +44 (0)113 391 3030

samantha.bissett@somfy.com

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Unit 7, Lancaster Way
Airport West, Yeadon Leeds
West Yorkshire LS19 7ZA
United Kingdom
www.somfy.co.uk



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And save time and money

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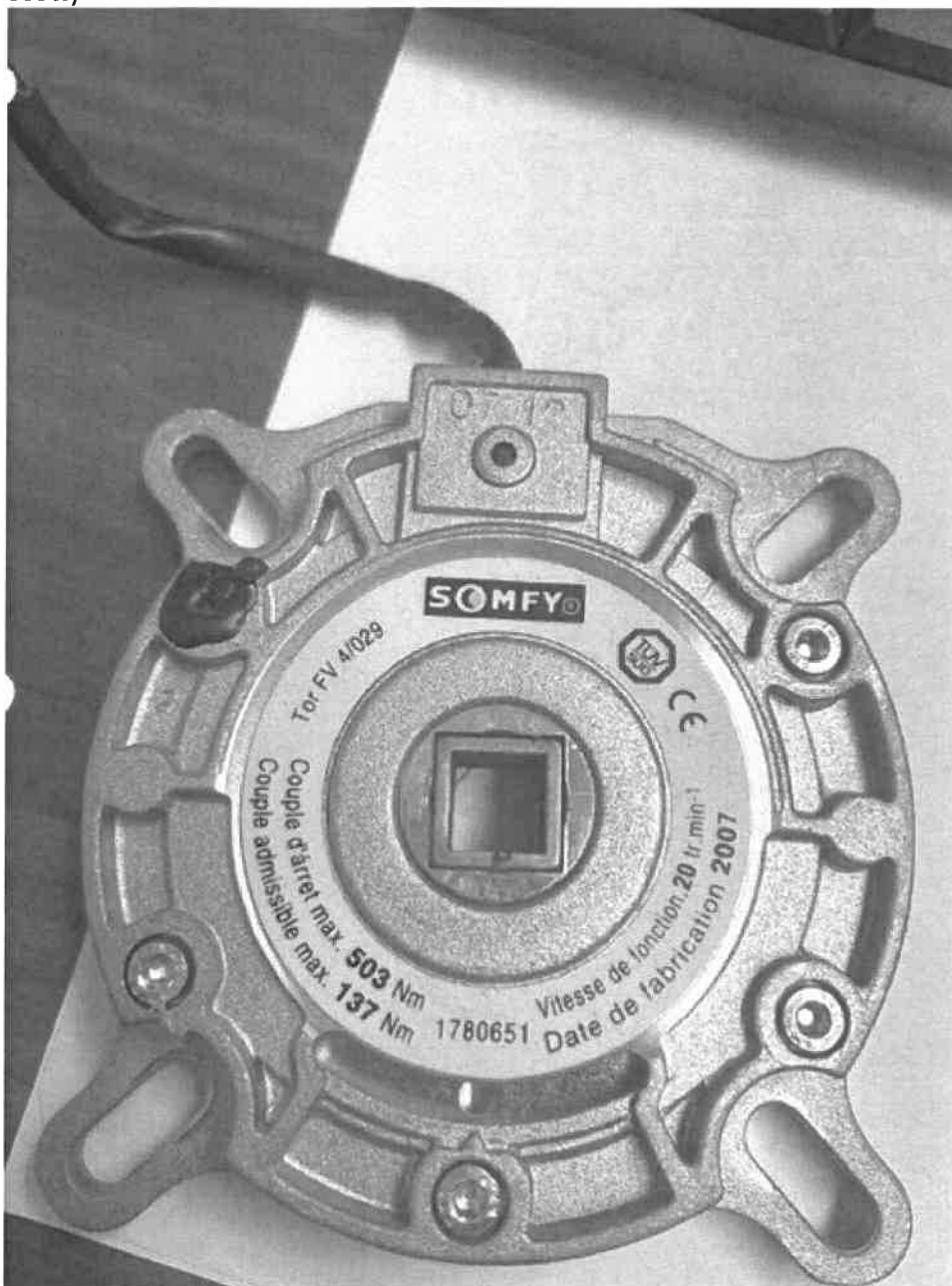
somfy.

From: Scott Ruderham <scott@cpinteriors.je>
Sent: 13 June 2023 15:05
To: SALES UK <sales.uk@somfy.com>
Subject: RE: SO14647 Risley - Price for Motor

Hi Samantha

We are nervous it may be the idle end that needs replacing also. Can you please provide me with a price for the below product photo

Thanks
Scotty



From: SALES UK <sales.uk@somfy.com>
Sent: Monday, 12 June 2023 11:21

To: Scott Ruderham <scott@cpinteriors.ie>
Subject: RE: SO14647 Risley - Price for Motor

Hi Scott,

The motor (1166145) is priced at £306.83 ex vat with delivery at £19.41. They are currently in stock ready for despatch.

Please let me know if you want to place an order.

Kind regards

Sam

Samantha BISSETT
Customer Service Administrator

T +44 (0)113 391 3030

samantha.bissett@somfy.com

Somfy Ltd
Unit 7, Lancaster Way
Airport West, Yeadon Leeds
West Yorkshire LS19 7ZA
United Kingdom
www.somfy.co.uk

From: Technical UK <technical.uk@somfy.com>

Sent: 12 June 2023 10:33

To: SALES UK <sales.uk@somfy.com>

Subject: FW: SO14647 Risley - Price for Motor

Hi Guys,

Can someone please provide a price for the 1166145 for Scotty at CP below.

Many thanks,
Andrew DINE
Technical Support – B2B

T +44 (0)113 391 3030

technical.uk@somfy.com

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Airport West, Yeadon Leeds
West Yorkshire LS19 7ZA
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www.somfy.co.uk



The image contains three promotional banners for Somfy. The first banner on the left shows a hand holding a smartphone with the text 'Help me by somfy' and 'Install Somfy products without manual... From now on you can!'. The middle banner shows a laptop and a smartphone with the text 'Place your orders through Somfypro.co.uk And save time and money'. The third banner on the right shows a person looking at a product catalog with the text 'Find all products in the Somfy catalogue'.

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From: Scott Ruderham <scott@cpinteriors.ie>
Sent: 12 June 2023 10:27
To: Technical UK <technical.uk@somfy.com>
Subject: RE: SO14647 Risley - Price for Motor

Hi Christopher

We collected the motor and have the model no.

Titan 100/12 CSI Somfy

Can you please let me know stock availability/lead time and price?

Many Thanks
Scotty
CP Interiors

From: Technical UK <technical.uk@somfy.com>
Sent: Thursday, 25 May 2023 13:51
To: Scott Ruderham <scott@cpinteriors.ie>
Subject: RE: SO14647 Risley - Price for Motor

Hi Scot,

Yes please if possible, you would have the information on the motor barrel it self.

Kind Regards
Christopher Crozier
Technical Support – B2B

T +44 (0)113 391 3030

technical.uk@somfy.com

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Airport West, Yeadon Leeds
West Yorkshire LS19 7ZA
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From: Scott Ruderham <scott@cpinteriors.ie>
Sent: 25 May 2023 13:45
To: Technical UK <technical.uk@somfy.com>
Cc: Ben Reed <Ben@cpinteriors.ie>
Subject: RE: SO14647 Risley - Price for Motor

Hi Christopher

We are not sure of the model, we would have to go back and strip the unit to find out.

We can try and get back asap and let you know?

Thanks
Scotty

From: Technical UK <technical.uk@somfy.com>
Sent: Thursday, 25 May 2023 11:50
To: Scott Ruderham <scott@cpinteriors.ie>
Subject: RE: SO14647 Risley - Price for Motor

Hi Scotty,
Trust you are well,

Would you know what model of motor you have?

Kind Regards
Christopher Crozier
Technical Support – B2B

T +44 (0)113 391 3030

technical.uk@somfy.com

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Unit 7, Lancaster Way
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West Yorkshire LS19 7ZA
United Kingdom
www.somfy.co.uk



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From: SALES UK <sales.uk@somfy.com>
Sent: 25 May 2023 11:46
To: Technical UK <technical.uk@somfy.com>
Subject: FW: SO14647 Risley - Price for Motor

Hello again!

Any chance these pics mean anything to you?

Kind regards

Marie Hayward
Customer Service B2B

T +44 (0)113 391 3030

marie.hayward@somfy.com

Somfy Ltd
Unit 7, Lancaster Way
Airport West, Yeadon Leeds
West Yorkshire LS19 7ZA



A BRAND OF SOMFY GROUP

From: Scott Ruderham <scott@cpinteriors.je>
Sent: 25 May 2023 11:15
To: SALES UK <sales.uk@somfy.com>
Cc: Ben Reed <Ben@cpinteriors.je>
Subject: SO14647 Risley - Price for Motor

Dear Somfy

I have a client who has a motorized wooden staircase which has a Somfy motor (photos attached)

Can you please review and advise on a cost/lead time for the motor please?

Kind Regards,

Scotty

Scotty Ruderham
Logistics/Customer Care



Tel: (01534) 768141 www.cpinteriors.je
Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

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Scott Ruderham

From: Scott Ruderham
Sent: Monday, 12 June 2023 14:24
To: info@risleyelectrical
Subject: SO14647 Price for Motor for Staircase

Hi Scott,

I have had a reply from our suppliers and the cost for us to complete the repair works as follows at Roche Bois:

New Somfy Motor (specific model) - £652.48
Plus Labour of £69.00 per hour per fitter. Approx 2 x hours for 3 fitters.

+ GST

Please can you advise kindly if you wish to proceed, and I can order the part?

Kind Regards,

Scotty

Scotty Ruderham
Logistics/Customer Care



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Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

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Scott Ruderham

From: Technical UK <technical.uk@somfy.com>
Sent: Thursday, 25 May 2023 13:51
To: Scott Ruderham
Subject: RE: SO14647 Risley - Price for Motor

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Scot,

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Kind Regards
Christopher Crozier
Technical Support – B2B

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technical.uk@somfy.com

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Kind regards

Marie Hayward
Customer Service B2B

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marie.hayward@somfy.com

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Cc: Ben Reed <Ben@cpinteriors.ie>
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Kind Regards,

Scotty

Scotty Ruderham
Logistics/Customer Care



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Scott Ruderham

From: Scott Ruderham
Sent: Thursday, 25 May 2023 11:15
To: Somfy (sales.uk@somfy.com)
Cc: Ben Reed
Subject: SO14647 Risley - Price for Motor
Attachments: Risley 1.jpeg; Risley 2.jpeg; Risley 3.jpeg

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Kind Regards,

Scotty

Scotty Ruderham
Logistics/Customer Care



- strip unit / motor
to find out model
no:

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