

Denson 20-7-23

1xbox - showroom samples  
1xbox 3014407 Astall

RECEIVED

20 JUL 2023

SCANNED



## Scott Ruderham

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**From:** Scott Ruderham  
**Sent:** Thursday, 13 July 2023 11:22  
**To:** lis astall  
**Cc:** Ben Reed; Matt Poole  
**Subject:** RE: Kitchen blinds

Hi Lis

I hope you are well

I have had a bit of a tug and war with Renson the last few days to try and get them to supply the parts under warranty, but I am afraid it will be chargeable.  
Due to the length of time the warranty period has expired and the parts we used for the kitchen one recently will need to be replaced for the higher level panovista.

In a nutshell to repair the kitchen blind if we had been able to repair the other first would have been chargeable and the same price.

The price for supply and install for all of the required parts will be £875.25 + GST and the lead time approx. 2/3 weeks.

I have Renson on standby to dispatch the parts but of course require your authorization first.  
Please can you let me know at your earliest convenience if you wish to proceed.

Kind Regards,

Scotty  
CP Interiors

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**From:** Scott Ruderham  
**Sent:** Friday, 7 July 2023 13:23  
**To:** lis astall <astall.lis@gmail.com>  
**Cc:** Ben Reed <Ben@cpinteriors.ie>; Matt Poole <mattpoole1966@gmail.com>  
**Subject:** RE: Kitchen blinds

Hi Lis

That's good news thanks for that  
I am just back from leave and chasing Renson now to see how long before the parts will be with us

Ill keep you posted and let you know when I have news  
Scotty

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**From:** lis astall <astall.lis@gmail.com>  
**Sent:** Friday, 7 July 2023 13:18  
**To:** Scott Ruderham <scott@cpinteriors.ie>  
**Cc:** Ben Reed <Ben@cpinteriors.ie>; Matt Poole <mattpoole1966@gmail.com>  
**Subject:** Re: Kitchen blinds

Hi Scott  
By some small miracle it is all nearly finished on shading scaffolding.

Where are we up to on part ordering for bedroom as then I can ask scaffolders to change to what works for you.

Regards

Lis

Sent from my iPhone

On 27 Jun 2023, at 10:21, Scott Ruderham <[scott@cpinteriors.je](mailto:scott@cpinteriors.je)> wrote:

Good Morning Lis

I am glad all is working, Ben said it went well which is good news.

What I have already done is enquire about getting the same parts down again to get the other blind working. Ben mentioned it may be getting 2 x sets of parts as backup for the other blind.

I have to do the order / service request on Renson portal, sometimes they take a few days to respond, so will chase them before I leave today, as I will be off on leave until next Wednesday.

Last time we ordered the parts they were under warranty, I am hoping they will be again So effectively we stole the parts for your scaffold area and used them yesterday to get the kitchen up and running.

If Renson do advise there will be a cost for the parts I will get back in touch and ask you what you would like to do, give you a price etc.

As soon as I have heard from them il be back in touch, but in all likelihood the parts will be a few weeks at least.

Regards

Scotty

**From:** lis astall <[astall.lis@gmail.com](mailto:astall.lis@gmail.com)>

**Sent:** Tuesday, 27 June 2023 08:51

**To:** Scott Ruderham <[scott@cpinteriors.je](mailto:scott@cpinteriors.je)>; Ben Reed <[Ben@cpinteriors.je](mailto:Ben@cpinteriors.je)>

**Cc:** Matt Poole <[mattpoole1966@gmail.com](mailto:mattpoole1966@gmail.com)>

**Subject:** Re: Kitchen blinds

Dear Scott and Ben

Marvellous it all works.

Barry de Caen appeared this am and is fixing the brise soleil. Patrick will come next week and finish off wood work. Amazing 🍷🍷🍷.

So I will get a quote from Sam for altering scaffolding to your spec. But it does depend on when you think part will arrive ? Can you give me some idea ?

If a long time again then maybe bring this scaffolding down and you order your own when part arrives ?

Let me know what you think.

Regards

Lis

Sent from my iPhone

On 21 Jun 2023, at 08:07, Scott Ruderham <[scott@cpinteriors.je](mailto:scott@cpinteriors.je)> wrote:

Hi Matt

Sure thing I have given the info below to Ben.

He will see you later

Regards

Scotty

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**From:** Matt Poole <[mattpoole1966@gmail.com](mailto:mattpoole1966@gmail.com)>

**Sent:** Wednesday, 21 June 2023 08:06

**To:** lis astall <[astall.lis@gmail.com](mailto:astall.lis@gmail.com)>; Scott Ruderham <[scott@cpinteriors.je](mailto:scott@cpinteriors.je)>

**Subject:** Re: Kitchen blinds

Hi Scot

If you need to contact me today please WhatsApp me on 07909 878547

Or email me.

Mobile reception is hopeless here.

When you arrive please ring the doorbell, that goes through to my phone

Hope to see you later

Matt

Sent from my Huawei phone

----- Original message -----

**From:** lis astall <[astall.lis@gmail.com](mailto:astall.lis@gmail.com)>

**Date:** Tue, 20 Jun 2023, 10:07 PM

**To:** Scott Ruderham <[scott@cpinteriors.je](mailto:scott@cpinteriors.je)>

**Cc:** Matt Poole <[mattpoole1966@gmail.com](mailto:mattpoole1966@gmail.com)>

**Subject:** Kitchen blinds

Hi Scott

Email for Matt attached.

His No is 07909 878547

If you can let us know ETA.

Tx

Lis

Sent from my iPhone