

Typical

18-5-23

Gollop SO14350

1x box - 2x Roman

Palasmith (Bondaz)

SO13275 1x wood - F.O.C remake

Palasmith (Bondaz)

SO13346 1x wood - F.O.C remake

<sup>alex</sup>  
Picot - SO14332

Trout

1x box - roller F.O.C remake

Dolan SO14368

1x box - Roman

Michel - SO14484

1x box Roman

Carre - SO14305

1x box - 2x Roman

Pitman - SO13035

1 box Roman

RECEIVED  
18 MAY 2023  
SCANNED

**Tropical Blinds Ltd**

Unit 6 and 7 Five Arches Business Est  
 off Maidstone Road  
 Sidcup  
 Kent  
 DA14 5AE  
 Tel: 020 8269 6400 Fax: 020 8269 6401

**Order Acknowledgement**  
 Customer Copy

**Vat No:** 324 0532 02  
**Cust Order No:** SO14350 GOLIOP  
**Order Date:** 06/04/2023  
**Order No:** 3265379  
**Cust Ref:**  
**Account Ref:** CPS007  
**Despatch Method:** DHL Carrier 2 NEW

**Order To:**  
 C.P Interiors  
 Rue Des Pres Trading Estate  
 St Saviour  
 Jersey  
 Channel Islands  
 JE2 7QN

**Deliver To:**  
 C.P Interiors  
 Rue Des Pres Trading Estate  
 St Saviour  
 Jersey  
 Channel Islands  
 JE2 7QN

| Type   | Colour   | Width | Drop | Quantity          | Unit Price | Disc % | Net    |
|--|--|-------|------|-------------------|------------|--------|--------|
| Customers Own Roman  | Customer's Own Fabric  | 1300  | 1350 | 1                 | 129.87     | 10     | 146.15 |
| Waterfall (Standard), Lining - Bonded BLACKOUT (with Fleece 400g EB), Pelmet Required, Right Hand Control, Continuous Metal Chain Chrome, N/A, None Required, No Handset Required, No Power Supply Required, Not Required, Roman Breakaway Chain Mechanism |  |       |      |                   |            |        |        |
| Measurement: Blind Size  | Spec. ins: Face fix. 4m of Romo Ruskin Sandpiper for both blinds. We have allowed for 2m per blinds. |       |      | Chain Length: 800 |            |        |        |
| Location: Nursery  | Fitting ins:   |       |      |                   |            |        |        |
| Customers Own Roman  | Customer's Own Fabric  | 1300  | 1350 | 1                 | 129.87     | 10     | 146.15 |
| Waterfall (Standard), Lining - Bonded BLACKOUT (with Fleece 400g EB), Pelmet Required, Right Hand Control, Continuous Metal Chain Chrome, N/A, None Required, No Handset Required, No Power Supply Required, Not Required, Roman Breakaway Chain Mechanism |  |       |      |                   |            |        |        |
| Measurement: Blind Size  | Spec. ins: Face fix. 4m of Romo Ruskin Sandpiper for both blinds. We have allowed for 2m per blinds. |       |      | Chain Length: 800 |            |        |        |
| Location: TV Room  | Fitting ins:   |       |      |                   |            |        |        |

Net Total: 292.30  
 VAT: 0.00  
 Total: 292.30

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 Sidcup  
 Kent  
 DA14 5AE  
 Tel: 020 8269 6400 Fax: 020 8269 6401

**Order Acknowledgement**  
 Customer Copy

**Vat No:** 324 0532 02  
**Cust Order No:** SO14305 CARRE  
**Order Date:** 17/04/2023  
**Order No:** 3235172  
**Cust Ref:**  
**Account Ref:** CPS007  
**Despatch Method:** DHL Carrier 2 NEW

**Order To:**  
 C.P Interiors  
 Rue Des Pres Trading Estate  
 St. Saviour  
 Jersey  
 Channel Islands  
 JE2 7QN

**Deliver To:**  
 C.P Interiors 3  
 Rue Des Pres Trading Estate  
 St Saviour  
 Jersey  
 Channel Islands  
 JE2 7QN

| Type   | Colour                | Width | Drop | Quantity  | Unit Price | Disc %             | Net    |
|--|-----------------------|-------|------|---|------------|--------------------|--------|
| Customers Own Roman  | Customer's Own Fabric | 1870  | 1580 | 1   | 176.27     | 10                 | 184.88 |
| Waterfall (Standard), Lining - Bonded BLACKOUT (with Fleece 400g EB), No Pelmet Req, Left Hand Control, Continuous Metal Chain Chrome, N/A, None Required, No Handset Required, No Power Supply Required, Not Required, Roman Breakaway Chain Mechanism  |                       |       |      |   |            |                    | 29.16  |
| Measurement: Blind Size  |                       |       |      | Spec. ins: 8 metres of Romo Odie Lotus 7993/06. 4m allowed per blind. Face fix. |            | Chain Length: 1000 |        |
| Location: Bedroom 1  |                       |       |      | Fitting ins:  |            |                    |        |
| Customers Own Roman  | Customer's Own Fabric | 1870  | 1580 | 1   | 176.27     | 10                 | 184.88 |
| Waterfall (Standard), Lining - Bonded BLACKOUT (with Fleece 400g EB), No Pelmet Req, Right Hand Control, Continuous Metal Chain Chrome, N/A, None Required, No Handset Required, No Power Supply Required, Not Required, Roman Breakaway Chain Mechanism |                       |       |      |   |            |                    | 29.16  |
| Measurement: Blind Size  |                       |       |      | Spec. ins: 8 metres of Romo Odie Lotus 7993/06. 4m allowed per blind. Face fix. |            | Chain Length: 1000 |        |
| Location: Bedroom 2  |                       |       |      | Fitting ins:  |            |                    |        |

Net Total: 369.76  
 VAT: 0.00  
 Total: 369.76

**Tropical Blinds Ltd**

Unit 6 and 7 Five Arches Business Est  
off Maidstone Road  
Sidcup  
Kent DA14 5AE  
T: 020 8269 6400  
F: 020 8269 6401

**Order Acknowledgement**

Cust Order No : SO14484 MICHEL  
Order Date : 14/04/2023  
Order No : 819653  
Account Ref : CPS007  
Despatch method : DHL Carrier 2 NEW  
Delivery Date : 16/05/2023  
Carriage Type : DHL Economy Select 2

**Order to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St. Saviour  
Jersey  
Channel Islands  
JE2 7QN

**Deliver to :**

C.P Interiors 2  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
Channel Islands  
JE2 7QN

| Type  | Colour                | Width | Drop | Quantity | Unit Price | Disc % | Net    |
|---|-----------------------|-------|------|----------|------------|--------|--------|
| Customers Own Roman   | Customer's Own Fabric | 935   | 935  | 1        | 92.77      | 10     | 102.58 |
| Waterfall (Standard), Lining - Bonded BLACKOUT (with Fleece 400g EB), No Pelmet Req, Right Hand Control, Continuous Metal Chain Chrome, Not Required, Roman Breakaway Chain Mechanism |                       |       |      |          | 21.21      |        |        |
| No Power Supply Required  |                       |       |      |          |            |        | 0.00   |
| Measurement:Blind Size Spec. Ins: 1.5m of Beaumont Sun Strip marine   |                       |       |      |          |            |        |        |
| Install Height: Not Specified Location: Bathroom  |                       |       |      |          |            |        |        |

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your order acknowledgement but will be applied to your invoice

|             |         |
|-------------|---------|
| Net Price : | £102.58 |
| VAT :       | £0.00   |
| Total :     | £102.58 |

**Tropical Blinds Ltd**

**Daily Status Report**

| Order Date                     | Cust. Ord. No | Order No           | Online Order No | Products    | Net Value       | Required Date | Status           | On Credit Hold | On Cust. Hold | In Stock/ Out Of Stock |
|--------------------------------|---------------|--------------------|-----------------|-------------|-----------------|---------------|------------------|----------------|---------------|------------------------|
| <b>Customer: C.P Interiors</b> |               |                    |                 |             |                 |               |                  |                |               |                        |
| 31/03/2023                     | SO14254       | JANVRIN SCHOOL     | 817273          | 16 UR       | 1495.58         | 02/05/2023    | Despatched       | No             | No            | In Stock               |
| 03/04/2023                     | SO14409       | AMAR BOUDJAOI      | 817532          | 3 COR       | 343.47          | 09/05/2023    | Work in Progress | No             | No            | In Stock               |
| 06/04/2023                     | SO14388       | 03 AURELIE         | 818295          | 3 COR       | 901.72          | 09/05/2023    | Work in Progress | No             | No            | In Stock               |
| 06/04/2023                     | SO14350       | GOLLOP             | 818414          | 2 COR       | 292.30          | 16/05/2023    | Work in Progress | No             | No            | In Stock               |
| 12/04/2023                     | SO14368       | DOLAN              | 819161          | 1 COR       | 137.81          | 16/05/2023    | Work in Progress | No             | No            | In Stock               |
| 14/04/2023                     | SO14484       | MICHEL             | 819653          | 1 COR       | 102.58          | 16/05/2023    | Work in Progress | No             | No            | In Stock               |
| 17/04/2023                     | SO14305       | CARRE              | 819854          | 2 COR       | 369.76          | 16/05/2023    | Work in Progress | No             | No            | In Stock               |
| 20/04/2023                     | SO14519       | REDSTON            | 820712          | 15 COR      | 1879.59         |               | Order Printed    | No             | No            | In Stock               |
| 20/04/2023                     | SO13035       | 01 LINDSEY PITMAN  | 820842          | 1 COR       | 223.86          | 23/05/2023    | Work in Progress | No             | No            | In Stock               |
| 20/04/2023                     | SO14486       | RICHARD MARRIOTT   | 820843          | 2 L89V      | 357.26          | 03/05/2023    | Despatched       | No             | No            | In Stock               |
| 25/04/2023                     | HORIZON       | S402 AIREY         | 821469          | 3 ALW       | 1316.26         | 02/05/2023    | Despatched       | No             | No            | In Stock               |
| 25/04/2023                     | SO14520       | CLARE-HUNT         | 821655          | 1 IM50      | 42.31           | 02/05/2023    | Despatched       | No             | No            | In Stock               |
| 26/04/2023                     | SO14820       | Q1 ALDRIDGE/REMAK  | B21913          | 1 VO89      | 0.00            | 04/05/2023    | Work in Progress | No             | No            | In Stock               |
| 27/04/2023                     | SO14542       | PAULINE LAGADU     | 822067          | 3 ALW       | 451.96          | 09/05/2023    | Work in Progress | No             | No            | In Stock               |
| 28/04/2023                     | SO14409       | AMAR               | 822343          | 3 COR       | 0.00            |               | Order Printed    | No             | No            | In Stock               |
| 28/04/2023                     | HORIZON       | S101 SO14357       | 822350          | 2 ALW       | 895.66          | 05/05/2023    | Work in Progress | No             | No            | In Stock               |
| 28/04/2023                     | HORIZON       | S105 SO14343 DE    | 822351          | 2 ALW       | 851.56          | 05/05/2023    | Work in Progress | No             | No            | In Stock               |
| 28/04/2023                     | HORIZON       | S709 SO13187       | 822352          | 3 ALW       | 1321.70         | 05/05/2023    | Work in Progress | No             | No            | In Stock               |
| 28/04/2023                     | HORIZON       | S410 SO14296       | 822376          | 3 ALW       | 1277.60         | 05/05/2023    | Work in Progress | No             | No            | In Stock               |
| 28/04/2023                     | HORIZON       | S501 SO13826       | Q1 822377       | 2 L89V      | 445.98          | 09/05/2023    | Work in Progress | No             | No            | In Stock               |
| 02/05/2023                     | HORIZON       | S201 SO14461       | 822607          | 2 ALW       | 997.46          | 16/05/2023    | Work in Progress | No             | No            | In Stock               |
| 02/05/2023                     | HORIZON       | S706 SO13057       | 822608          | 3 ALW       | 1321.70         | 16/05/2023    | Work in Progress | No             | No            | In Stock               |
| 02/05/2023                     | S705          | HORIZON PROJECT LE | 822724          | 2 R         | 198.61          | 16/05/2023    | Work in Progress | No             | No            | In Stock               |
| 02/05/2023                     | S505          | HORIZON PROJECT LE | 822725          | 2 R         | 184.82          | 16/05/2023    | Work in Progress | No             | No            | In Stock               |
| 02/05/2023                     | HORIZON       | MILLER S211        | 822784          | 6 L89V      | 939.27          |               | Order Printed    | No             | No            | In Stock               |
| 02/05/2023                     | HORIZON       | S707 SO13793       | 822788          | 8 ALW       | 3786.79         |               | Order Printed    | No             | No            | In Stock               |
| 02/05/2023                     | HORIZON       | PROJECT SVVRET     | 822825          | 3 ALW       | 1321.70         |               | Order Printed    | No             | No            | In Stock               |
| 02/05/2023                     | HORIZON       | S806 SO13689       | 822873          | 2 ALW, 4 UR | 1326.96         |               | Order Printed    | No             | No            | In Stock               |
| <b>C.P Interiors Total:</b>    |               |                    |                 |             | <b>22784.27</b> |               |                  |                |               |                        |
| <b>Grand Total:</b>            |               |                    |                 |             | <b>22784.27</b> |               |                  |                |               |                        |

## Scott Ruderham

---

**From:** Customer Service @ Tropical <customerservice@tropicalblindsLtd.co.uk>  
**Sent:** Friday, 5 May 2023 11:08  
**To:** Scott Ruderham  
**Cc:** Adrian Colston-Weeks; Leeana Taft  
**Subject:** Re: SO14332 Picot Trust - More Damaged Blinds on Arrival

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hello Scotty

Thank you for clarifying.

I shall have a remake of the roller and a replacement motor processed for you.

We shall have this out for you as soon as we can.

Please can you advise on any more incidents of damaged motors such as this as this is not something we have come across before and would like to investigate if there are any further issues.

Sorry again for this and for the inconvenience caused.

Kind Regards

Sam Barra  
Customer Services Advisor

Tropical Blinds Limited  
Units 6 & 7 Five Arches Business Estate  
off Maidstone Road  
Sidcup  
Kent  
DA14 5AE

Tel: 020 8269 6400  
Fax: 020 8269 6401

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Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

On Fri, 5 May at 10:55 AM , Scott Ruderham <scott@cpinteriors.je> wrote:  
Hi Sam

Thanks for the confirmation of the remake-

Yes it is exactly the same issue, but a totally different order. Different photos from a different fitter of mine.

Sorry to report this, but we will require a motor replacement also

Thanks  
Scotty

From: Customer Service @ Tropical <customerservice@tropicalblindsltd.co.uk>  
**Sent:** Friday, 5 May 2023 10:52  
**To:** Scott Ruderham <scott@cpinteriors.je>  
**Cc:** Adrian Colston-Weeks <Adrian@cpinteriors.je>; Leeana Taft <Leeana@cpinteriors.je>  
**Subject:** Re: SO14332 Picot Trust - More Damaged Blinds on Arrival

Good morning Scotty

I am sorry for this and for the inconvenience caused.

I shall have a remake of the blind with the creased fabric processed for you.

On the roller with the damaged motor I have been asked to confirm with you that this is not a duplicate of the issues raised yesterday reference **SO14167**

**Cannon**

as the from the images provided it looks to be the same issue.

Please advise.

Kind Regards

Sam Barra  
Customer Services Advisor

Tropical Blinds Limited  
Units 6 & 7 Five Arches Business Estate  
off Maidstone Road  
Sidcup  
Kent  
DA14 5AE

Tel: 020 8269 6400

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Sidcup, Kent DA14 5AE

On Fri, 5 May at 9:06 AM , Scott Ruderham

<scott@cpinteriors.je> wrote:

Dear Tropical

Can you please review the photos attached for order Ref:  
SO14332 Alex Picot Trust

We received 3 blinds, 2 of which are damaged.

We have fitted the one below



The two with issues.

- 980 x 3000 – Fabric is damaged, severely creased and marked
- 1500 – 2400 the motor leads and inside were unusable and broken on arrival. We have replaced with one of our stock motors, we can fit, the fabric is fine.

We will need the below line re made with a new motor please



Kind Regards,

Scotty

**Scotty Ruderham**  
**Logistics/Customer Care**

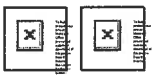


Tel: (01534) 768141 [www.cpinteriors.com](http://www.cpinteriors.com)  
Rue Des Pres Trading Estate, St Saviour, Jersey, JE1 1AA

Blinds | Curtains | Awnings | Shutters | Furnishing  
Interior Design | Project Management



All blinds supplied by Tropical Blinds comply with the child safety requirements of BS EN13120:2009+A1:2014.  
Scanned by iCritical.



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Scanned by iCritical.

## Scott Ruderham

---

**From:** Customer Service @ Tropical <customerservice@tropicalblindsltd.co.uk>  
**Sent:** Thursday, 11 May 2023 13:35  
**To:** Scott Ruderham  
**Subject:** Re: SO13275 SO13346 Bondar Investments - issue with Blinds

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Scotty,

Apologies! This will be delivered to you on the 23/05 as your delivery day is Tuesday.

Kind regards

Jemima Saunders  
Customer Services Advisor

Tropical Blinds Limited  
Units 6 & 7 Five Arches Business Estate  
off Maidstone Road  
Sidcup  
Kent  
DA14 5AE

Tel: 020 8269 6400  
Fax: 020 8269 6401

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On Thu, 11 May at 1:28 PM , Customer Service @ Tropical  
<customerservice@tropicalblindsltd.co.uk> wrote:

Hello,

No problem, this will need to be checked first then we can email this over. The approximate delivery date will be 18/05/23.

Kind regards

Jemima Saunders  
Customer Services Advisor

Tropical Blinds Limited  
Units 6 & 7 Five Arches Business Estate  
off Maidstone Road  
Sidcup  
Kent  
DA14 5AE

Tel: 020 8269 6400  
Fax: 020 8269 6401

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DA14 5AE

On Thu, 11 May at 1:21 PM, Scott Ruderham <scott@cpinteriors.je> wrote:  
Hi Jemima

Thanks fab – can you send me the order confs to this email please, with an approx. lead time just so I can let my client know ETA  
Many thanks for your help  
Scotty

From: Customer Service @ Tropical  
<customerservice@tropicalblindsltd.co.uk>  
**Sent:** Thursday, 11 May 2023 13:21  
**To:** Scott Ruderham <scott@cpinteriors.je>

**Subject:** Re: SO13275 SO13346 Bondar Investments - issue with Blinds

Hello,

No problem, thank you for the video. I will process the remakes for you.

Kind regards

Jemima Saunders  
Customer Services Advisor

Tropical Blinds Limited  
Units 6 & 7 Five Arches Business Estate  
off Maidstone Road  
Sidcup  
Kent  
DA14 5AE

Tel: 020 8269 6400  
Fax: 020 8269 6401

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Registered Office: Units 6 & 7 Five Arches Business Estate, off  
Maidstone Road, Sidcup, Kent DA14 5AE

On Thu, 11 May at 11:19 AM , Scott Ruderham  
<scott@cpinteriors.je> wrote:  
Hi Jemima

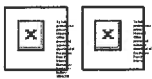
Please see the photo and video attached.

Please note the broken lock mech which has a yellow mark is relating to SO13275 and the video SO13346

Regards  
Scotty



All blinds supplied by Tropical Blinds comply with the child safety requirements of BS EN13120:2009+A1:2014.  
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off Maidstone Road  
Sidcup  
Kent DA14 5AE  
T: 020 8269 6400  
F: 020 8269 6401



tropical  
blinds

**Order Acknowledgement**

Cust Order No : SO13035Q1 LINDSEY PITMAN  
Order Date : 20/04/2023  
Order No : 820842  
Account Ref : CPS007  
Despatch method : DHL Carrier 2 NEW  
Delivery Date : 23/05/2023  
Carriage Type : DHL Economy Select 2

**Order to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St. Saviour  
Jersey  
Channel Islands  
JE2 7QN

**Deliver to :**

C.P Interiors 2  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
Channel Islands  
JE2 7QN

| Type  | Colour                | Width | Drop | Quantity | Unit Price | Disc % | Net    |
|---|-----------------------|-------|------|----------|------------|--------|--------|
| Customers Own Roman   | Customer's Own Fabric | 2380  | 1400 | 1        | 204.08     | 10     | 223.86 |
| Waterfall (Standard), Lining - Standard BLACKOUT (Drapewell Ivory EB), Pelmet Required, Left Hand Control, Continuous Metal Chain Chrome, Not Required, Roman Breakaway Chain Mechanism |                       |       |      |          | 44.66      |        |        |
| No Power Supply Required  |                       |       |      |          | 0.00       |        |        |
| Measurement:Blind Size Spec. Ins: 4m of Villa Nova Palma Pacific V3372/04   |                       |       |      |          |            |        |        |
| Install Height: Not Specified Location: Bedroom 3   |                       |       |      |          |            |        |        |

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|             |         |
|-------------|---------|
| Net Price : | £223.86 |
| VAT :       | £0.00   |
| Total :     | £223.86 |