

SO 1401602

PEAD (re-merge)

(voice)

1x box

Premier choice

11x12-23

SCANNED

11 DEC 2023

RECEIVED

Scott Ruderham

From: Home
Sent: Tuesday, 24 October 2023 15:14
To: Donna Coleman; Home
Cc: emma; Scott Ruderham
Subject: RE: SO14016Q2 Pead

Follow Up Flag: Follow up
Flag Status: Completed

Hi Donna,

Thank you for your quick response.

I have checked the cost of the fabric, and it will be £397.70. I have reserved it for now to make sure it is available.

Looking forward to hearing from you.

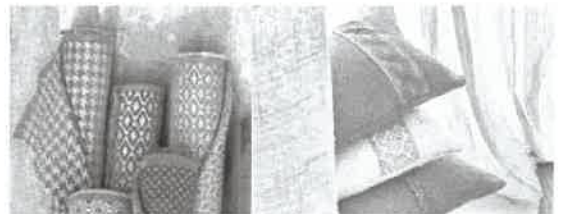
Kind Regards

Tamara
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From: Donna Coleman <DonnaC@premierchoice.co.uk>
Sent: Tuesday, October 24, 2023 1:24 PM
To: Home <home@cpinteriors.je>
Cc: emma <emma.n@premierchoice.co.uk>
Subject: RE: SO14016Q2 Pead

Hi Tamara

Please accept my apologies on the below can you please let me know the costing for the 8.2mts fabric please

Warm Regards,
Donna

We are pleased to inform you that our cut off dates for this year's pre Christmas deliveries will be as follows:-

Curtains Monday 13th November
Blinds Monday 20th November.

As with previous years, could you kindly ensure that we have received both your order details and the corresponding fabrics by these dates.

Donna Withers
Customer Service



PREMIER CHOICE

CUSTOM MADE CURTAINS AND BLINDS

- ☎ 01945 589558
- ✉ donna@premierchoice.co.uk
- 🌐 www.premierchoice.co.uk
- 📍 3-5 Algores Way, Wisbech PE13 2TQ

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From: Home <home@cpinteriors.ie>
Sent: Tuesday, October 24, 2023 12:36 PM
To: emma <emma.n@premierchoice.co.uk>
Cc: Donna Coleman <DonnaC@premierchoice.co.uk>; Scott Ruderham <scott@cpinteriors.ie>
Subject: RE: SO14016Q2 Pead

Hi Emma,

I hope you are well.

We fitted the 2nd remake of the voile for the above yesterday and unfortunately, as you can see in the photos the difference in colour is obvious.

As you know, following the initial remake, because of Premier Choice's error in making it too small, there was not enough fabric of that batch available to be remade again. We were trying to find the closest match from the two batches available, however, as discussed on the phone if fabrics weren't close enough both sides would have to be remade. We were hoping we could pull it off, but the client noticed it right away. Unfortunately, this means the pair on the right hand side will also have to be remade at Premier Choice's cost (including fabric).

I have secured 8.2m of fabric from the same batch. Please advise on how you would like to proceed.

Sorry, we couldn't make it work. It was worth a try.