



Delivered by DSV Road Limited



SO1CI-BO276

Deliver
CP INTERIORS
RUE DES PRESS TRADING EST
JE2 7QPST SAVIOUR
JERSEY

Contact charmain wilding
Phone +44 (0) 1255 242242

Phone +441534768141
Delv. --
Delv. Time
Ref SC-989-02

Shipper
SHUTTERCRAFT UK
NEWDOWN FARM
MICHELDEVER
WINCHESTER
HAMPSHIRE SO21 3BT

DELIVERY ADVICE

Consignee
CP INTERIORS
RUE DES PRESS TRADING EST
JE2 7QPST SAVIOUR
JERSEY

Date 2023-03-30
Reference SOJE32-5884 SO1CI-BO276
Terms FREE ON BOARD
F.O.B.
JERSEY
Originating member EBOO

Coll. 2023-03-30/
Unit.no DSV2006

Haulier -
Reg.no.

1x Parcel
Arrived
3-4-23
Clayden

DELIVERY ADVICE

SO14157
Clayden

All business is transacted according to trading conditions that exclude or limit the liability of the company in certain circumstances. A copy of the relevant set of conditions will be supplied upon request.

SC-989-02

Marks & Nos	No.of	Pkg.	Contents	Weight	KG	Volume
	1	CLL	BLINDS/AWNINGS	GW	1	0.022 CBM
				NW	1	
				EW	7	
DSV-EURPLL ____ pcs. RETURN TO DSV						

Delivery Note

SCraft Copy

BQ276



Dealer CP Interiors
DSV Road Ltd, 10 Brunel Way, Segensworth Ind Est, Fareham,
Hampshire

Delivery Date 30 March 2023

Forwarding Address CP Sunblinds Rue Des Pres
Trading Estate St Saviour Jersey JE2 7QN
(8am) - 01489 563170

PO15 5TX

Order No	Customer Ref	Dealer Ref	No of Parcels	Load Check QTY	Delivered QTY	KG
SCED41225	Clayden	SO5291	1	1		0.8
			1		TOTALS	0.8
			Initials	A-h		

Customer Signature

Customer Print

Items above received and packaging undamaged. Any claims for damages must be reported to S:Craft within 28 days
March 2023

Un45

Delivery Note

Customer Copy



Dealer CP Interiors
DSV Road Ltd, 10 Brunel Way, Segensworth Ind Est, Fareham,
Hampshire

Container SC-989-02
Delivery Date 30 March 2023

PO15 5TX

Order No	Customer Ref	Dealer Ref	No of Parcels
SC-989-02			
SCED41225	Clayden	S05291	1
			1

All items above received and packaging undamaged. Any claims for damages must be reported to S:Craft within 28 days

Scott Ruderham

From: Support Inbox <support@s-craft.co.uk>
Sent: Wednesday, 11 January 2023 13:52
To: Scott Ruderham
Cc: Leeana Taft
Subject: Re: [CASE:126936] RE: SO5291 Clayden

Samclayden
@me.com

Hi Scotty,

x2 louvres for panel 3 & x2 louvres for panel 4 only will be £14.72 +VAT plus £3.00 +VAT sea freight or £30.00+VAT air freight

£29.50 - louvers

£600 - freight (sea)

Kind Regards,

Emma Jones

£59.00 - fitting

Customer Support Executive

Tel: 01962 794530

(£94.50 ¹²⁻¹⁴ weeks)

From: scott@cpinteriors.je
Date: 11/01/2023 08:54am
To: support@s-craft.co.uk
Cc: leeana@cpinteriors.je
Subject: RE: [CASE:126936] RE: SO5291 Clayden

[EXTERNAL EMAIL] This email originated outside of your organisation, please take care and do not click links and/or open attachments unless you recognise the sender and know the content is safe.

Hi Emma

Thanks, I have put panel 1 on the form. My mistake

I need to louvers for Panels 3 & 4

S:CRAFT EDR Form

Dealer Name:

CP Interiors



S:CRAFT EDR Order no.

S:CRAFT Account no.

EDR Order Date

Original S:CRAFT Order No

Customer Name

Dealer Order No

Please type your report against the correct room and email to support@s-craft.co.uk

LINE	ROOM	DETAILS OF ERROR / DAMAGE	REMEDIAL ACTION REQUESTED
1	Living Room	Replacement louvres required for Panels B& 4 (1 for each panel) also can we have one spare each	Can you advise on cost and lead time before order placed
2			
3			
4			

S:CRAFT EDR Form

Dealer Name:

CP Interiors



S:CRAFT EDR Order no.	SCED41225
S:CRAFT Account no.	CPSUN
EDR Order Date	12/01/2023
Original S:CRAFT Order No.	SCL17665057
Customer Name	Clayden
Dealer Order No	SO5291

Please type your report against the correct room and email to support@s-craft.co.uk

LINE	ROOM	DETAILS OF ERROR / DAMAGE	REMEDIAL ACTION REQUESTED
1	Living Room	damaged louvres	Please supply 2 louvres for panel 3 and x2 louvres for panel 4
2			
3			
4			
5			
6			
7			
8			
9			

Company Reg No. 4495750
VAT Reg No. GB 800 4677 51

Registered Office:
Newdown Farm, Micheldever
Winchester, Hampshire SO21 3BT

Shuttercraft Ltd.
(Trading as S:CRAFT)

10			
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			

This remedy is not requested to be covered under warranty.

Please attach digital photographs with your report to illustrate the problem.
Please also attach the original order and any drawings that may assist in resolving the problem

<p>This order is:</p> <p>NOT COVERED under warranty</p>
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Freight Method	Sea
Net Product Value	14.72
Net Freight Value	3

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Winchester, Hampshire SO21 3BT

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[Empty box]

VAT 3.544

Total Value (Inc VAT) 21.264

The order cost is covered by S:CRAFT
Please ship order by Sea

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