

TROPICAL

1-2-23

SO14024 E308

Le Marquand

F.O.C. remarks

SO14025 E 708

Le Marquand

F.O.C. Remarks

RECEIVED

00 FEB 2023

SCANNED

Scott Ruderham

From: Customer Service @ Tropical <customerservice@tropicalblindsLtd.co.uk>
Sent: Friday, 20 January 2023 16:07
To: Scott Ruderham
Cc: customerservice@tropicalblindsLtd.co.uk; chelsea@tropicalblindsLtd.co.uk; Rachel Allo
Subject: Re: E708 Damaged Bind SO14025 Le Marquand

Good afternoon,

Apologies for the inconvenience caused, I will put a remake through for you for this blind.

Kind Regards

Phoebe Phillips
Head of Customer Services



Tropical Blinds Limited
Units 6 & 7 Five Arches Business Estate
off Maidstone Road
Sidcup
Kent
DA14 5AE

Tel: 020 8269 6400
Fax: 020 8269 6401

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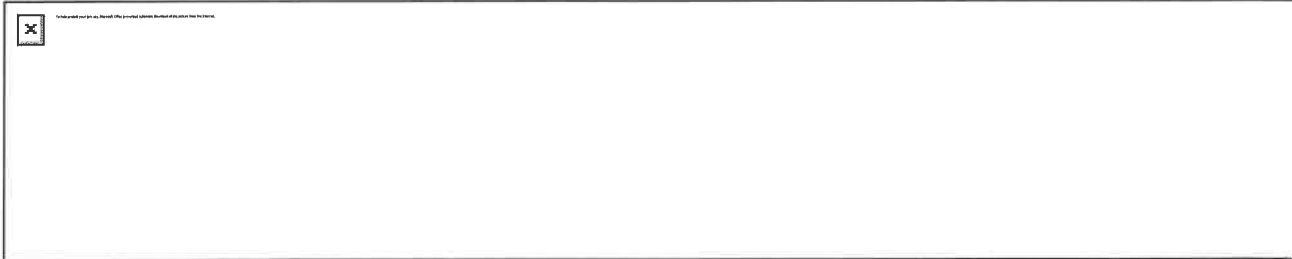
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Tropical Blinds Ltd is a limited company Registered in England No. 3184810
Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

On Fri, 20 Jan at 2:37 PM , Scott Ruderham <scott@cpinteriors.je> wrote:
Dear Tropical

Unfortunately, we have a damaged roller blind. Please find the order conf attached. It is the larger of the two on the order
Can you please issue a remake asap.

Thanks in advance



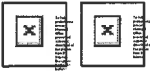
Scotty

Scotty Ruderham
Logistics/Customer Care



Tel: (01534) 768141 www.cpinteriors.ie
Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

Blinds | Curtains | Awnings | Shutters | Furnishings |
Interior Design | Project Management



All blinds supplied by Tropical Blinds comply with the child safety requirements of BS EN13120:2009+A1:2014.

Scanned by iCritical.

Scott Ruderham

From: Customer Service @ Tropical <customerservice@tropicalblindsltd.co.uk>
Sent: Friday, 20 January 2023 16:50
To: Scott Ruderham
Cc: chelsea@tropicalblindsltd.co.uk; Rachel Allo
Subject: Re: ~~E308-Damaged Blind SO14025 Le Marquand~~

E308 SO 14024 Le Marquand

Hi Scotty,

My colleague Kellie is dealing with this one for you, the remake is going through FOC.

Kind Regards

Phoebe Phillips
Head of Customer Services



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On Fri, 20 Jan at 4:48 PM , Scott Ruderham <scott@cpinteriors.je> wrote:
Hi Phoebe

Thanks for this

Just to confirm, have sent another separate email with E308, same issue
Will await your response on this one also

Regards
Scotty

From: Customer Service @ Tropical <customerservice@tropicalblindsltd.co.uk>
Sent: Friday, 20 January 2023 16:07
To: Scott Ruderham <scott@cpinteriors.je>
Cc: customerservice@tropicalblindsltd.co.uk; chelsea@tropicalblindsltd.co.uk;

Rachel Allo <rachel@cpinteriors.je>

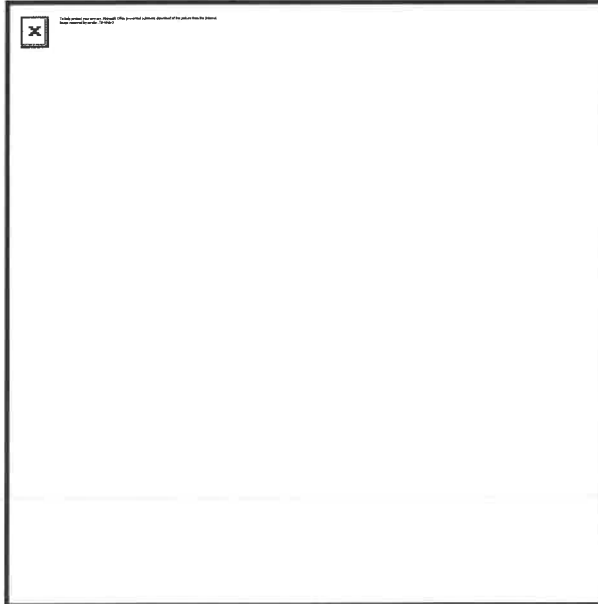
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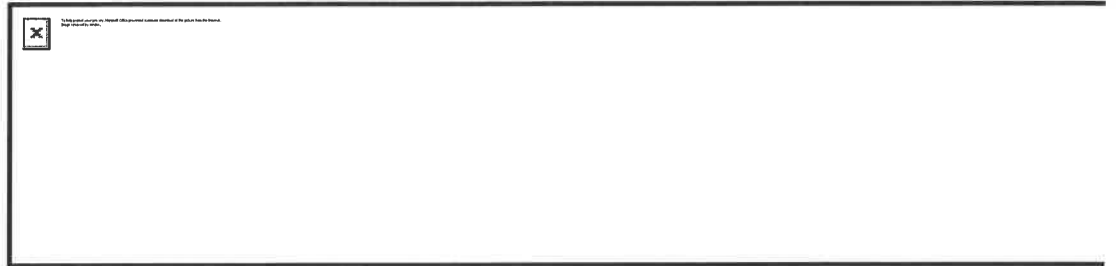
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[www.cpinteriors](http://www.cpinteriors.com)

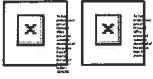
Rue Des Pres Trading Estate, St Saviour, Jersey, JE

Blinds | Curtains | Awnings | Shutters | Furnishing
Interior-Design + Project Management



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Tropical Blinds Ltd

Unit 6 and 7 Five Arches Business Est
off Maidstone Road
Sidcup
Kent DA14 5AE
T: 020 8269 6400
F: 020 8269 6401



tropical
blinds

Le MARQUAND
Order Acknowledgement
SO14024 E308

Cust Order No : HORIZON PROJECT E308 LE/RI
Order Date : 20/01/2023
Order No : 803461
Account Ref : CPS007
Despatch method : DHL Carrier 2 NEW
Delivery Date : 31/01/2023
Carriage Type : DHL Economy Select 2

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors 3
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
Roller	Unishade Blockout FR White R/F 2.5m (D)	2170	2400	1	247.15	100	0.00
40mm Roller Tube, Standard Brackets Req., Standard P.V.C. Bottom Rail - 5m - White, Right Hand Control, White, Continuous Metal Chain Silver, Cord or Chain Tidy - Clear (Louvolute)					11.80		

Measurement:Blind Size Spec. Ins:
Install Height: Not Specified Location: Bed

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your order acknowledgement but will be applied to your invoice

Net Price :	£0.00
VAT :	£0.00
Total :	£0.00

Tropical Blinds Ltd

Unit 6 and 7 Five Arches Business Est
off Maidstone Road
Sidcup
Kent DA14 5AE
T: 020 8269 6400
F: 020 8269 6401



tropical
blinds

3014025

Order Acknowledgement

E708 Lemarquand

Cust Order No : HORIZON PROJECT E708 /REM
Order Date : 20/01/2023
Order No : 803451
Account Ref : CPS007
Despatch method : DHL Carrier 2 NEW
Delivery Date : 31/01/2023
Carriage Type : DHL Economy Select 2

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors 3
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
Roller	Unishade Blockout FR White R/F 2.5m (D)	2160	2410	1	247.15	100	0.00
40mm Roller Tube, Standard Brackets Req., Standard P.V.C. Bottom Rail - 5m - White, Right Hand Control, White, Continuous Metal Chain Silver, Cord or Chain Tidy - Clear (Louvolute)					11.80		

Measurement:Blind Size Spec. Ins:

Install Height: Not Specified Location: BED

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Net Price :	£0.00
VAT :	£0.00
Total :	£0.00