

TROPICAL 21-2-23

E203 Lora 1x box 1x Remade
bed Rail Foc (last one damaged)

E709 FAGE S013582 2x box
1x Rail - bed 1x box vanes

S014230 Le PAGE

1x box Vanes (missing 1x rail)

RECEIVED

21 FEB 2023

SCANNED

Tropical Blinds Ltd

Unit 6 and 7 Five Arches Business Est
off Maidstone Road
Sidcup
Kent DA14 5AE
T: 020 8269 6400
F: 020 8269 6401



tropical
blinds

Order Acknowledgement

Cust Order No : HORIZON PROJECT EAST PAR
Order Date : 08/02/2023 *E406 Miller2*
Order No : 807256
Account Ref : CPS007 *E203 LORA*
Despatch method : DHL Carrier 2 NEW
Delivery Date : 14/02/2023
Carriage Type : DHL Economy Select 2

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
Allusion Wand Operated Track Only Headrail Only		3030	2420	1	543.55	100	0.00
Vogue Channel w Tilt Brushed Aluminium, Allusion Fabric Header Strip - Ivory, Wand Operated, Left Control, Left Bunch, Vogue T/F Brkt-Sprung-Silver, Blind is safe by design and requires no additional devices or warning labels					0.00		

Measurement: Recess Size Spec. Ins:

Install Height: Not Specified Location: E406 Miller - Liv

Allusion Wand Operated Track Only Headrail Only		4970	2410	1	914.56	100	0.00
Vogue Channel w Tilt Brushed Aluminium, Allusion Fabric Header Strip - Ivory, Wand Operated, Right Control, Right Bunch, Vogue T/F Brkt-Sprung-Silver, Blind is safe by design and requires no additional devices or warning labels					0.00		

Measurement: Recess Size Spec. Ins: split bunch

Install Height: Not Specified Location: E203 Lora - Liv

Allusion Wand Operated Track Only Headrail Only		2480	2415	1	493.10	100	0.00
Vogue Channel w Tilt Brushed Aluminium, Allusion Fabric Header Strip - Ivory, Wand Operated, Left Control, Left Bunch, Vogue T/F Brkt-Sprung-Silver, Blind is safe by design and requires no additional devices or warning labels					0.00		

Measurement: Recess Size Spec. Ins:

Install Height: Not Specified Location: E203 Lora - Bed

-damaged on arrival 13/2/23

*-Tropical Issuing
Remake*

*Remake
arrived
21.2.23*

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your order acknowledgement but will be applied to your invoice

Net Price :	£0.00
VAT :	£0.00
Total :	£0.00

Scott Ruderham

From: Phoebe Phillips <Phoebe@TropicalblindsLtd.co.uk>
Sent: Monday, 13 February 2023 11:47
To: Scott Ruderham; CustomerService; Order
Cc: Rachel Allo
Subject: RE: Damage to Delivery of re Orders :(- horizon

Chelo Lora
(bedroom)

Hi Scotty,

Sorry to see this, I will put this track through for you now to be dispatched today.

Kind Regards

Phoebe Phillips

Head of Customer Services



Tropical Blinds Limited

Units 6 & 7 Five Arches Business Estate

off Maidstone Road

Sidcup

Kent

DA14 5AE

Tel: 020 8269 6400

Fax: 020 8269 6401

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Tropical Blinds Ltd is a limited company Registered in England No. 3184810
Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

From: Scott Ruderham <scott@cpinteriors.je>
Sent: Monday, February 13, 2023 11:34 AM
To: CustomerService <customerservice@TropicalblindsLtd.co.uk>; Order <Order@TropicalblindsLtd.co.uk>
Cc: Phoebe Phillips <Phoebe@TropicalblindsLtd.co.uk>; Rachel Allo <rachel@cpinteriors.je>
Subject: Damage to Delivery of re Orders :(- horizon

Good Morning Tropical

Sorry to be the bearer of bad news, but we just had our first lot of re makes of head rails arrive, and one is damaged.

It is Ref: Lora E203 – Bedroom

I have attached photos of the box how it arrived 20 mins ago. The other 2 orders inside we have checked and are ok. This is Miller Living Room E406 and Lora Living Room.

We will need another remake of the E203 Bedroom please



Scotty

Scotty Ruderham
Logistics/Customer Care



Tel: (01534) 768141 www.cpinteriors.je
Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

Blinds | Curtains | Awnings | Shutters | Furnishings |
Interior Design | Project Management



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off Maidstone Road
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Kent DA14 5AE
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tropical
blinds

Order Acknowledgement

Cust Order No : SO14230 YVONNE LE PAGE
Order Date : 09/02/2023
Order No : 807456
Account Ref : CPS007
Despatch method : DHL Carrier 2 NEW
Delivery Date : 21/02/2023
Carriage Type : DHL Economy Select 2

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St. Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors 2
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
Vogue 89mm Vertical	Chenille Cream 89mm (E)	1845	935	1	268.28	51.92	128.99
Vogue Channel w Tilt Brushed Aluminium, Left Control, Left Bunch, Vogue T/F Brkt-Sprung-Silver, Vogue Chain, No.6, Metal (Silver) , 89mm Plastic Stabilizing Chain - White, 89mm Plastic Ballast Weight - White, Cord & Chain Operated, Double Cord or Chain Tidy - Centre Section - White (Louvrolite)					0.00		

Measurement: Recess Size Spec. Ins:

Install Height: Not Specified

*Vaner
arrived 21.2.23
(Awaiting
Rail)*

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Net Price :	£128.99
VAT :	£0.00
Total :	£128.99