

# QUOTATION CPI-3022



Your Order No : S013932 Banjos - Video for sky blind - REPLACEMENT FTS  
BOX  
Our Order No : CPI-3022  
Order Date : 30 Nov, 2022

To:  
CP Interiors

2b Dunhams Lane  
Letchworth Garden City  
Herts  
SG6 1BE

Phone: 01534 768141

Phone: 01462 455 400

Attention:

Fax: 01462 437 600

From: Richard Steel

E-mail: info@shy.co.uk

*Banjios  
ordered 31/1/23*

SHY Part No.	Description	Colour	Unit	Price/Unit	Size A (Width)	Size B (Length)	Qty	Total Price
A-860-1824044 (was1822009)	FTS Control Box		Per Unit (each)	£194.05	0	0	1	£194.05
<b>Sub Total</b>								£194.05
<b>Delivery charge</b>								£110.17
<b>Extra charge</b>								£0.00
<b>VAT</b>								£60.84
<b>Total due</b>								£365.06

RECEIVED

10 FEB 2023

SCANNED

Currency: GBP

VAT Rate: 20%

E & O E

## Scott Ruderham

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**From:** Scott Ruderham  
**Sent:** Tuesday, 3 January 2023 11:28  
**To:** Richard Steel  
**Cc:** Accounts  
**Subject:** RE: SO13932 Banjos - Video for sky blind

Hi Richard

Thanks that's great  
I have copied in my accounts team, so we can keep an eye our for the Pro-Forma

Kind Regards  
Scotty

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**From:** Richard Steel <rs@shy.co.uk>  
**Sent:** Tuesday, 3 January 2023 11:26  
**To:** Scott Ruderham <scott@cpinteriors.je>  
**Subject:** RE: SO13932 Banjos - Video for sky blind

Hi Scotty,

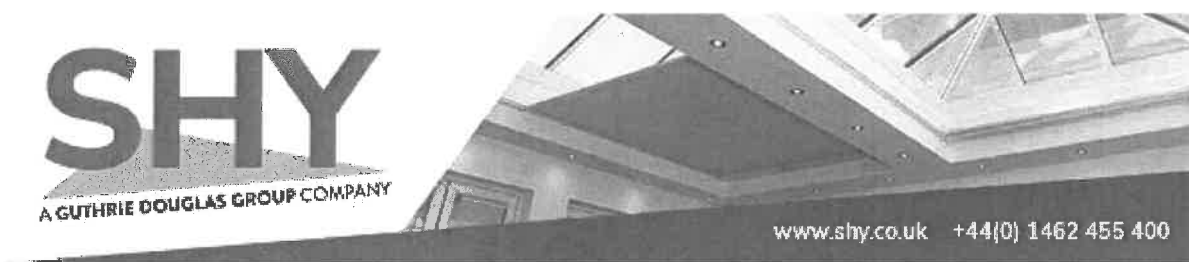
Happy New Year to you too.

My colleagues are sending over the pro-forma, as soon as that's sorted we will be able to dispatch the box no later than the next working day.

Kindest regards,

Richard Steel  
Shading Consultant

T: +44 (0) 1462 455400 (Opt. 2) | DDI: +44 (0) 1462 656859 | M: +44 (0) 7581 161638  
E: [rs@shy.co.uk](mailto:rs@shy.co.uk) | [www.shy.co.uk](http://www.shy.co.uk)



2B Dunhams Lane, Letchworth, Herts, SG6 1BE, UK  
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**From:** Scott Ruderham <[scott@cpinteriors.ie](mailto:scott@cpinteriors.ie)>  
**Sent:** 03 January 2023 10:53  
**To:** Richard Steel <[rs@shy.co.uk](mailto:rs@shy.co.uk)>  
**Subject:** RE: SO13932 Banjos - Video for sky blind

Hi Richard

Happy new year!

I was just wondering if you have seen the below and can confirm the lead time on sending us the FTS box please  
Thanks  
Scotty

**From:** Office  
**Sent:** Tuesday, 13 December 2022 16:39  
**To:** 'Richard Steel' <[rs@shy.co.uk](mailto:rs@shy.co.uk)>  
**Subject:** RE: SO13932 Banjos - Video for sky blind

Hi Richard

It has been a long time deciding, but client has said ok go ahead for the order ... please can you send us the FTS control box.  
If you can send me official order conf please to this email with lead time that would be great 😊

Thanks  
Scotty

**From:** Richard Steel <[rs@shy.co.uk](mailto:rs@shy.co.uk)>  
**Sent:** Wednesday, 30 November 2022 14:41  
**To:** Scott Ruderham <[scott@cpinteriors.ie](mailto:scott@cpinteriors.ie)>  
**Subject:** RE: SO13932 Banjos - Video for sky blind

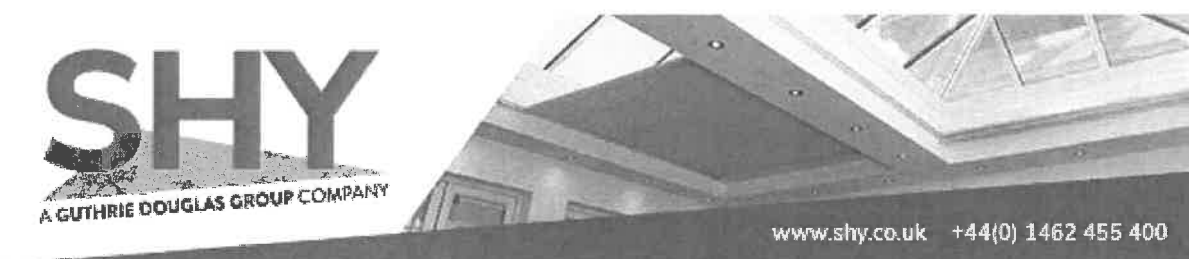
Dear Scotty,

Please see the attached, when ordered, we will investigate other parcel services to see if we can bring the cost down.

Kindest regards,

Richard Steel  
Shading Consultant

T: +44 (0) 1462 455400 (Opt. 2) | DDI: +44 (0) 1462 656859 | M: +44 (0) 7581 161638  
E: [rs@shy.co.uk](mailto:rs@shy.co.uk) | [www.shy.co.uk](http://www.shy.co.uk)



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**From:** Scott Ruderham <[scott@cpinteriors.ie](mailto:scott@cpinteriors.ie)>  
**Sent:** 30 November 2022 13:58  
**To:** Richard Steel <[rs@shy.co.uk](mailto:rs@shy.co.uk)>  
**Cc:** Admin <[admin@shy.co.uk](mailto:admin@shy.co.uk)>  
**Subject:** RE: SO13932 Banjos - Video for sky blind

Hi Richard

Have you had a chance to review?

My client is chasing me for an answer as to how to repair?

Thanks  
scotty

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**From:** Office <[Office@cpinteriors.ie](mailto:Office@cpinteriors.ie)>  
**Sent:** Friday, 4 November 2022 10:51  
**To:** Richard Steel <[rs@shy.co.uk](mailto:rs@shy.co.uk)>  
**Cc:** Admin <[admin@shy.co.uk](mailto:admin@shy.co.uk)>  
**Subject:** RE: SO13932 Banjos - Video for sky blind

Hi Richard

Thanks for getting back to me.

The original SO number is SO339 JP Restaurants – Banjos  
Think 2013 install.

I have no paperwork/invoice going back that far on our system

We have not been informed of any changes to the control system

I hope this help

Scotty

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**From:** Richard Steel <[rs@shy.co.uk](mailto:rs@shy.co.uk)>  
**Sent:** Monday, 31 October 2022 22:39  
**To:** Scott Ruderham <[scott@cpinteriors.ie](mailto:scott@cpinteriors.ie)>  
**Cc:** Admin <[admin@shy.co.uk](mailto:admin@shy.co.uk)>  
**Subject:** Re: SO13932 Banjos - Video for sky blind

Hi Scotty,

This looks like a circuit board issue.

Do you have your original PO details?

Also, have there been any changes to the control system recently, as this can effect the way an FTS blind responds to movement instructions.

If you could let me know, I can better advise you on the actions needed.

Kindest regards,

Richard Steel  
Shading Consultant

E [rs@shy.co.uk](mailto:rs@shy.co.uk)  
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T +44 (0) 1462 455400

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Sent from my iPhone

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**From:** Scott Ruderham <[scott@cpinteriors.ie](mailto:scott@cpinteriors.ie)>  
**Sent:** Wednesday, October 26, 2022 12:12 pm  
**To:** Richard Steel <[rs@shy.co.uk](mailto:rs@shy.co.uk)>  
**Cc:** Admin <[admin@shy.co.uk](mailto:admin@shy.co.uk)>  
**Subject:** SO13932 Banjos - Video for sky blind

Dear Richard and team

Please can you review a video (attached) for REF: BANJOS Restaurant.

The blind moves 300mm in and out and then gets no further.

We need to repair this and would like to know what would be required for a full service or any parts.

If you can review and please advise on any cost/lead times for what may need replacing that would be great.

Many Thanks

Scotty

**Scotty Ruderham**  
**Logistics/Customer Care**



Tel: (01534) 768141 [www.cpinteriors.ie](http://www.cpinteriors.ie)  
Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

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