

Tropical Blinds Ltd

Unit 6 and 7 Five Arches Business Est
off Maidstone Road
Sidcup
Kent DA14 5AE
T: 020 8269 6400
F: 020 8269 6401

**Order Acknowledgement**

Cust Order No : SO13843 DE ZILLE/REMAKE
Order Date : 11/11/2022
Order No : 791318
Account Ref : CPS007
Despatch method : DHL Carrier 2 NEW
Delivery Date : 15/11/2022
Carriage Type : DHL Economy Select 2

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors
Rue Des Pres Trading Estate
St Saviour
Jersey
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
Allusion Wand Operated Track On Headrail Only		4520	2210	1	114.41	100	0.00
Allusion Fascia 80mm - White, Allusion Fabric Header Strip - White, Wand Operated, Right Control, Right Bunch, Vogue T/F Brkt-Sprung-White, Blind is safe by design and requires no additional devices or warning labels					28.48		

Measurement: Recess Size Spec. Ins:

Install Height: Not Specified Location: Living Room 1

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your order acknowledgement but will be applied to your invoice

Net Price :	£0.00
VAT :	£0.00
Total :	£0.00

Remake
Allusion Qa.1

Scott Ruderham

From: Kellie Boden <kellieb@Tropicalblindsltd.co.uk>
Sent: Friday, 11 November 2022 10:26
To: Office
Subject: FW: SO13843 De Zille Issue with Allusion Blind
Attachments: WhatsApp Video 2022-11-10 at 8.49.39 AM (1).mp4; de zille 5.jpeg; de zille 4.jpeg; de zille 3.jpeg; de zille 2.jpeg; de zille 1.jpeg

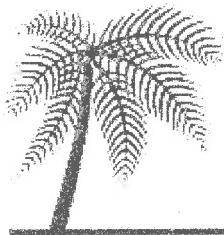
Morning Scotty

Apologies for the inconvenience you have had with your order.

I have processed you a remake headrail and this will be delivered 15/11/22

Kind Regards

Kellie Boden
Customer Services Advisor



tropical
blinds

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Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

From: Office <Office@cpinteriors.ie>
Sent: 10 November 2022 11:57
To: Order <Order@Tropicalblindsltd.co.uk>

Cc: Chelsea Gould <Chelsea@Tropicalblindsltd.co.uk>

Subject: SO13843 De Zille Issue with Allusion Blind

Dear Tropical

Please can you review the photos and video for SO13843 De Zille

We installed the allusion blinds yesterday but have an issue with the following:

The largest Allusion

✓ Allusion blind 1 Living Room 1, Recess, 4520, 2210 , on a Vogue headrail in white with Horizon Chalk White fab

We have marks on the top part as you can see on arrival and the magnets are not strong enough for the tilt rod. The blind is sagging with the weight.

Can you please review this asap?

Thanks

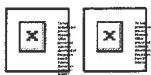
Scotty

Scotty Ruderham
Logistics/Customer Care



Tel: (01534) 768141 www.cpinteriors.je
Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

Blinds | Curtains | Awnings | Shutters | Furnishings |
Interior Design | Project Management



All blinds supplied by Tropical Blinds comply with the child safety requirements of BS EN13120:2009+A1:2014.

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