

SO13697

venton

P=choice

(Alteation - curtains

Foc)

24-8-23

RECEIVED

24 AUG 2023

SCANNED

Scott Ruderham

From: Donna Coleman <DonnaC@premierchoice.co.uk>
Sent: Monday, 7 August 2023 09:20
To: Scott Ruderham
Subject: RE: SO13697 Venton - Issue with Curtain Pleat

Follow Up Flag: Follow up
Flag Status: Completed

Hi Scotty

No problem as soon as received I will amend ASAP.

Many thanks

Donna

From: Scott Ruderham <scott@cpinteriors.je>
Sent: Monday, August 7, 2023 9:15 AM
To: Donna Coleman <DonnaC@premierchoice.co.uk>
Subject: RE: SO13697 Venton - Issue with Curtain Pleat

Hi Donna

Thanks for your reply.
I have spoken to my client and agreed to collect and send back to P Choice to resolve.

I will get them picked up asap and posted back – il let you know when on the way.

Kind Regards,

Scotty

From: Donna Coleman <DonnaC@premierchoice.co.uk>
Sent: Thursday, 3 August 2023 09:38
To: Scott Ruderham <scott@cpinteriors.je>
Subject: RE: SO13697 Venton - Issue with Curtain Pleat

Hi Scott

My apologies but it looks like the

It looks like the stitching on the pleat has come undone .
We can have back to rectify if you can get organised at your end.

Warm regards

Donna

From: Scott Ruderham <scott@cpinteriors.je>
Sent: Wednesday, August 2, 2023 3:28 PM
To: orders <orders@premierchoice.co.uk>
Cc: Donna Coleman <DonnaC@premierchoice.co.uk>; Leeana Taft <Leeana@cpinteriors.je>
Subject: SO13697 Venton - Issue with Curtain Pleat

Dear Premier Choice

Can you please review a photo attached of an order Ref: SO13697 Venton
This is relating to the front door curtains. We fitted these only recently, a few weeks ago due to client being away.

All was fine when fitted but client has reported the pleat in the centre of the curtain is not correct. Can you please review the photo and advise?

Kind regards,

Scotty
Ruderham

Logistics/Customer Care
scott@cpinteriors.je



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