

Client D: FREIGHT A DIVISION OF DX NETWORK SERVICES LTD CRESTWOOD HOUSE BIRCHES RISE WILLENHALL, WV13 2DB	Document Title Delivery Note & POD Document	Issuing Office
	Your Reference VARIOUS	Tally Number J878467
Shipper DX FREIGHT A DIVISION OF DX NETWORK SERVICES LTD CRESTWOOD HOUSE BIRCHES RISE WILLENHALL, WV13 2DB	Delivery TI Ref 3682617	Our Reference 3PJ22018625
		Date 31-Aug-2022

Shipper
DX FREIGHT
A DIVISION OF
DX NETWORK SERVICES LTD
CRESTWOOD HOUSE BIRCHES RISE
WILLENHALL, WV13 2DB

Deliver To
CP INTERIORS
LE RUE LE GROS
ST SAVIOURS
JE2 7Q P



Container Number/Trl No. PFF1216	Place of Receipt/Loading PORTSMOUTH
Vessel	Port of Departure PORTSMOUTH
Port of Discharge ST HELIER	Place of Delivery ST HELIER
Date of Shipment/Arrival 30-Aug-2022	Terms CFR

Profreight C I
Warehouse NO 1
LA Route Du Port Elizabeth
Tel: 01534730344
Fax: 00441534

Marks & Numbers	Number & Kind of Packages	Description of Goods	Weight(Kgs)	Volume(M3)
ADDRESSED:- DX	1	BLINDS ALL P/WORK MUST BE SIGNED	11.00	
Consignee Ref(s) : J878467 Shipper Ref(s) : L2399242			Value	0.00

RECEIVED

31 AUG 2022

SCANNED

*** CUSTOMER OWN POD REQUIRED ***

1x Box arrived 31-8-22.
Awning ARMS from Unkaflex
John William??
5013645

COLLECTION Date, Time, Instructions	DELIVERY Date, Time, Instructions 31-Aug-2022
COLLECTED - Number of Packages	DELIVERED - Number of Packages
COLLECTED By Print Name :	RECEIVED By Print Name :
Signed : Date :	Signed : Date :
CONDITION Remarks on Collection	CONDITION Remarks on Delivery

Scott Ruderham

From: Luxaflex - Shutters & Awnings <shutters.awnings@luxaflex.co.uk>
Sent: Wednesday, 24 August 2022 15:04
To: Office
Subject: RE: SO13645 2.5M Projection Awning - parts required

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Scotty,

Yes sorry, please ignore the VAT bit.

Kind Regards,

Ashleigh Harding
Customer Services



Luxaflex® UK
Hunter Douglas Ltd
Mersey Industrial Estate
Heaton Mersey
Stockport
SK4 3EQ
www.luxaflex.co.uk



From: Office <Office@cpinteriors.je>
Sent: 24 August 2022 15:00
To: Luxaflex - Shutters & Awnings <shutters.awnings@luxaflex.co.uk>
Subject: RE: SO13645 2.5M Projection Awning - parts required

Thanks Ashleigh

2.6m is ok I just asked my services team, thanks for confirming.

I need to check prices with my customer before I proceed with order.
We are VAT exempt in Jersey, can this be deducted off the cost?

Thanks
Scotty

From: Luxaflex - Shutters & Awnings <shutters.awnings@luxaflex.co.uk>
Sent: Wednesday, 24 August 2022 14:54
To: Office <Office@cpinteriors.je>
Subject: RE: SO13645 2.5M Projection Awning - parts required

Hi Scotty,

We don't do 2.5m so they must be 2.6m, the projection before that is 2.1m.

~~Kind Regards,~~

Ashleigh Harding
Customer Services



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Mersey Industrial Estate
Heaton Mersey
Stockport
SK4 3EQ
www.luxaflex.co.uk



From: Office <Office@cpinteriors.je>
Sent: 24 August 2022 14:53
To: Luxaflex - Shutters & Awnings <shutters.awnings@luxaflex.co.uk>
Subject: RE: SO13645 2.5M Projection Awning - parts required

Thanks Ashleigh

Can I just check .. you mention 2.6m Armony Arms, my fitter advised 2.5m will that make a difference?
Thanks
Scotty

From: Luxaflex - Shutters & Awnings <shutters.awnings@luxaflex.co.uk>
Sent: Wednesday, 24 August 2022 14:51
To: Office <Office@cpinteriors.ie>
Subject: RE: SO13645 2.5M Projection Awning - parts required

Hi Scotty,

Thank you. The price for a pair of replacement 2.6m Armony arms is £232.23 + VAT (plus £9.75 + VAT for the delivery)

Kind Regards,

Ashleigh Harding
Customer Services



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From: Office <Office@cpinteriors.ie>
Sent: 24 August 2022 14:49
To: Luxaflex - Shutters & Awnings <shutters.awnings@luxaflex.co.uk>
Subject: RE: SO13645 2.5M Projection Awning - parts required

Hi Ashleigh

It is an 'Armony' awning

I hope this helps

Regards
Scotty

From: Luxaflex - Shutters & Awnings <shutters.awnings@luxaflex.co.uk>
Sent: Tuesday, 23 August 2022 14:47
To: Office <Office@cpinteriors.ie>
Subject: RE: SO13645 2.5M Projection Awning - parts required

Hi Scotty,

Thank you for your email. So that I can give you the correct information please can you advise what type of awning it is?

Kind Regards,

Ashleigh Harding
Customer Services



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From: Office <Office@cpinteriors.ie>
Sent: 23 August 2022 11:48
To: Luxaflex Technical Desk <admin.queries@luxaflex.co.uk>
Subject: SO13645 2.5M Projection Awning - parts required

Dear Luxaflex Team

Ref: SO13645 Williams

We have come across one of your awnings – 2.5m Projection, the chain has snapped in the arm

We will need replacement arms.

Can you please advise on a price/availability?

Kind Regards

Scotty

Scotty Ruderham
After Sales Customer Care



Tel: (01534) 768141 www.cpinteriors.ie
Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

Blinds | Curtains | Awnings | Shutters | Furnishings |
Interior Design | Project Management

Order Confirmation**HunterDouglas**

Order Number	22-095809	Customer Number	01481000
Reference 1	SO13645	Name	C P Interiors (Jersey)
Reference 2		Address	C P Interiors (Jersey) Le Rue Le Gros Rue Des Pres Trading Estate St. Saviour, Jersey JE2 7QP UNITED KINGDOM.
Order Date	25-08-2022		

Line	Sales Item	Description	Quantity	Unit Price	Discount	Nett Price
1	R2012	Awning Parts Text: 1 PAIR OR 2.6M ARMONY ARMS	1.000	232.23	0.00	232.23
2	V90022	Fabric/Covers Delivery Charge	1.000	59.00	0.00	59.00
3	V90052	Order Surcharge (CI)	1.000	8.95	0.00	8.95

VAT will be added at the rate prevailing at the date of invoice**Order Total****300.18****IMPORTANT Child Safety Notice - Risk Of Serious Hazard And Cause Of Injury To Children**

To ensure compliance with EC Directive 2001/95, EC Decision 2011/477 and EN 13120:2014, all child safety devices and components MUST be assembled and installed in accordance with our instructions. We do not accept any liability for damages or costs arising from wrongful assembly and/or installation not performed by us.

Products suffixed as FSC are supplied/sold under FSC Chain of Custody certificate code NC-COC-014368

Scott Ruderham

From: John Williams <johnwilliams923@gmail.com>
Sent: Wednesday, 24 August 2022 15:45
To: Office
Subject: Re: SO13645 Repair Update

Dear Scotty

Please go ahead and fix the blind asap.

Regards

John

Accepted

24-8-22

Assuming you can get the parts etc we will be away from Friday 26th August till Saturday 3rd September.

On 24 Aug 2022, at 15:19, Office <Office@cpinteriors.ie> wrote:

Dear Mr Williams

I have spoken to our supplier and the extra cost of repairing your awning arms inc labour will be £581.96

Please can you let me know at your earliest convenience if you wish to proceed.

Kind Regards

Scotty

Scotty Ruderham
After Sales Customer Care

<image001.jpg>

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Interior Design | Project Management