

Scott Ruderham

From: Sally Brown <SallyBrown@SilentGliss.co.uk>
Sent: Wednesday, 18 January 2023 11:23
To: Scott Ruderham
Cc: Leeana Taft
Subject: RE: SO13549 Style - Missing Items

Hi Scotty,

Thanks for your email.

No top fix brackets (6151) were required for this order, so they were removed (as per the minus 10 below) so will not be in the shipment.

As per Leeana the only requirements were:

Left hand side will be top fixed – SG6124 x 3
Right hand side is wall fixed – SG6610 x 1
Middle is drop rods – SG6190 - think 6 should do it

RECEIVED
20 JAN 2023
SCANNED

The above parts have been packed as below:



I have just been down to despatch and discovered that the tube for these is still here so had been missed from the shipment sent in November! So this should have been 5 parcels not 4.

I am arranging to get this sent over to you via DHL on a next day. Once this has been organised, I will send over the information.

Please accept our apologies for missing this tube. Just as a note, would it be possible that the orders could be checked when shipment arrives to make sure all goods are received so we may be able to rectify an issue before it becomes urgent.

Kind regards,

Sally Brown

Senior Sales Co-Ordinator

—
Silent Gliss Ltd.
Pyramid Business Park
Poorhole Lane
Broadstairs
Kent, CT10 2PT

T: +44 (0)1843 874218 (direct)
www.silentgliss.co.uk

From: Scott Ruderham <scott@cpinteriors.je>

Sent: 18 January 2023 10:50

To: Sally Brown <SallyBrown@SilentGliss.co.uk>

Cc: Leeana Taft <Leeana@cpinteriors.je>

Subject: SO13549 Style - Missing Items

Good Morning Sally

I hope you are well.

We have come to fit the curtain tracks today for the below order: SO13549 Style /Andium
We received 4 of 4 boxes as advised on the shipping receipt but the items below are missing:

3	6151	BL	BLACK CEILING FIXING PLATE COMPLETE	10-	10.000
6	6124		TWIST CEILING FIX PLATE	3	3.000
7	6610	GY	WALL SUPPORT GREY ASSEMBLED	1	1.000
8	6190A	S	HANGER ROD ASSEMBLY COMPLETE AT 61CMS.	6	6.000

Without these we cannot complete the job.

Can you please advise on this and get these sent to us as a matter of urgency please?

Kind Regards
Scotty
CP Interiors

DESPATCH NOTE

DELIVER TO

ORDER NO. -	902818	C P Interiors
CONS NO. -	456475	Rue des Pres Trading Estate
DESP DATE -	17/11/22	Longueville
DESP TIME -	10:02:41	St Saviour
REP CODE -	10	Jersey
ORDER DATE-	18/10/22	INCOTERMS DAP
TAKEN BY -	SALLYB	JB2 7QN

FROM

COUNTRY OF ORIGIN - UNITED KINGDOM DELIVERY INSTRUCTIONS

S i l e n t G l i s s

Pyramid Business Park,
Poorhole Lane, Broadstairs,
Kent, CT10 2PT,
England.

Tel: 01843 863571 Fax: 01843 864503

CARRIER - COLLECT

TYPE OF SERVICE COLLECTED

TOTAL WEIGHT (kgs)	26	1XBOX 1XTUBE
NO OF PKGS	4	2XFRAME
DESPATCHED BY	JT	

ORDER REF.	S013549	PACKAGE 4 OF 4
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STYLE - ANDIUM

PRODUCT		QTY		TOTAL
=====		===		=====
✓ 7605 ABL	36MM BLACK READY ASSEMBLED SYSTEM	1	7.808	7.808
✓ 7605 ABL	36MM BLACK READY ASSEMBLED SYSTEM	1	6.581	6.581
3 6151 BL	BLACK CEILING FIXING PLATE COMPLETE	10-		10.000
✓ 605BD2	7605M METROPLAT GRADUAL BENDING CHARGE	3		3.000
6 6124	TWIST CEILING FIX PLATE	3		3.000
7 6610 GY	WALL SUPPORT GREY ASSEMBLED	1		1.000
8 6190A S	HANGER ROD ASSEMBLY COMPLETE AT 61CMS.	6		6.000

END OF DESPATCH NOTE

Scotty

Scotty Ruderham
Logistics/Customer Care



Tel: (01534) 768141 www.cpinteriors.ie
Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

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