

Tamara Lopez-Dominguez

From: info <TheTeam@warwick.co.uk>
Sent: 22 September 2022 14:05
To: Home
Subject: RE: Declat SO13547

Follow Up Flag: Follow up
Flag Status: Completed

Hi Tamara,

Brilliant thank you for letting me know. I have raised a replacement order of 27m for you, will get a credit placed on your account and arrange a collection. We arrange the collection DHL so there will be no returns label to send over to you - they'll have all of that information!

Kind Regards

Georgina Hawken

T 01451 822383

F 01451 822369

A Warwick Fabrics UK Ltd, Unit 3, Gateway 12 Business Pk, Hardwicke, Gloucester, GL2 2BY

W www.warwick.co.uk



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On Thursday, 22 September 2022, 13:42:19 +0100, Home <home@cpinteriors.je> wrote:

Hi Georgina,

I have spoken with our curtain makers and they have advised it would be better to have the whole roll replaced. If you could please send the return labels directly to emma.n@premierchoice.co.uk, she will get it sorted for you.

Thank you again for your help.

Kind regards

Tamara

Tamara Lopez Dominguez

Interior Design Advisor

tamara@cpinteriors.je



Tel: (01534) 768141

www.cpinteriors.je

Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

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From: info <TheTeam@warwick.co.uk>

Sent: 22 September 2022 13:09

To: Tamara Lopez-Dominguez <Tamara@cpinteriors.je>
Subject: Re: Declat SO13547

Hi Tamara,

So sorry about this! I will get a replacement order loaded for you. We have plenty in stock but I just wanted to confirm the logistics with you; if we were to replace the 13.4m (from the same batch) your curtain maker would need to cut 13.4m with the faults on for us to then collect. Alternatively, if your curtain maker isn't happy doing this, we can do a full 27m replacement and collect the whole roll from them.

Which would you like to do?

Kind Regards

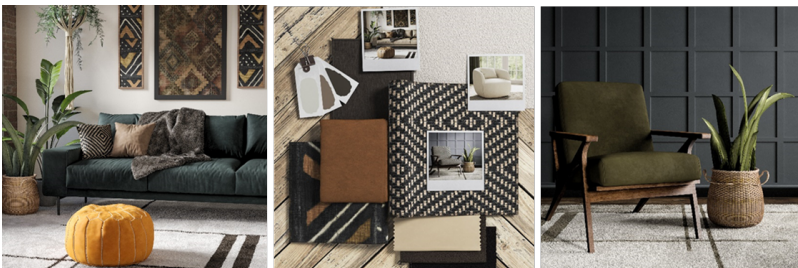
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On Thursday, 22 September 2022, 11:18:22 +0100, Tamara Lopez-Dominguez <Tamara@cpinteriors.je> wrote:

Good morning,

Please see below.

Our curtain makers have found an issue with the fabric supplied by you (our order reference SO13547). Can you please advise how you would like to proceed so that I can inform them? Many thanks.

Kind regards

Tamara

Tamara Lopez Dominguez

Interior Design Advisor

tamara@cpinteriors.je



Tel: (01534) 768141

www.cpinteriors.je

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From: emma <emma.n@premierchoice.co.uk>

Sent: 22 September 2022 09:14

To: Leeana Taft <Leeana@cpinteriors.ie>

Subject: FW: declat so13547

Good morning

We have pulled the voile out for above order, we have found these marks which look like rust in the voile. We need either 13.4mts or a full replacement. We have not cut the voile

Thank you

Kind regards

Emma Necchi

Supervisor

Premier Choice

3-5 Algores way

Weasenhams lane

Wisbech

Cambs

PE13 2TQ

(01945) 589558

Ext 242

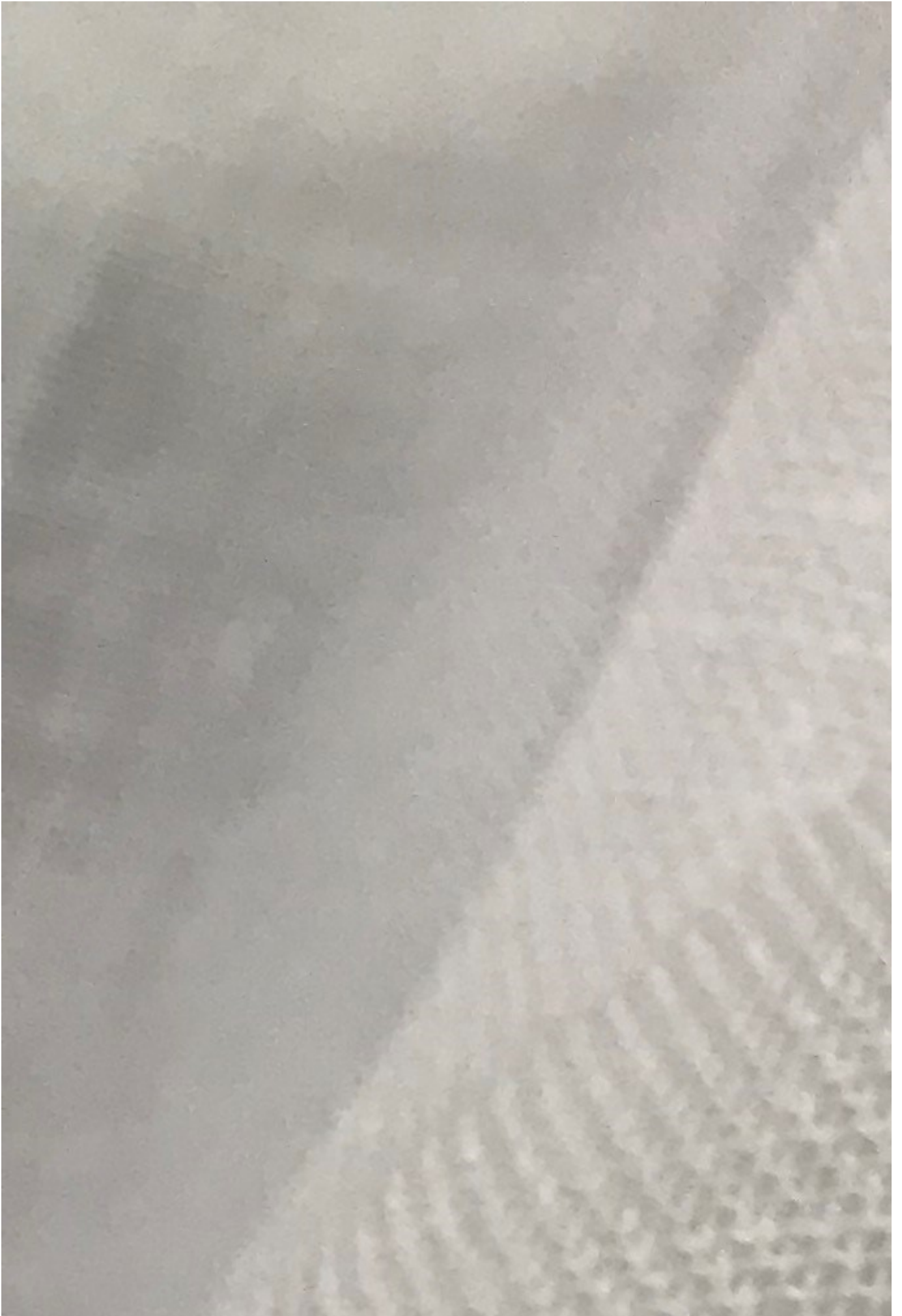
emma.n@premierchoice.co.uk

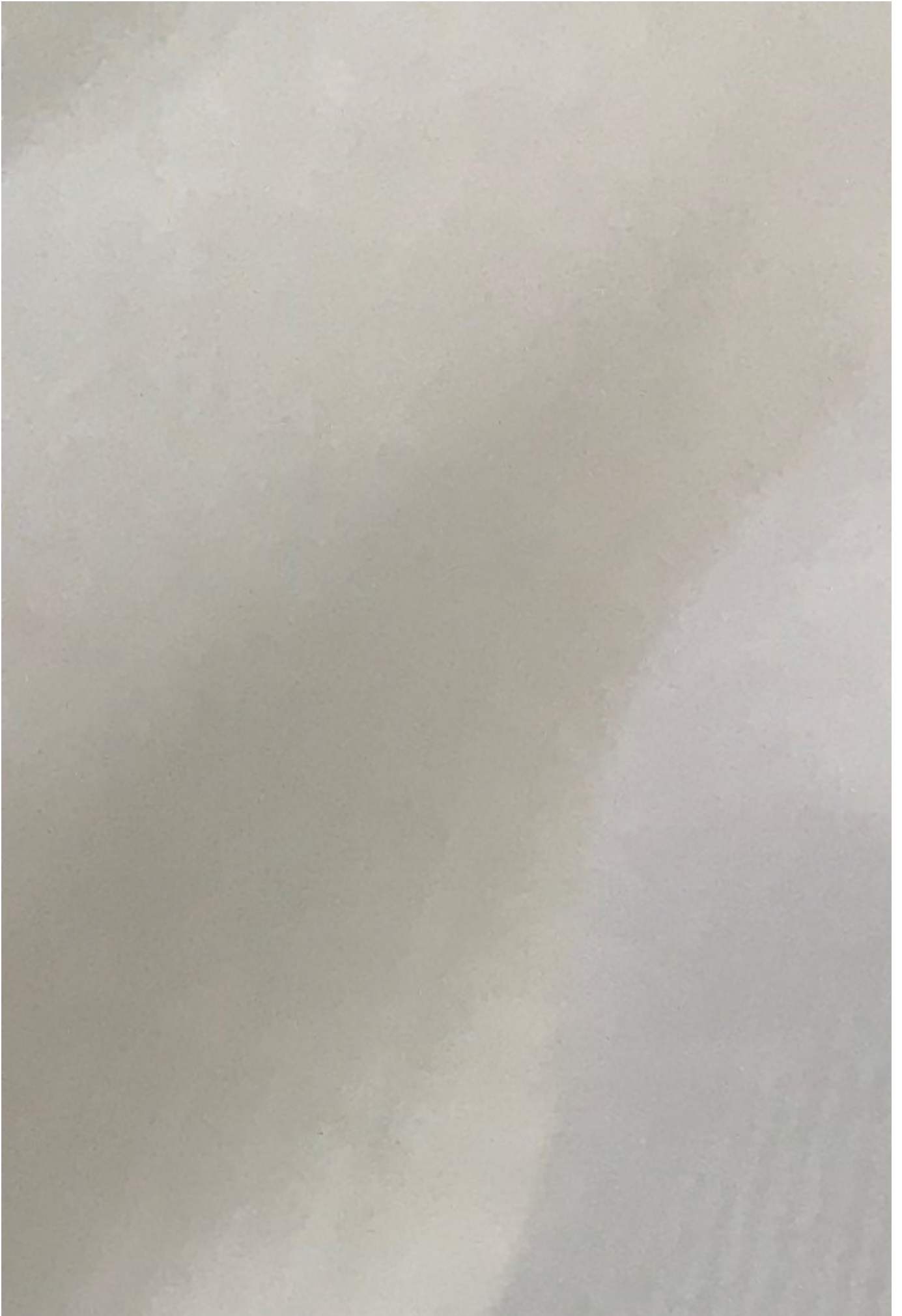
From: Emma Necchi <emma.necchi123@btinternet.com>

Sent: 22 September 2022 09:11

To: emma <emma.n@premierchoice.co.uk>

Subject: declat so13547





Sent from my iPhone