

TROPICAL

MICHELAND 5013507
2 x Box woodj

LARVAL Moll 5013524
1 x Box 1x woodj

FOC remade

ARRIVED 19-8-22

RECEIVED

19 AUG 2022

SCANNED

Tropical Blinds Ltd

Unit 6 and 7 Five Arches Business Est
off Maidstone Road
Sidcup
Kent DA14 5AE
T: 020 8269 6400
F: 020 8269 6401



tropical
blinds

Order Acknowledgement

Cust Order No : **SO13521 LAURAL MOLL/REMAH**
Order Date : 15/08/2022
Order No : 773202
Account Ref : CPS007
Despatch method : DHL Carrier 2 NEW
Delivery Date : 17/08/2022
Carriage Type : DHL Economy Select 2

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors
Rue Des Pres Trading Estate
St Saviour
Jersey
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
50 Impressions FAUX 25mm TapMarl		1170	1570	1	87.80	100	0.00
Impressions Marl 38mm Tape 1200mm x 1400mm, Impressions 25mm Ladder Tape Snow, Pelmet + 14mm with 70mm Returns, Impressions Box Brackets, Venetian Cord Cleat 2 Part					0.00		

Measurement:Blind Size Spec. Ins:
Install Height: Not Specified Location: Bedroom

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges may not appear on your order acknowledgement but will be applied to your invoice

Net Price :	£0.00
VAT :	£0.00
Total :	£0.00

Scott Ruderham

From: Yilmaz Mahmut <Yilmaz@Tropicalblindsltd.co.uk>
Sent: Monday, 15 August 2022 10:28
To: Office
Subject: RE: SO13521 Moll - Issue with Venetian Blind

Follow Up Flag: Follow up
Flag Status: Completed

Good Morning Scotty,

Sorry to see this I have arranged for the blind to be re made and despatched from the factory tomorrow.

Kind Regards

Yilmaz Mahmut
Customer Services Advisor



Tropical Blinds Limited
Units 6 & 7 Five Arches Business Estate
off Maidstone Road
Sidcup
Kent
DA14 5AE

Tel: 020 8269 6400
Fax: 020 8269 6401

IMPORTANT NOTICE

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Please note that any views or opinions expressed in this message are solely those of the author and may not represent those of the Company. No liability is accepted by Tropical Blinds Limited for any loss or damage incurred through use of this e-mail.

Tropical Blinds Ltd is a limited company Registered in England No. 3184810
Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

From: Office <Office@cpinteriors.je>
Sent: 15 August 2022 09:14

To: Order <Order@Tropicalblindsltd.co.uk>
Subject: SO13521 Moll - Issue with Venetian Blind

Dear Tropical

I need to bring to your attention an issue with SO13521 Moll
Bedroom wooden venetian. 1170x1570mm

As pictured (Attached) you can see one of the slats is bent. This was how we found when opened up the boxes.

Please can you arrange for a replacement blind FOC and advised on a lead time.
It will be much appreciated so I can keep my customer informed.

Kind Regards

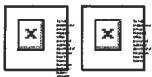
Scotty

Scotty Ruderham
After Sales Customer Care



Tel: (01534) 768141 www.cpinteriors.ie
Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

Blinds | Curtains | Awnings | Shutters | Furnishings |
Interior Design | Project Management



All blinds supplied by Tropical Blinds comply with the child safety requirements of BS
EN13120:2009+A1:2014.

Scanned by iCritical.

Tropical Blinds Ltd

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tropical
blinds

Order Acknowledgement

Cust Order No : **SO13507 GARY MCLELLAND**
Order Date : 26/07/2022
Order No : 769307
Account Ref : CPS007
Despatch method : DHL Carrier 2 NEW
Delivery Date : 10/08/2022
Carriage Type : DHL Economy Select 2

Order to :

C.P Interiors
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Deliver to :

C.P Interiors
Rue Des Pres Trading Estate
St Saviour
Jersey
JE2 7QN

Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
50mm Elements Wood with Braid	White	1410	1295	1	283.39	60	113.36
Pelmet + 16mm with 65mm Returns, Dual Lock, Not Required, Classic Installation Bracket - Swivel Type, Not Required, No Cut Out Required					0.00		
Standard, No Handset Required, Not Required, None Required, Not Required, Not Required					0.00		
Measurement:Blind Size Spec. Ins:							
Install Height: Not Specified Location: Living Room							
50mm Elements Wood with Braid	White	865	1270	1	217.05	60	86.82
Pelmet + 16mm with 65mm Returns, Dual Lock, Not Required, Classic Installation Bracket - Swivel Type, Not Required, No Cut Out Required					0.00		
Standard, No Handset Required, Not Required, None Required, Not Required, Not Required					0.00		
Measurement:Blind Size Spec. Ins:							
Install Height: Not Specified Location: Bedroom							
INVOICE SURCHARGE 3.5%				1	7.01		7.01
					0.00		

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Net Price :	£207.19
VAT :	£0.00
Total :	£207.19

Tropical Blinds Ltd

Quotation
Customer Copy

Unit 6 and 7 Five Arches Business Est
off Maidstone Road
Sidcup
Kent
DA14 5AE
Tel: 020 8269 6400 Fax: 020 8269 6401

Vat No: 324 0532 02
Cust Order No: SO13507 GARY MCLELLAND
Order Date: 14/07/2022
Order No: 2642768
Cust Ref:
Account Ref: CPS007
Despatch Method: DHL Carrier 2 NEW

Order To:
C.P Interiors
Rue Des Pres Trading Estate
St Saviour
Jersey
Channel Islands
JE2 7QN

Deliver To:
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Rue Des Pres Trading Estate
St Saviour
Jersey
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Type	Colour	Width	Drop	Quantity	Unit Price	Disc %	Net
50mm Elements Wood with Braid None Required, Standard, Pelmet + 16mm with 65mm Returns, No Handset Required, Not Required, None Required, Not Required, Not Required, Classic Installation Bracket - Swivel Type, Not Required, Not Required, No Cut Out Required Measurement: Blind Size Location: Living Room	White	1410	1295	1	283.39	60	113.36
Chain Length: 1000 $£113.36 + 3.5\% \times 2.5 + £20 = £313$							
Pleated - Tension/Skylight - RectangularHive Plain White P/F (E) P3600, White, 0.8mm Cord - White, No Unipleat Required, Top Fix Brackets - Oval hole, Special - White, No Control Rod Req., No Mounting Wedges Req., No Specials, No Specials, Blind is safe by design and requires no additional devices or warning labels Measurement: Blind Size Location: Living Room		1010	1030	1	223.36	50	111.68
$£111.68 + 3.5\% \times 2.5 + £20 = £308$							
50mm Elements Wood with Braid None Required, Standard, Pelmet + 16mm with 65mm Returns, No Handset Required, Not Required, None Required, Not Required, Not Required, Classic Installation Bracket - Swivel Type, Not Required, Not Required, No Cut Out Required Measurement: Blind Size Location: Bedroom	White	865	1270	1	217.05	60	86.82
Chain Length: 1000 $£86.82 + 3.5\% \times 2.5 + £20 = £124.5$							
Miscellaneous	Invoice Surcharge Item 3.5%	0	0	1	10.92	0	10.92
Measurement: Location:	Spec. ins: Fitting ins:						

RA check

Net Total: 322.78
VAT: 0.00
Total: 322.78

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Customer Copy

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Chain Length: 1000 $£86.82 + 3.5\% \times 2.5 + £20 = £124.5$							
Miscellaneous	Invoice Surcharge Item 3.5%	0	0	1	10.92	0	10.92
Measurement: Location:	Spec. ins: Fitting ins:						

RA checked

Net Total: 322.78
VAT: 0.00
Total: 322.78