

From: [Scott Ruderham](#)
To: [Alana Mann](#)
Cc: [Accounts](#)
Subject: RE: SO13502 - Outstanding Invoice
Date: 03 January 2023 11:27:12

Hi Alana

Happy new year to you.

Thank you for your email. I just tried calling you to discuss.

Please feel free to call me back at your convenience on 01534 768141 and I will be happy to assist.

Kind Regards

Scotty

CP Interiors

From: Alana Mann <alana@missflipflop.co.uk>
Sent: Friday, 23 December 2022 21:27
To: Scott Ruderham <scott@cpinteriors.je>
Cc: Accounts <Accounts@cpinteriors.je>
Subject: Re: SO13502 - Outstanding Invoice

Evening

Went up today to check - all looking great bar the master

I am not keen on the blinds for a number of reasons please call me to discuss, tomo or after Xmas break

Hopefully the curtains will sort themselves out with time, couple of bits in master I'm not sure

Have a great Xmas

Alana x

Sent from my iPhone

On 16 Dec 2022, at 1:37 pm, Scott Ruderham <scott@cpinteriors.je> wrote:

Good Afternoon Alana,

I hope you are well and thank you for your Email.

This job is complete, order SO13502 for the wooden venetian blinds, roman blind

and curtain pole for the cottage.

This is the email chaser that has been sent for payment due to completion.

Regarding your query relating to the master curtain, this is for SO13461. We attended on 8th December. We liaised with Paul Roberts and he knew we were attending site.

I can confirm this job is also completed and invoice was sent on 9.12.22.

Regarding the glass house, we still are required to fit the plaza lid. this is out of our hands as Paul Roberts has instructed that the plastering needs to be done. Until this is done we cannot fit the lid.

The heaters and receivers are due to arrive towards the end of January. There has been a massive shortage of receivers in particular across Europe resulting from the war in Ukraine.

When these arrive, we will be sure to fit these as a priority.

Just to confirm:

SO13461 with an outstanding balance of £4284.97 – Completed job

SO13502 with an outstanding balance of £1,605.71 – Completed job

SO12932 (Glass House) – we are awaiting plastering to fit the plaza lid. We are awaiting the heaters and receivers JAN 23 due.

If you would like to withhold payment of the heaters until fitted, please feel free.

I hope this has answered your questions and if you need any further assistance, please let me know.

Kind Regards
Scott Ruderham
CP Interiors

From: Alana Mann <alana@missflipflop.co.uk>

Sent: 16 December 2022 12:04

To: Accounts <Accounts@cpinteriors.je>

Subject: Re: SO13502 - Outstanding Invoice

Thanks,

is the job now complete? and if so I will go down again.

tbh I have received the invoice well before the job was complete, as went down when initially got invoice and was not

Is the master curtain fixed and good to go - was in a right state when I went.

I would rather be invoiced the 50% once the job is complete and I can go down, log that and then pay.

Have the heaters arrived for glass box yet? have I already paid for the glass box and heaters or not?

thanks

ax

On 16 Dec 2022, at 10:50, Taft <accounts@cpinteriors.je> wrote:

Dear Ms Mann

We see from our records that the attached invoice is still outstanding. If you have any queries at all please do get in touch, alternatively we'll look forward to receiving your payment over the next 7 days.

As we are now approaching the end of 2022 we are looking to close any open accounts before the new year begins. Please could we ask for payment before 31st December, this would be very much appreciated.

Our BACS details are available at the foot of your invoice, we no longer accept cheques. Alternatively please call the office on 01534 768141 if you'd like to pay by card.

With thanks & kind regards

The Accounts Team

accounts@cpinteriors.je

<Mann Alana - Cottage Without Curtains - SO13502.pdf>