

Delivery Note



SHADING SOLUTIONS BY DESIGN

Del. note No. : 202209056
Del. note Date : 13 Sep, 2022

Your Order No : WARRANTY - SO13301 Cairney - Q72242/11113
Our Order No : CPI-2916/11262
Order Date : 01 Sep, 2022

Comments
There is also a replacement cloth to make

Goods sent by :
C P Interiors
Rue des Pres Trading Estate
St. Saviour
JERSEY
Channel Islands
JE2 7QN

2b Dunhams Lane
Letchworth Garden City
Herts
SG6 1BE

Phone: 01462 455 400

Fax: 01462 437 600

E-mail: info@shy.co.uk

EORI No. 690 4336 30 (000)

Customer EORI No. GB013519254000

Commodity Code: 8302415000

Phone: 01534 768141
Fax : 01534 768628

1 package

Attention: Jacqueline Jepson

From: Sophie Wells

SHY Part No.	Description	Colour	Unit	Size A (Width)	Size B (Length)	Qty	
A-541-033-0-9010	Offset E section White		Per Lin M	0	0.974	4	
A-522-033-0-9010	33 Inner Rail White		Per Lin M	0	0.974	2	
A-711-4 x 11 x 60-Bk	Large Spring Cushion (240 per sheet) Black		Per Unit (each)	0	0	16	

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Scott Ruderham

From: Richard Steel <rs@shy.co.uk>
Sent: Thursday, 1 September 2022 11:16
To: Office
Cc: Sophie Wells
Subject: RE: SO13301 Cairney - Issue with Blinds on Arrival

Follow Up Flag: Follow up
Flag Status: Completed

Dear Scott,

Further to your emails the following actions have/will be taken.

Jaden's Room

Your have tried various cleaning chemicals and wipes and the plastic parts will not come clean – we will send new Inner Rails and E sections

Bradley's Room

A replacement fabric will be manufactured. This will be sent to you without a hem bar to reduce the risk of damage in transit. It would appear that the original has been squeezed during transport cracking the backing of the fabric, the replacement will fix this

These will be dispatched to you before 16th September.

If you have any other questions, please do not hesitate to get in touch.

Kindest regards,

Richard Steel
Shading Consultant



E rs@shy.co.uk
M +44 (0) 7581 161638
T +44 (0) 1462 455400

www.shy.co.uk



2B Dunhams Lane, Letchworth, Herts, SG6 1BE, UK
(Registered in England: 03265758)

The British Blind & Shutter

2022
SHOW

23 - 25 October 2022

Coventry Building Society Arena



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From: Office <Office@cpinteriors.je>

Sent: 31 August 2022 16:42

To: Richard Steel <rs@shy.co.uk>

Cc: Info <info@shy.co.uk>

Subject: RE: SO13301 Cairney - Issue with Blinds on Arrival

Hi again Shy team

I was promised a phone call either this morning or this afternoon regarding the issues reported.

I am desperate now please, my customer is becoming impatient.

Can someone call me tomorrow morning from 8am?

Many Thanks

Scotty

CP Interiors

From: Office

Sent: Tuesday, 30 August 2022 09:22

To: rs@shy.co.uk

Cc: info@shy.co.uk

Subject: RE: SO13301 Cairney - Issue with Blinds on Arrival

Good Morning

Can you please let me know the situation with the issue reported below?

I spoke to a lady last week, I think Tracy? Who was very helpful and advised that the issue was being discussed

I have heard nothing back and my client is chasing

Many Thanks

Scotty

CP Interiors

From: Office <Office@cpinteriors.je>

Sent: Tuesday, 23 August 2022 09:06

To: rs@shy.co.uk

Cc: info@shy.co.uk

Subject: RE: SO13301 Cairney - Issue with Blinds on Arrival

Dear Shy Team

Please can you provide me with an update ref the below?

Kind Regards
Scotty
CP Interiors

From: Office <Office@cpinteriors.ie>
Sent: Friday, 19 August 2022 08:27
To: rs@shy.co.uk
Subject: FW: SO13301 Cairney - Issue with Blinds on Arrival

From: Office <Office@cpinteriors.ie>
Sent: Friday, 19 August 2022 08:21
To: ls@shy.co.uk
Cc: alan@shy.co.uk; Home <home@cpinteriors.ie>; Adrian Colston-Weeks <Adrian@cpinteriors.ie>; Leana Taft <Leana@cpinteriors.ie>
Subject: SO13301 Cairney - Issue with Blinds on Arrival

Dear Shy Team

Ref: SO13301 Cairney – 3 x Roller Blinds

2 of the blinds are damaged/faulty.

Line 1 – Jaden’s Room – There are clear marks on the side channels. Black and stick out

Line 2 – Bradley’s Room 1015 x 1380 – As you can see from the photos attached there is clear light coming through the bottom where the base is and the fabric is not blacking out the light.

I need to inform my customer of the issues. Can you please send us FOC re makes and advise on delivery?

FYI – Line 3 of the order is fine.

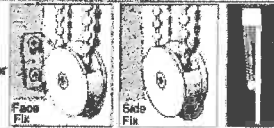
Many Thanks
Scotty
CP Interiors

Company Name: CP Interiors Contact Name: Tamara Contact Tel No: 01534 768141
SHY Ref/ Quote No: Q72242/4 Customer Ref: SO13301 Calmey Required Date: As soon as possible

Section 2: Child Safety Compliance

Are these to be installed in premises where children aged from 0 to 42 months are likely to have access to or to be present?

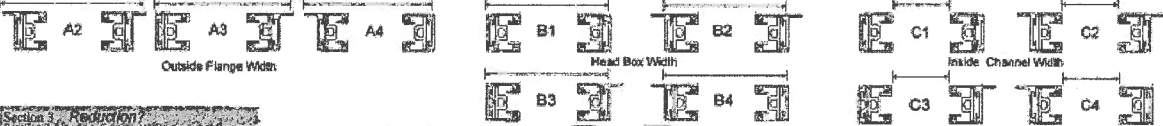
Y = (Yes) Pre-looped chain and tension device will be assembled and ready to install no less than 1500mm from the floor
N = (No) No restrictions apply.



Section 3: Blind Specifications

Blind Ref	Y / N	Cloth		Hardware Colour	Bottom Channel Y / N	Chain		How Measured? (See Guide Below) A2 to C4	Zip Colour	Fixing Height From floor to top of head box	Width (mm)	Drop (mm)	QTY	
		Type	Colour			Chain Colour (White / Black / Grey / Silver)	Safety Device Side / Face-fix							
1	Yes	Orient B/O	134440-240 White	White	Y	Metal	Right	B1	Recess	White	2000	1402	1090	1
2	Yes	Orient B/O	134440-240 White	White	Y	Metal	Right	B1	Blind	White	2000	1015	1380	1
3	Yes	Orient B/O	134440-240 White	White	Y	Metal	Right	B1	Blind	White	2000	1025	1385	1

Please use the other side of this page for more available space



Section 3: Reduction

If window recess sizes are given, do you want us to reduce the sizes by 4mm? Yes No Other:

Comments

Available standard hardware colours are white RAL 9910 & black 9005 60% Gloss. Other colours are available upon request according to the quoted extra price.

Scotty

Scotty Ruderham
After Sales Customer Care



CP INTERIORS

Tel: (01534) 768141

www.cpinteriors.ie

Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

Blinds | Curtains | Awnings | Shutters | Furnishings |
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