



**C P Interiors**  
**La Rue Des Pres Trading Estate**  
**St. Saviour**  
**Jersey**  
**JE2 7QN**

**ORDER CONFIRMATION 5022042573**

Customer 10658057                      Order date 28.03.2022

Your order number  
**SO13001 Le Long**

We are currently experiencing exceptional demand for VELUX products. Whilst we are of course working extremely hard to maximise VELUX production, the global availability of raw materials is strained due to a number of factors that the entire industry is experiencing.

**Product Lead Times**

It is difficult to give the level of accuracy and precision that we would normally. Please rest assured we are working hard to get your order to you on the date specified on this confirmation.  
 Our usual cut-off time for processing orders remains unchanged at 16:00 for the UK and 11:00 for ROI/NI.

**Order not arrived on expected delivery date?**

In the event that your goods do not turn up on the expected delivery date, we would appreciate it if you would wait a full **48 hours before** calling us to enquire about your order.

Thank you for your support and patience.

| Item | Qty | Unit | Material   | Delivery Due On   | Unit price | Discount           | Value in | £ |
|------|-----|------|--|-------------------|------------|--------------------|----------|---|
| 10   | 1   | PC   | RSL MK08 1028SWL<br>Solar roller blind, White, WL<br>Business Dev Disc   | <b>12.05.2022</b> | 175.00     | 25.00 %<br>12.00 % | 110.25   |   |
| 20   | 1   | PC   | DSL MK08 1025SWL<br>Solar blackout blind, White, WL<br>Business Dev Disc | <b>12.05.2022</b> | 175.00     | 25.00 %<br>12.00 % | 110.25   |   |
| 30   | 1   | PC   | DSL MK06 1025SWL<br>Solar blackout blind, White, WL<br>Business Dev Disc | <b>12.05.2022</b> | 169.00     | 25.00 %<br>12.00 % | 106.47   |   |

**VELUX Company Ltd**

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 IBAN GB95NDEA40487842867701  
 SWIFT NDEAGB2L

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**ORDER CONFIRMATION**

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|                          |        |      |               |
|--------------------------|--------|------|---------------|
| Sub total                | 519.00 |      | 326.97        |
| VAT                      | 0.00   | % of | 326.97        |
| <b>Total amount in £</b> |        |      | <b>326.97</b> |

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**Settlement terms**

Direct debit statement date 20

Up to 30.04.2022 without deduction

**Business Hours**

Our contact centre opening hours are:-

Monday - Friday 08:30 -16:30.

Outwith these hours you can contact us by email.

**Office Closure**

Our offices will close for the Easter Break on Thursday 14th April at 16:30, and shall reopen on Tuesday 19th April at 08:30.

If you would prefer to email us, please do so on [customer.support@velux.co.uk](mailto:customer.support@velux.co.uk) or [customer.support@velux.ie](mailto:customer.support@velux.ie)

Product information can also be found on the VELUX website @ [www.velux.co.uk](http://www.velux.co.uk) or [www.velux.ie](http://www.velux.ie)

**Special Items**

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

Pine roof windows 100% PEFC certified certificate no. 169646-2014-AE-DEN-FINA