



TRANSPORT NOTE

3094305

Date 24/11/22

RF Batch

3094305

Page 1

Order 4295457

Customer no

C360

Delivery address

CP INTERIORS
LA RUE DES PRES TRADING ESTATE
ST SAVIOUR
JERSEY
CHANNEL ISLANDS JE2 7NQ

Manner of transport

DX ISLANDS

Country

Channel Islands

Terms of Delivery

Cost, Insurance and Freight

Your Order no

S_23/11/22_1

L/N	Item/description	Qty ord.	Qty supp	Unit	Disp. date	Weight
10	MSM4619 PRICE BOOK 2022	1	1	EACH	23/11/22	.50000

Number of cartons..... 1

Weight..... 0.50000

All claims must be made in writing

As follows:

(a) for non delivery - within 10 days of invoice date

(b) for shortage or damage - within 3 days of delivery

Eclipse Blind System
Inchinnan Business Park
Renfrew
PA4 9RE
Scotland UK

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fax: +44 (0) 141 814 3510
e-mail: info@eclipse-blinds.com
web: www.eclipse-blinds.com

Registered in Scotland
Registered No. 47712

VAT No. GB 260 0123 23

A Turnils Group Company

Scott Ruderham

From: Export <export@eclipseblinds.co.uk>
Sent: Wednesday, 19 October 2022 15:21
To: Office; Accounts
Cc: Sales; MooreC@eclipseblinds.co.uk; Leana Taft; Adrian Colston-Weeks
Subject: (Eclipse Request ID:311991) SO12894 Jenner - issue with fabric

Follow Up Flag: Follow up
Flag Status: Completed

Perfect. Thanks Scott. I will let QC know to expect this.

Kind Regards,

Nicole Wallace

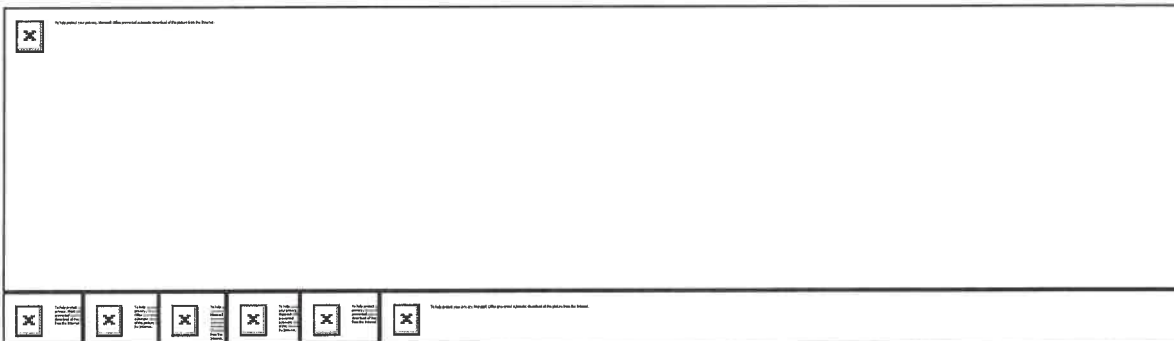
Customer Service Team Leader

Customer Service

Eclipse Blinds Systems, 10 Fountain Crescent, Inchinnan Business Park, Renfrew, PA4 9RE

E: customerservice@eclipseblinds.co.uk

T: 01418143500 | W: www.eclipseblinds.co.uk



Registered Office: 10 Fountain Crescent, Inchinnan Business Park, Renfrew, PA4 9RE.

Registered No. 47712 VAT No. 260 0123 23

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From: Office <Office@cpinteriors.je>
Date: 19/10/2022 13:37
To: Export <export@eclipseblinds.co.uk>
Cc: Sales <Sales@cpinteriors.je>, "MooreC@eclipseblinds.co.uk" <MooreC@eclipseblinds.co.uk>, Leana Taft <Leana@cpinteriors.je>, "Adrian Colston-Weeks" <Adrian@cpinteriors.je>
Subject: RE: (Eclipse Request ID:311991) SO12894 Jenner - issue with fabric

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Dear Nicole,

I have got some of the fabric from the blinds from the job. I am have just posted this for your attention with this email thread inside the tube with the fabric.

Please can you inform your OC department and keep me in touch with what you find.

Kind Regards
Scott Ruderham
CP Interiors

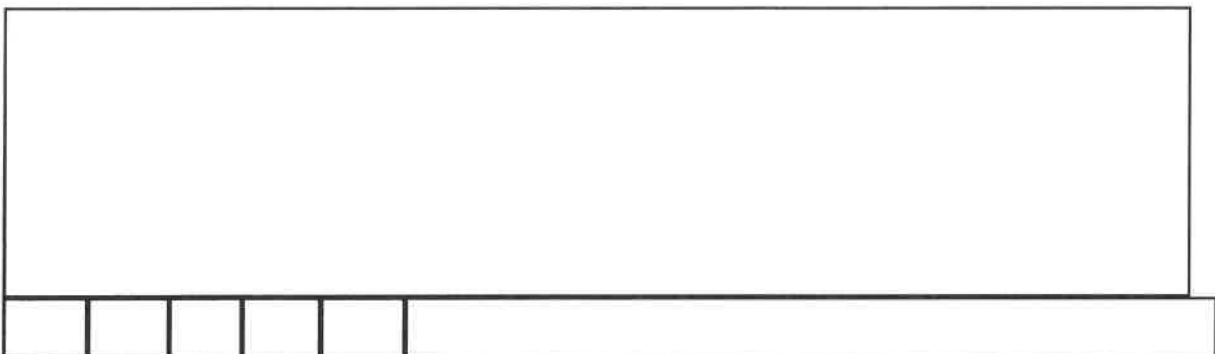
From: Export <export@eclipseblinds.co.uk>
Sent: Monday, 17 October 2022 12:00
To: Office <Office@cpinteriors.je>; Accounts <Accounts@cpinteriors.je>
Cc: Sales <Sales@cpinteriors.je>; MooreC@eclipseblinds.co.uk
Subject: (Eclipse Request ID:311991) SO12894 Jenner - issue with fabric

Hi Leeana,

Is there any way we can get one of the blinds back to inspect? I can send some fabric over which will cover the window temporarily? As this is issue is not one we have come across before our QC department would like the fabric back for further testing.

Kind Regards,

Nicole Wallace
Customer Service Team Leader
Customer Service
Eclipse Blinds Systems, 10 Fountain Crescent, Inchinnan Business Park, Renfrew, PA4 9RE
E: customerservice@eclipseblinds.co.uk
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From: Accounts <Accounts@cpinteriors.je>
Date: 13/10/2022 13:55
To: Customer Service <CSDEnquires@eclipseblinds.suocrm.eu>
Cc: Sales <Sales@cpinteriors.je>
Subject: RE: (Eclipse Request ID:319089) Payment has been made by CarpetProtection (C.I.) Limited T/A CP Interiors

Hi Alex

Your email has been forwarded to the sales team for their comments

With thanks & Kind regards

The Accounts Team
accounts@cpinteriors.je



Office: 768141

Sales: sales@cpinteriors.je or home@cpinteriors.je or
admin@cpinteriors.je After Sales: office@cpinteriors.je Shipping
Conf: deliveries@cpinteriors.je

From: Customer Service <CSDEnquires@eclipseblinds.suocrm.eu>
Sent: 13 October 2022 13:15
To: Accounts <Accounts@cpinteriors.je>
Subject: (Eclipse Request ID:319089) Payment has been made by Carpet Protection (C.I.) Limited T/A CP Interiors

Good Afternoon,

I have had a look into this and our QC manager has advised the following :

I would prefer to see the flawed fabric before sending a further replacement for this fabric as this is the 1st complaint we have had of this nature and we need to investigate this further.. Without further inspection of the fabric in question we cannot 100% advise that the mark in question wouldn't occur again. Please request that the original fabric is uplifted for QC inspection.

Kind Regards
Alex

Alex McCarley

Customer Service Advocate

Customer Service

Eclipse Blinds Systems, 10 Fountain Crescent, Inchinnan Business Park, Renfrew, PA4 9RE

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