

Scott Ruderham

From: Duarte Goncalves <duarte@masterblinds.co.uk>
Sent: Thursday, 10 March 2022 17:34
To: Office; Faye Keegan
Subject: RE: SO12792 Issue with Bottom Bar on Blind
EVANS
Follow Up Flag: Follow up
Flag Status: Completed

Good afternoon Scott,

I'm sorry to hear about the damaged slat.

We are posting out today a replacement slat.

Kind regards,

Duarte Gonçaves
Production Manager

MASTERBLINDS
SPECIALIST MANUFACTURERS TO THE TRADE

MasterBlinds
Unit 8, Greenlea Park
Prince Georges Road
Merton
London
SW19 2JD

t: 020 8648 6008
e: duarte@masterblinds.co.uk
www.masterblinds.co.uk

Rec'd 15/3/21
F.O.C

RECEIVED
15 MAR 2022
SCANNED

From: Office <Office@cpinteriors.je>
Sent: 10 March 2022 13:12
To: Faye Keegan <faye@masterblinds.co.uk>
Subject: SO12792 Issue with Bottom Bar on Blind

Good Afternoon,

We received the below order recently and at our install on site for customer EVANS SO12792 we discovered the bottom bar (Picture attached) is damaged.
This is Line 3 of the order – 940 2130 LH

Can you please send a replacement part for us to allow us to complete the fitting?

Many Thanks

MASTERBLINDS

SPECIALIST MANUFACTURERS TO THE TRADE

Unit 8, Greenlea Park
 Prince Georges Road
 Merton, SW19 2JD
 Tel : 020 8648 6008
 Fax : 020 8640 8044

Order Confirmation

VAT REG NO	TAX DATE	Ref Number
407 4937 41	11-02-2022	ON062448
Cust. Acc. No.	P.O. No.	TERMS
CP001	Evans SO12792	28th of next month

Estimated date of Despatch : 04-03-2022

INVOICE TO
DSV Road Ltd 10 Brunel Way Segensworth Industrial Estate Fareham Hampshire PO15 5TX

SHIP TO
DSV Road Ltd 10 Brunel Way Segensworth Industrial Estate Fareham Hampshire PO15 5TX

DESCRIPTION	QTY	RATE	DISCOUNT	AMOUNT
To Supply 1 Cellular 560, 2130 , Blind Size, 32mm - Elan Fulltone, Swan 0000, Windows Band B, AU10 - Freehanging SmartCord LH, White Rails , Top Fix Brackets	1	144.00		144.00
To Supply 1 Cellular 560, 2130 , Blind Size, 32mm - Elan Fulltone, Swan 0000, Windows Band B, AU10 - Freehanging SmartCord RH, White Rails , Top Fix Brackets	1	144.00		144.00
To Supply 1 Cellular 940, 2130 , Blind Size, 32mm - Elan Fulltone, Swan 0000, Windows Band B, AU10 - Freehanging SmartCord LH, White Rails , Top Fix Brackets	1	184.00		184.00
To Supply 1 Cellular 940, 2130 , Blind Size, 32mm - Elan Fulltone, Swan 0000, Windows Band B, AU10 - Freehanging SmartCord RH, White Rails , Top Fix Brackets	1	184.00		184.00

replacement slat
F.O.C

Notes:

VAT SUMMARY	List Price	656.00
	SUBTOTAL	656.00
	VAT TOTAL	0.00
	TOTAL	656.00
	Payments/Credits	0.00
	Balance Due	656.00