

RECEIVED  
07 APR 2022  
SCANNED

TROPICAL 7-4-22

SO13036

Griffey - 2xboxes (3x Wood Venetians)

SO12987 - 2xboxes (1x vertical blind)

Bree

SO12272

Allenet - 1xbox (Roman blind)

SO12840 - 1xbox (Roller blind)

Gibb

SO12784 - 1xbox (remake Foc)

Linda Romezil

SO12900 - (3x Sets of vanes)

JC Property in 1xbox

MGMT

**Tropical Blinds Ltd**

Unit 6 and 7 Five Arches Business Est  
off Maidstone Road  
Sidcup  
Kent DA14 5AE  
T: 020 8269 6400  
F: 020 8269 6401

**Order Acknowledgement**

Cust Order No : **SO13036 GRIFFEY**  
Order Date : 31/03/2022  
Order No : 746269  
Account Ref : CPS007  
Despatch method : DHL Carrier 2 NEW  
Delivery Date : 05/04/2022  
Carriage Type : DHL Economy Select 2

**Order to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
Channel Islands  
JE2 7QN

**Deliver to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
JE2 7QN

| Type   | Colour | Width | Drop | Quantity | Unit Price | Disc % | Net   |
|--|--------|-------|------|----------|------------|--------|-------|
| 50 Impressions FAUX 25mm Tap<br>Impressions Slate 1900mm x 1400mm, Impressions 25mm Ladder Tape Stone, Pelmet 8mm Wider than Blind, Venetian<br>Cord Cleat Clear | Slate  | 1845  | 1160 | 1        | 106.89     | 51.92  | 53.85 |
| Impressions Top Fix Brackets   |        |       |      |          | 2.46       |        |       |
| Measurement: Recess Size Spec. Ins:<br>Install Height: Not Specified Location: Study   |        |       |      |          |            |        |       |
| 50 Impressions FAUX 25mm Tap<br>Impressions Slate 1900mm x 1400mm, Impressions 25mm Ladder Tape Stone, Pelmet 8mm Wider than Blind, Venetian<br>Cord Cleat Clear | Slate  | 1865  | 1150 | 1        | 106.89     | 51.92  | 53.85 |
| Impressions Top Fix Brackets   |        |       |      |          | 2.46       |        |       |
| Measurement: Recess Size Spec. Ins:<br>Install Height: Not Specified Location: Bed   |        |       |      |          |            |        |       |
| 50 Impressions FAUX 25mm Tap<br>Impressions Slate 1300mm x 1400mm, Impressions 25mm Ladder Tape Stone, Pelmet 8mm Wider than Blind, Venetian<br>Cord Cleat Clear | Slate  | 1270  | 1155 | 1        | 70.76      | 51.92  | 36.48 |
| Impressions Top Fix Brackets   |        |       |      |          | 2.46       |        |       |
| Measurement: Recess Size Spec. Ins:<br>Install Height: Not Specified Location: Bed   |        |       |      |          |            |        |       |

If a Premium carriage service is requested (Pre Noon, Pre 10.30, Saturday or Saturday Pre Noon) the relevant charge will be applied to your invoice. Goods delivered to the following areas: Cornwall, Dyfed, Powys, Anglesey, Gwynedd, Scotland, Isle of Wight, Isle of Man, Isle of Scilly, Channel Isles, Northern Ireland and Republic of Ireland will be subject to a carriage charge as detailed on Page 2 of our trade price list. These carriage charges will not appear on your order acknowledgement but will be applied to your invoice

|             |         |
|-------------|---------|
| Net Price : | £144.18 |
| VAT :       | £0.00   |
| Total :     | £144.18 |

**Tropical Blinds Ltd**

Unit 6 and 7 Five Arches Business Est  
off Maidstone Road  
Sidcup  
Kent DA14 5AE  
T: 020 8269 6400  
F: 020 8269 6401

**Order Acknowledgement**

Cust Order No : **SO12987 BREE**  
Order Date : 25/03/2022  
Order No : 744911  
Account Ref : CPS007  
Despatch method : DHL Carrier 2 NEW  
Delivery Date : 05/04/2022  
Carriage Type : DHL Economy Select 2

**Order to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
Channel Islands  
JE2 7QN

**Deliver to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
JE2 7QN

| Type  | Colour                    | Width | Drop | Quantity | Unit Price | Disc % | Net    |
|---|---------------------------|-------|------|----------|------------|--------|--------|
| Vogue 89mm Vertical   | Floyd ASC Silver 89mm (E) | 1510  | 2060 | 1        | 252.21     | 51.92  | 121.26 |
| Vogue Channel with Tilt Ice White, Right Control, Right Bunch, 89mm Louvre Top Hangers - Clear, Vogue T/F Brkt-Sprung-White, Vogue Chain, No.6, Metal (Silver) , 89mm Plastic Stabilizing Chain - White, 89mm Plastic Ballast Weight - White, Cord & Chain Operated, Double Cord or Chain Tidy - Centre Section - White (Louvolute) |                           |       |      |          | 0.00       |        |        |

Measurement: Recess Size Spec. Ins:

Install Height: Not Specified

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|             |         |
|-------------|---------|
| Net Price : | £121.26 |
| VAT :       | £0.00   |
| Total :     | £121.26 |

**Tropical Blinds Ltd**

**Quotation**  
Customer Copy

Unit 6 and 7 Five Arches Business Est  
off Maidstone Road  
Sidcup  
Kent  
DA14 5AE  
Tel: 020 8269 6400 Fax: 020 8269 6401

**Vat No:** 324 0532 02  
**Cust Order No:** SO12272 ALLENET EXTRA  
**Order Date:** 03/03/2022  
**Order No:** 2267700  
**Cust Ref:**  
**Account Ref:** CPS007  
**Despatch Method:** DHL Carrier 2 NEW

**Order To:**  
C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
Channel Islands  
JE2 7QN

**Deliver To:**  
C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
JE2 7QN

| Type  | Colour                | Width                                  | Drop | Quantity           | Unit Price | Disc % | Net    |
|---|-----------------------|--|------|--------------------|------------|--------|--------|
| Customers Own Roman   | Customer`s Own Fabric | 2410                                   | 1400 | 1                  | 188.96     | 10     | 198.77 |
| Lining - Bonded BLACKOUT (with Fleece 400g EB), No Pelmet Req, Right Hand Control, Continuous Metal Chain Chrome, None Required, No Handset Required, No Power Supply required, No Batteries Required, Not Required, P Clip (Roman) |                       |  |      |                    |            |        | 31.90  |
| Measurement: Blind Size   |                       | Spec. ins: 3m Linara Rosemist 2494/416 |      | Chain Length: 1000 |            |        |        |
| Location:   |                       | Fitting ins:                           |      |                    |            |        |        |

*Andy's measurements by phone 03/03.*

Net Total: 198.77  
VAT: 0.00  
Total: 198.77

*NOT on pink behind. Kept together for paperwork.*

*missed off. Andy confirmed measurements. when installing.*

**Tropical Blinds Ltd**

Unit 6 and 7 Five Arches Business Est  
off Maidstone Road  
Sidcup  
Kent DA14 5AE  
T: 020 8269 6400  
F: 020 8269 6401



tropical  
blinds

**Order Acknowledgement**

Cust Order No : **SO12840 GIBB**  
Order Date : 25/03/2022  
Order No : 744909  
Account Ref : CPS007  
Despatch method : DHL Carrier 2 NEW  
Delivery Date : 05/04/2022  
Carriage Type : DHL Economy Select 2

**Order to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
Channel Islands  
JE2 7QN

**Deliver to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
JE2 7QN

| Type   | Colour | Width | Drop | Quantity | Unit Price | Disc % | Net    |
|--|--------|-------|------|----------|------------|--------|--------|
| Roller - With Cass H/box SW/Spring Light Duo FR BO Black R/F CB (E)  |        | 1595  | 2100 | 1        | 184.26     | 51.92  | 107.67 |
| 32mm Roller Tube, Full Fas Cas (70mm) Black, Standard Brackets Req., Cass/Fasc Spring Top Bracket - Black, Standard P.V.C. Bottom Rail - 5m - White, Left Hand Control, Black, Continuous Metal Chain Silver, Reverse Roll, Cord or Chain Tidy - Clear (Louvolite) |        |       |      |          | 39.69      |        |        |

Measurement:Blind Size Spec. Ins:

Install Height: Not Specified

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|             |         |
|-------------|---------|
| Net Price : | £107.67 |
| VAT :       | £0.00   |
| Total :     | £107.67 |

**Tropical Blinds Ltd**

Unit 6 and 7 Five Arches Business Est  
off Maidstone Road  
Sidcup  
Kent DA14 5AE  
T: 020 8269 6400  
F: 020 8269 6401

**Order Acknowledgement**

Cust Order No : SO12784 ROMERIL/REMAKE  
Order Date : 31/03/2022  
Order No : 746362  
Account Ref : CPS007  
Despatch method : DHL Carrier 2 NEW  
Delivery Date : 05/04/2022  
Carriage Type : DHL Economy Select 2

**Order to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
Channel Islands  
JE2 7QN

**Deliver to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
JE2 7QN

| Type   | Colour    | Width | Drop | Quantity | Unit Price | Disc % | Net  |
|--|-----------|-------|------|----------|------------|--------|------|
| 50 Impressions FAUX Braid  | Porcelain | 920   | 915  | 1        | 44.42      | 100    | 0.00 |
| Impressions Porcelain 25mm Tape 1000mm x 1400mm, Impressions Box Brackets, Venetian Cord Cleat Clear |           |       |      |          | 0.00       |        |      |

Measurement:Blind Size Spec. Ins: top fix brackets

Install Height: Not Specified Location: Utility

|   |       |     |     |   |       |     |      |
|---|-------|-----|-----|---|-------|-----|------|
| 50 Impressions FAUX Braid   | Tawny | 655 | 900 | 1 | 34.95 | 100 | 0.00 |
| Impressions Tawny 700mm x 1400mm, Impressions Box Brackets, Venetian Cord Cleat Clear |       |     |     |   | 0.00  |     |      |

Measurement:Blind Size Spec. Ins: top fix brackets

Install Height: Not Specified Location: Cloakroom

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|             |       |
|-------------|-------|
| Net Price : | £0.00 |
| VAT :       | £0.00 |
| Total :     | £0.00 |

## Scott Ruderham

---

**From:** Yilmaz Mahmut <Yilmaz@TropicalblindsLtd.co.uk>  
**Sent:** Thursday, 31 March 2022 15:35  
**To:** Office  
**Subject:** RE: SO12784 Romeril - Issue with Blinds on Arrival

Hi Scott,

I have put this through for you now.

Kind Regards

Yilmaz Mahmut  
Customer Services Advisor

Re-MAKES

F.O.C as damaged



Tropical Blinds Limited  
Units 6 & 7 Five Arches Business Estate  
off Maidstone Road  
Sidcup  
Kent  
DA14 5AE

Tel: 020 8269 6400  
Fax: 020 8269 6401

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Tropical Blinds Ltd is a limited company Registered in England No. 3184810  
Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

---

**From:** Office <Office@cpinteriors.je>  
**Sent:** 31 March 2022 15:15  
**To:** Yilmaz Mahmut <Yilmaz@TropicalblindsLtd.co.uk>  
**Subject:** RE: SO12784 Romeril - Issue with Blinds on Arrival

Hi Yilmaz

That would be great thank you.

I will await an order confirmation from you.

Thanks again  
Scott

---

**From:** Yilmaz Mahmut <Yilmaz@Tropicalblindsltd.co.uk>  
**Sent:** Thursday, 31 March 2022 15:14  
**To:** Office <Office@cpinteriors.ie>  
**Subject:** RE: SO12784 Romeril - Issue with Blinds on Arrival

Hi Scott,

That's okay, the re makes would be FOC and you can dispose of the blinds once the re makes have been received, would you like me to proceed with the re makes for you?

Kind Regards

Yilmaz Mahmut  
Customer Services Advisor



Tropical Blinds Limited  
Units 6 & 7 Five Arches Business Estate  
off Maidstone Road  
Sidcup  
Kent  
DA14 5AE

Tel: 020 8269 6400  
Fax: 020 8269 6401

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Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

---

**From:** Office <Office@cpinteriors.ie>  
**Sent:** 31 March 2022 15:02  
**To:** Yilmaz Mahmut <Yilmaz@Tropicalblindsltd.co.uk>  
**Subject:** RE: SO12784 Romeril - Issue with Blinds on Arrival

I do beg your pardon Yilmaz.

I called you by your second name, I should put my glasses on Scott

---

**From:** Office <Office@cpinteriors.ie>  
**Sent:** Thursday, 31 March 2022 15:01  
**To:** Yilmaz Mahmut <Yilmaz@Tropicalblindsltd.co.uk>  
**Subject:** RE: SO12784 Romeril - Issue with Blinds on Arrival

Hi Mahmut

Thanks for getting back to me.

If the blinds are re-made will they be FOC to us due to damage and will they need to be returned or disposed of?

I will await your response and advise accordingly.

Many Thanks  
Scott

---

**From:** Yilmaz Mahmut <Yilmaz@Tropicalblindsltd.co.uk>  
**Sent:** Thursday, 31 March 2022 14:58  
**To:** Office <Office@cpinteriors.ie>  
**Subject:** RE: SO12784 Romeril - Issue with Blinds on Arrival

Good Afternoon Scott,

Sorry to see this, would the customer like both blinds re made?

Kind Regards

Yilmaz Mahmut  
Customer Services Advisor



Tropical Blinds Limited  
Units 6 & 7 Five Arches Business Estate  
off Maidstone Road  
Sidcup  
Kent

DA14 5AE

Tel: 020 8269 6400

Fax: 020 8269 6401

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Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

---

**From:** Office <[Office@cpinteriors.je](mailto:Office@cpinteriors.je)>

**Sent:** 31 March 2022 13:27

**To:** Order <[Order@Tropicalblindsltd.co.uk](mailto:Order@Tropicalblindsltd.co.uk)>

**Cc:** Chelsea Gould <[Chelsea@Tropicalblindsltd.co.uk](mailto:Chelsea@Tropicalblindsltd.co.uk)>

**Subject:** SO12784 Romeril - Issue with Blinds on Arrival

Dear Tropical Team

I am writing in regard to the order SO12784 Romeril of 2 x Wooden venetian blinds

When we installed this week, we have noticed some scratch marks on the blinds.

The customer has noticed these and is not satisfied with the finish and requested us to follow up on this.

Can you please review the photos attached.

I look forward to hearing from you.

Kind Regards

Scott Ruderham

CP Interiors

**Tropical Blinds Ltd**

Unit 6 and 7 Five Arches Business Est  
off Maidstone Road  
Sidcup  
Kent DA14 5AE  
T: 020 8289 6400  
F: 020 8289 6401

**Order Acknowledgement**

Cust Order No : SO12784 ROMERIL  
Order Date : 11/02/2022  
Order No : 735364  
Account Ref : CPS007  
Despatch method : DHL Carrier 2 NEW  
Delivery Date : 01/03/2022  
Carriage Type : DHL Economy Select 2

**Order to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
Channel Islands  
JE2 7QN

**Deliver to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
JE2 7QN

| Type   | Colour    | Width | Drop | Quantity | Unit Price | Disc % | Net   |
|--|-----------|-------|------|----------|------------|--------|-------|
| 50 Impressions FAUX Braid  | Porcelain | 920   | 915  | 1        | 44.42      | 51.92  | 21.36 |
| Impressions Porcelain 1000mm x 1400mm, Impressions Box Brackets, Venetian Cord Cleat Clear |           |       |      |          | 0.00       |        |       |

Measurement: Blind Size Spec. Ins: top fix brackets

Install Height: Not Specified Location: Utility

| Type  | Colour | Width | Drop | Quantity | Unit Price | Disc % | Net   |
|---|--------|-------|------|----------|------------|--------|-------|
| 50 Impressions FAUX Braid   | Tawny  | 655   | 900  | 1        | 34.95      | 51.92  | 16.80 |
| Impressions Tawny 700mm x 1400mm, Impressions Box Brackets, Venetian Cord Cleat Clear |        |       |      |          | 0.00       |        |       |

Measurement: Blind Size Spec. Ins: top fix brackets

Install Height: Not Specified Location: Cloakroom

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|             |        |
|-------------|--------|
| Net Price : | £38.16 |
| VAT :       | £0.00  |
| Total :     | £38.16 |

Registered Office : Units 6 & 7, Five Arches Business Estate off Maidstone Road Sidcup Kent DA14 5AE VAT Reg No:324 0532 02 Company Reg No: 3184810

**SCOTT**

Scott Ruderham  
After Sales Customer Care



**CP INTERIORS**

Tel: (01534) 768141 [www.cpinteriors.ie](http://www.cpinteriors.ie)  
Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

Blinds | Curtains | Awnings | Shutters | Furnishings |  
Interior Design | Project Management

**Tropical Blinds Ltd**

Unit 6 and 7 Five Arches Business Est  
off Maidstone Road  
Sidcup  
Kent DA14 5AE  
T: 020 8269 6400  
F: 020 8269 6401



tropical  
blinds

**Order Acknowledgement**

Cust Order No : **SO12900 JC PROPERTY MANA**  
Order Date : 24/03/2022  
Order No : 744788  
Account Ref : CPS007  
Despatch method : DHL Carrier 2 NEW  
Delivery Date : 05/04/2022  
Carriage Type : DHL Economy Select 2

**Order to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
Channel Islands  
JE2 7QN

**Deliver to :**

C.P Interiors  
Rue Des Pres Trading Estate  
St Saviour  
Jersey  
JE2 7QN

| Type  | Colour                | Width     | Drop | Quantity | Unit Price | Disc % | Net   |
|---|-----------------------|-----------|------|----------|------------|--------|-------|
| 89mm Louvres Only   | Severn Stone 89mm (E) | Vanes: 11 | 1950 | 1        | 78.31      | 35     | 50.90 |
| 89mm Louvre Top Hangers - Clear, Right Bunch, 89mm Plastic Stabilizing Chain - White, 89mm Plastic Ballast Weight - White, Blind is safe by design and requires no additional devices or warning labels |                       |           |      |          | 0.00       |        |       |

Measurement:B/S W-H/H D Spec. Ins:

Location: Living Room

|   |                       |           |      |   |        |    |       |
|---|-----------------------|-----------|------|---|--------|----|-------|
| 89mm Louvres Only   | Severn Stone 89mm (E) | Vanes: 20 | 1950 | 1 | 123.94 | 35 | 80.56 |
| 89mm Louvre Top Hangers - Clear, Right Bunch, 89mm Plastic Stabilizing Chain - White, 89mm Plastic Ballast Weight - White, Blind is safe by design and requires no additional devices or warning labels |                       |           |      |   | 0.00   |    |       |

Measurement:B/S W-H/H D Spec. Ins:

Location: Living Room

|   |                       |           |      |   |       |    |       |
|---|-----------------------|-----------|------|---|-------|----|-------|
| 89mm Louvres Only   | Severn Stone 89mm (E) | Vanes: 11 | 1950 | 1 | 78.31 | 35 | 50.90 |
| 89mm Louvre Top Hangers - Clear, Right Bunch, 89mm Plastic Stabilizing Chain - White, 89mm Plastic Ballast Weight - White, Blind is safe by design and requires no additional devices or warning labels |                       |           |      |   | 0.00  |    |       |

Measurement:B/S W-H/H D Spec. Ins:

Location: Living Room

✓ vanes  
only

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|             |         |
|-------------|---------|
| Net Price : | £182.36 |
| VAT :       | £0.00   |
| Total :     | £182.36 |