

**From:** [Jacqui Jepson](#)  
**To:** [Fiona Potts](#)  
**Cc:** [Office](#)  
**Subject:** RE: Harris 11271/1857  
**Date:** 16 September 2021 12:07:00  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)

Thanks Fi, what a mess so I'll invoice this one myself.....

Kind regards

Jacqui

Jacqueline Jepson  
 Head of Finance  
[jacqui@cpinteriors.je](mailto:jacqui@cpinteriors.je)

Accounts: [accounts@cpinteriors.je](mailto:accounts@cpinteriors.je) Sales: [sales@cpinteriors.je](mailto:sales@cpinteriors.je) or [home@cpinteriors.je](mailto:home@cpinteriors.je) or [admin@cpinteriors.je](mailto:admin@cpinteriors.je) After Sales: [office@cpinteriors.je](mailto:office@cpinteriors.je) Shipping Conf: [deliveries@cpinteriors.je](mailto:deliveries@cpinteriors.je)

**From:** Fiona Potts <[Fiona@cpinteriors.je](mailto:Fiona@cpinteriors.je)>  
**Sent:** 16 September 2021 12:01  
**To:** Jacqui Jepson <[Jacqui@cpinteriors.je](mailto:Jacqui@cpinteriors.je)>  
**Cc:** Office <[Office@cpinteriors.je](mailto:Office@cpinteriors.je)>  
**Subject:** Harris 11271/1857

This is messy and I don't why it was processed like this

Breakdown

Looks like 11271 was set up – approx. sizes  
 Ade measured and priced  
 When at point of order he did a final measure  
 This was placed on a new SO – 11857  
 There are some differences, but basically the whole order is this

11271 – final – I have greyed out and held the duplication see below

Item	Description	Qty	Unit Cost	Net	Gross	O/R Price	Tools
Plantation :1	650, 1200, Cloakroom, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism, 1	1	0.00	0.00	0.00	1324.00	☐
Plantation :1	2855, 1415, Living Room, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism, 0.00	0.00	0.00	0.00	0.00	485.00	☐
Plantation :1	1175, 1260, Bedroom 1, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism, 0.00	0.00	0.00	0.00	0.00	487.00	☐
Plantation :1	1175, 1265, Bedroom 2, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism, 0.00	0.00	0.00	0.00	0.00	475.00	☐
Plantation :1	1150, 1260, Bedroom 3, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism, 0.00	0.00	0.00	0.00	0.00	441.00	☐
Plantation :1	1160, 1160, Bathroom, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism, 0.00	0.00	0.00	0.00	0.00	220.00	☐
Plantation :1	595, 775, Ensuite Bathroom, Fiji full height water resistant panels with 76mm louvres and silent tilt me, 0.00	0.00	0.00	0.00	0.00		☐

11857 – final

Ready	Product	Qty	Description	Item Cost	Net	Gross	O/R Price	Tools
☐	Plantation :1	1	1140, 1140, Kitchen, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism, fir 0.00	0.00	0.00	0.00	426.00	☐
☑	Plantation :1	1	545, 2155, Dining Room, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism 0.00	0.00	0.00	0.00	402.00	☐
☑	Plantation :1	1	1545, 2155, Dining Room, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanisr 0.00	0.00	0.00	0.00	1140.00	☐
☑	Plantation :1	1	545, 2155, Dining Room, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism 0.00	0.00	0.00	0.00	402.00	☐

Original kitchen and dining room - 11271

☑	Plantation :1	1	595, 775, Ensuite Bathroom, Fiji full height water resistant panels with 76mm louvres and silent tilt me, 0.00	0.00	0.00	0.00	220.00	☐
☐	Plantation :1	1	1140, 1140, Kitchen, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism, fir					☑
☐	Plantation :1	1	545, 2155, Dining Room, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism					☑
☐	Plantation :1	1	1545, 2155, Dining Room, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanisr					☑
☐	Plantation :1	1	545, 2155, Dining Room, Cuba full height hardwood panels with 76mm louvres and silent tilt mechanism					☑

To make things worse – ordered on 3 different Scraft orders – so tricky to match up

I don't believe it has been duplicated on the order and we have 4 extra blinds ... I will check 10 in total

Financial Breakdown – if we look at it as it should be on two SOs ...

11271 – Total £3243.24 – paid £2819.88 Balance - £423.36 – overpaid  
 11857 – Total £2488.50 - paid nothing Balance - £2488.50 – underpaid

Summary £5731.74  
 Paid £2819.88 – 50% would be £2865.87  
 Balance – final payment £2911.00

Does this makes sense  
 We can revert to normal and removed the held items if needed .....

Best Regards

Fiona

**Fiona Potts**  
 Head of Customer Service and Business Development



Tel: (01534) 768141 [www.cpinteriors.je](http://www.cpinteriors.je)  
 Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QN

Ask me about interest free options on Shutters and  
CP Home purchases.\*  
Also with our CP Price Promise we will beat any  
quote by 5%.\*\*

\*Terms and conditions apply  
\*\*On Blinds for Blinds products