



031645

847693749 / 845/ GB



Delivery address:10658057

C P Interiors
La Rue Des Pres Trading Estate
St. Saviour
Jersey
JE2 7QN

GB-JE2 7QN

Shipping date Jan 19, 2022
Weight 0.624 KG
Colli 1 / 1

Return address
DSV Solutions Ltd
60 Seafley Way
WELLINGBOROUGH NN9 6RJ

Your reference

VELUX order no
5021587507 / Jan 18, 2022

Your order number
SO11570



0183414698
2001900845
ZCT

Incoterms
DAP

Delivered by
GLS France Int.

Delivery note

847693749

Pos.	Material	Description	EAN 13 number	Qty.
10	ZCT 200K	Telescopic rod control	5702320103908	1
Gross weight			Volume	Total
0.624KG			0.002 M3	1

Jersey Post
SO11570 Poode
(chargeable)
~~as ordered~~

RECEIVED
01 FEB 2022
SCANNED

VELUX Company Ltd

Woodside Way
KY7 4ND Glenrothes East

Telephone 01592 778 225
Fax
Internet www.VELUX.co.uk
email sales@VELUX.co.uk

C P Interiors
La Rue Des Pres Trading Estate
St. Saviour
Jersey
JE2 7QN

Customer 10658057 Our VAT number GB345068652 Customer VAT number

Your order number/date SO11570/18.01.2022 Order/Date 5021587507/18.01.2022 Delivery note/Date 847693749/18.01.2022 Invoice date 20.01.2022

Incoterms **PROFORMA INVOICE 90141826**
DAPship-to place

Item	Qty	Unit	Material	Unit price		Value in £
10	1	PC	ZCT 200 Telescopic rod control Commodity Code :76169990/ Country of Origin :CN Business Dev Disc	27,00	25,00 %	
					12,00 %	17,01
Sub total				27,00		17,01
VAT				0,00 % of	17,01	
Total amount in £						17,01
Gross weight		Net weight		Parcel		Volume
0,624 KG		0,495 KG		1		0,002 M3

Settlement terms

Direct debit statement date 20

Up to 30.01.2022 without deduction

VAT : EC Article 28 Simplification Invoice.

VELUX NS
C/o Credit Control France
E.A. de l'Imp. Roumain
74000 - CHARENTON LE PONT
Tel: 04.51.5.76.71 - Fax: 04.51.50.93.77.91

VELUX Company Ltd

Woodside Way
Glenrothes
Fife
KY7 4ND

Telephone 01592 778225
Internet www.VELUX.co.uk
E-Mail credit.control@VELUX.co.uk

Bank NORDEA BANK AB (publ),
LONDON BRANCH
Account 404878-42867701
IBAN GB95NDEA40487842867701
SWIFT NDEAGB2L

C P Interiors
La Rue Des Pres Trading Estate
St. Saviour
Jersey
JE2 7QN

ORDER CONFIRMATION 5021587507

Customer 10658057 Order date 18.01.2022

Your order number
SO11570 Poole

We are currently experiencing exceptional demand for VELUX products. Whilst we are of course working extremely hard to maximise VELUX production, the global availability of raw materials is strained due to a number of factors that the entire industry is experiencing.

Product Lead Times

It is difficult to give the level of accuracy and precision that we would normally. Please rest assured we are working hard to get your order to you on the date specified on this confirmation.

Our usual cut-off time for processing orders remains unchanged at 16:00 for the UK and 11:00 for ROI/NI.

Order not arrived on expected delivery date?

In the event that your goods do not turn up on the expected delivery date, we would appreciate it if you would wait a full **48 hours before** calling us to enquire about your order.

Thank you for your support and patience.

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	1	PC	ZCT 200 Telescopic rod control Business Dev Disc	28.01.2022	27.00	25.00 % 12.00 %	17.01	
Sub total					27.00		17.01	
VAT				0.00	% of	17.01	0.00	
Total amount in £							17.01	

Settlement terms

Direct debit statement date 20

Up to 30.01.2022 without deduction

Business Hours

VELUX Company Ltd

LONDON BRANCH
 Woodside Way
 Glenrothes
 Fife
 KY7 4ND

Telephone 01592 778225

Fax
 Internet www.VELUX.co.uk
 E-Mail sales@velux.co.uk

Bank NORDEA BANK AB (publ),

Account 404878-42867701
 IBAN GB95NDEA40487842867701
 SWIFT NDEAGB2L



C P Interiors
La Rue Des Pres Trading Estate
Jersey JE2 7QN

ORDER CONFIRMATION

Our contact centre opening hours are:-
Monday - Friday 08:30 -16:30.
Outwith these hours you can contact us by email.

Special Items

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

Pine roof windows 100% PEFC certified certificate no. 169646-2014-AE-DEN-FINA

Scott Ruderham

From: Office <Office@cpinteriors.je>
Sent: Tuesday, 18 January 2022 09:27
To: customer.support@velux.co.uk
Subject: RE: [Ticket: 3685255] SO11570 Clive Poole - Order Chase - Re Order of Pole

Good Morning

Following on from this order below, we have received the pole adaptor but we still require the following (as pictured below)

Can you please send the whole extension, pole and end pieces ..

Kind Regards
Scott Ruderham CP Interiors



From: customer.support@velux.co.uk <customer.support@velux.co.uk>
Sent: Wednesday, 15 December 2021 15:30
To: Office <Office@cpinteriors.je>
Cc: Leeana Taft <Leeana@cpinteriors.je>
Subject: Re: [Ticket: 3685255] SO11570 Clive Poole - Order Chase

Good afternoon,

Thank you for contacting VELUX.

I hope you are well.

I am truly sorry that you don't recognize the signature on the POD. It is clear that these have been delivered to the incorrect address.

I have raised a replacement order for you under VELUX reference - **5021447457**