



Telephone
01827 303030

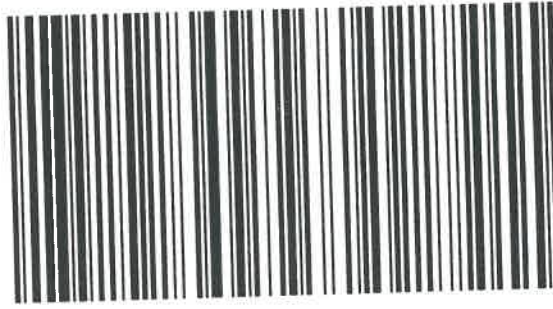
EXPRESS

844707452/672 GB

013




Return address:
DSV Solutions Ltd
60 Scalley Way
Raunds
WELLINGBOROUGH NN9 6RJ
UNITED KINGDOM



Deliver to:
C P Interiors
La Rue Des Pres Trading Estate
St. Saviour
JERSEY
JE2 7QN
UNITED KINGDOM

Cons. No.: 44707452
Coll. Date: 11.05.2021
Coll. Depot:
Items No: 1/1
Weight: 1,449 KG
Sender A/C: 2000669654

Your reference	Our order number 5019803186 / 06.05.2021	Your order number SO11304 / Magris	
Incoterms DAP	Delivered by TNT UK Limited	Customer order no.	174227331 2001784672 Iron 1-1

DELIVERY NOTE 844707452

Usage: Z01 Guarantee

Jasmine Brochet

Pos.	Material	Description	EAN 13 number	Qty.
10	Parcel 1 DKL F06 4576S	357023210633508491 Manual blackout blind, Light Blue	5702328966505	1 PC
Gross weight			Volume	Total
1,449 KG			0,008 M3	1 PC

RECEIVED

24 MAY 2021

SCANNED

*24-5-21
Arrived*

VELUX Company Ltd

LONDON BRANCH
Woodside Way
Glenrothes
Fife
KY7 4ND

Telephone 01592 778225
Fax 01592 776980
Internet www.VELUX.co.uk
E-Mail sales@velux.co.uk

Bank NORDEA BANK AB (publ),
Account 404878-42867701
IBAN GB95NDEA40487842867701
SWIFT NDEAGB2L

C P Interiors
La Rue Des Pres Trading Estate
St. Saviour
Jersey
JE2 7QN

Customer 10658057 Our VAT number GB345068652 Customer VAT number

Your order number/date SO11304 / Magris/06.05.2021 Order/Date 5019803186/06.05.2021 Delivery note/Date 844707452/11.05.2021 Invoice date 12.05.2021

Incoterms
DAPship-to place

PROFORMA INVOICE 90131229

Item	Qty	Unit	Material	Unit price	Value in £
10	1	PC	DKL F06 4576S Manual blackout blind, Light Blue Commodity Code :63039290/ Country of Origin :FR FOC	86,00	86,00 86,00-
Sub total				0,00	0,00
VAT				0,00 % of	0,00
Total amount in £					86,00
Gross weight		Net weight		Parcel	Volume
1,449 KG		1,090 KG		1	0,008 M3

Settlement terms
Direct debit statement date 20

Up to 30.05.2021 without deduction

VAT : EC Article 28 Simplification Invoice.
This order is sent free of charge, pricing is shown for customs purposes only

VELUX A/S
C/o Velsol France
Z.A. de St Romain
74930 REIGNIER
Tél. 04.50.95.47.53 - Fax 04.50.95.47.56

VELUX Company Ltd

Woodside Way
Glenrothes
Fife
KY7 4ND

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Account 404878-42867701
IBAN GB95NDEA40487842867701
SWIFT NDEAGB2L

Maud Zimmer

From: customer.support@velux.co.uk
Sent: Thursday, 6 May 2021 15:13
To: Office
Subject: Re: [Ticket: 1982662] Faulty blind - SO11304 - MAGRIS

Good afternoon Maud,

Thank you for contacting VELUX.

Following on from your below email, I am sorry to hear of the issues being experienced with VELUX Order 5019804802.

In this instance, I have ordered a replacement blind for you which will be sent out Free of Charge under warranty.

The reference for the **Order is 5019803186** and has an estimated delivery date of Friday 21st May.

With regards to the faulty blind, we do not require this to be sent back to us. Please ask the customer to dispose of the blind at their own convenience.

Please do not hesitate to contact us for further assistance.

Kind Regards,

Kim Allan

VELUX Customer Services

VELUX Company Ltd

Woodside Way
Glenrothes
Fife
KY7 4ND

Office Opening Hours Mon-Fri 9am - 4pm

UK Direct Line: +44 (0) 1592 778 225
ROI Direct Line: +353 (0) 1848 8775
Fax: +44 (0) 1592 776 980
e-mail: customer.support@velux.co.uk

Looking for further inspiration and even more choices?

Browse the **NEW**VELUX® online extended brochure [here](#).

Please consider your environmental responsibility - think before you print!

FOC
Replacement
for faulty
blind

Maud Zimmer

From: Office <Office@cpinteriors.je>
Sent: Wednesday, 21 April 2021 08:45
To: sales@velux.co.uk
Subject: Faulty blind - SO11304 - MAGRIS
Attachments: SO11304 Magris VELUX Confirmation.pdf; Video - Magris SO11304 - Faulty Velux.mp4

Good morning,

We went to instal the 2 velux blinds from the attached order.

Unfortunately, one of them is faulty, please see below the attached video.
Could you please send us a replacement?

Thanks a lot.

Kind regards

Maud

Maud Zimmer
After Sales Customer Care



CP INTERIORS

Tel: (01534) 768141 **www.cpinteriors.je**
Rue des Pres Trading Estate, St Saviour, Jersey, JE2 7QN

Blinds | Curtains | Awnings | Shutters | Furnishings | Interior Design | Project Management

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