

From: [Jacqui Jepson](#)
To: [Credit Control](#)
Subject: RE: REFUND OF £57.75
Date: 25 October 2021 09:19:00
Attachments: [image001.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)

Hi Anita

I've just returned from annual leave so will look into your query during the coming week.

I have a payment run due out on Thursday so if needed your refund will be included in this.

Kind regards

Jacqui

Jacqueline Jepson
Head of Finance
jacqui@cpinteriors.je

Accounts: accounts@cpinteriors.je **Sales:** sales@cpinteriors.je or home@cpinteriors.je or admin@cpinteriors.je **After Sales:** office@cpinteriors.je **Shipping Conf:** deliveries@cpinteriors.je

From: Credit Control <creditcontrol@vg.je>
Sent: 14 October 2021 12:18
To: Jacqui Jepson <Jacqui@cpinteriors.je>
Cc: Credit Control <creditcontrol@vg.je>
Subject: RE: REFUND OF £57.75

Dear Jacqui,

Can we please have an update on this refund?

Kind regards
Mariola

Mariola Betiuk-Collins
Finance Manager
D +44 (0)1534 712425
E mbcollins@vg.je

VG, Fifth Floor, 37 Esplanade, St Helier, Jersey JE1 2TR

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The banner features the VG logo on the left. The main text reads: "It's as simple as... knowing what matters." Below this, it states: "We regularly share our thoughts on the matters affecting our clients and are proudly shortlisted within the Corporate Thought Leadership category of the 2021 Citywealth Brand Management and Reputation Awards." On the right, there is a circular call to action: "Vote for VG now!" with a mouse cursor icon. To the right of the banner, the text "BRAND MANAGEMENT & REPUTATION AWARDS 2021" is displayed above a red "SHORTLISTED" badge.

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From: Anita Twohig <ATwohig@vg.je>
Sent: 07 October 2021 10:52
To: 'Jacqui@cpinteriors.je' <Jacqui@cpinteriors.je>
Cc: Credit Control <creditcontrol@vg.je>
Subject: REFUND OF £57.75

Good Morning Jacqui

I refer to the emails below and on checking our account we do not appear to have received the refund of £57.75.

Could you please check to see if this has been processed.

Many thanks

Anita

[Anita Twohig](mailto:Anita.Twohig)

Credit Controller
D + 44(0) 1534 500405
E atwohig@vg.je

VG, Fifth Floor, 37 Esplanade, St Helier, Jersey JE1 2TR

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VG

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Vote for Chelsea!
Chelsea Ford, Senior Trust Officer, has been shortlisted for "Trust Officer of the Year"

IFCA AWARDS
Vote for Paul!
Paul Roper, Director, has been shortlisted for "Trustee of the Year - Channel Islands & Isle of Man"

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From: Anita Twohig
Sent: 11 May 2021 10:16
To: 'Jacqui@cpinteriors.je' <Jacqui@cpinteriors.je>
Cc: Credit Control <creditcontrol@vg.je>
Subject: FW: PAYMENT OF £57.75

Morning Jacqui

I have checked our records and it appears that invoice SO11265 has been paid twice, although different amounts:

01.04.21 £55.00
07.05.21 £57.75

Could you please arrange to return the overpayment to the following account:

Account name: VG Services Limited
Bank: RBSI
Sort Code: 16-10-28
Account number: 50910143

Many thanks and Kind Regards

Anita

Anita.Twohig
Funds Bookkeeper
D + 44(0) 1534 500405
E atwohig@vg.je

VG, Fifth Floor, 37 Esplanade, St Helier, Jersey JE1 2TR

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From: Kerry Smith <KSmith@vg.je>
Sent: 10 May 2021 15:13
To: 'Jacqui Jepson' <Jacqui@cpinteriors.je>
Cc: Anita Twohig <ATwohig@vg.je>
Subject: RE: PAYMENT OF £57.75

Hi Jacqui

This looks as though we may have paid twice. One of these payments made less the GST.

I will check with my credit control colleagues and come back to you shortly.

Many thanks
Kerry

From: Jacqui Jepson <Jacqui@cpinteriors.je>
Sent: 10 May 2021 15:01
To: Kerry Smith <KSmith@vg.je>
Cc: Duarte da Conceicao (Voisin) <duartedaconceicao@voisinlaw.com>
Subject: RE: PAYMENT OF £57.75

[This email has originated from outside VG]

Hi Kerry

Please see my email attached – sent to Duarte.

▼ Previous transactions					
07.May.2...	07.May.2...	716082899	BAC VG SERVICES LIMITE VG SO11265 ...		57.75
01.Apr.2...	01.Apr.2...	715198443	BAC VG SERVICES LIMITE VG INV SO11...		55.00

Kind regards

Jacqui

Jacqueline Jepson
Head of Finance
jacqui@cpinteriors.je

Accounts: accounts@cpinteriors.je Sales: sales@cpinteriors.je or home@cpinteriors.je or admin@cpinteriors.je After Sales: office@cpinteriors.je Shipping
Conf: deliveries@cpinteriors.je

From: Kerry Smith <KSmith@vg.je>
Sent: 10 May 2021 14:48
To: Jacqui Jepson <Jacqui@cpinteriors.je>
Subject: PAYMENT OF £57.75

Hi Jacqui

This payment was sent to you to settle your invoice SO11265.

I hope this helps, if not please come back to me.

Kind regards
Kerry

Ms Kerry A Smith
Credit Control Administrator
D +44 (0) 1534 500424
E ksmith@vg.je

VG, Fifth Floor, 37 Esplanade, St Helier, Jersey JE1 2TR



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