

#7076

Quar. To Rec

# Order For Awning

WARRANTY

Supplier	Weinor
Order No.	SO10973
Customer Ref.	
Contact Tel.	01534 768141
Date of Order	02-12-2020
Date Required	17-03-2021

Invoice Details	
Name	Mr & Mrs. Roger Bowden
Address	L'ancrage Old Brickfield Lane St Saviour
Postcode	JE2 7SD
Phone	871882

Delivery Details	
Name	Mr & Mrs. Roger Bowden
Address	L'ancrage, Old Brickfield Lane St Saviour
Postcode	JE2 7SD
Phone	871882

System Type	Qty	Width	Drop	Fitting Height	Fabric	Frame Colour	Brackets	Controls	Fabric Type	Surface Fixing	Location
	1	2942	1500								

**Further Instructions :** Vertitex Weitop, powder coated in 029/10797 fabric Serge 7-214 Linen, to go on existing Terrazza, W2942mm x D1500mm, Right hand side motor.

**Components :**

→ Corner getting stuck, won't come down.

Rec'd in Pen

→ Ropes staying coated come off coming bid to stick.

+ 2 x Connectors fitted (none).

22/7.  
3pm ✓

25/7/ Complaint entered e-shop = Rec'd Parts

x

## Leeana Taft

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**From:** Mariam Davitaia <mdavitaia@weinor.de>  
**Sent:** 30 July 2021 12:06  
**To:** Leeana Taft  
**Subject:** RE: Reference SO10771 Bowden, your order 202519387 [#1553245] #p #p

Dear Leeana,

We are preparing the replacement ropes for delivery.

Please check whether there is a cause of the damage to the ropes on site:

- Are the holes deburred?

- If necessary, please drill out the holes a little.

Please feel free to contact us if you need any further information.

Yours sincerely

Mariam Davitaia

Team Reklamation | CustomerCenter



Awnings Patio roofs Glasoases®

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General partner:  
weinor Beteiligungs GmbH  
Mathias-Brüggen-Straße 110, 50829 Cologne  
Cologne district court (Amtsgericht Köln) HRB 4661

Managing Director:  
Thilo Weiermann, Walter Strässle

**Von:** Leeana@cpinteriors.je  
**Gesendet:** 30.07.2021 08:38  
**Betreff:** RE: Reference SO10771 Bowden, your order 202519387 [#1553245] #p

Again please can you tell me what is happening regarding this issue?