

TROPICAL

Arrived 22-1-21

SO10311 Smith 3x Boxes

BuAir SO10766 1x Box

ST George SO 10957 2x Boxes

Lovasz Remake SO10765 1x Box

Doull SO10635 R 1x Box

Young SO10717 3x Boxes

Millon SO 10734 3x Boxes

Halsey SO 10852 2 Boxes

Dodd SO 10960 1x Box

RECEIVED

22 JAN 2021

SCANNED



## Maud Zimmer

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**From:** Order <Order@TropicalblindsLtd.co.uk>  
**Sent:** Friday, 15 January 2021 14:17  
**To:** Office  
**Subject:** RE: Wrong size blind - SO10765 - LOVASZ

Hi Maud

We have proceeded with a FOC remake which will be despatched on 18<sup>th</sup> January.

Kind Regards

Millie Patel



Tropical Blinds Limited  
Units 6 & 7 Five Arches Business Estate  
off Maidstone Road  
Sidcup  
Kent  
DA14 5AE

Tel: 020 8269 6400  
Fax: 020 8269 6401

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Tropical Blinds Ltd is a limited company Registered in England No. 3184810  
Registered Office: Units 6 & 7 Five Arches Business Estate, off Maidstone Road, Sidcup, Kent DA14 5AE

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**From:** Office <Office@cpinteriors.je>  
**Sent:** 15 January 2021 14:10  
**To:** Order <Order@TropicalblindsLtd.co.uk>  
**Subject:** RE: Wrong size blind - SO10765 - LOVASZ

Hello there,

Could you please let me know if you had a chance to look into this?

Thanks.

Kind regards

*Maud*

**Maud Zimmer**

After Sales Customer Care



**CP INTERIORS**

Tel: (01534) 768141

[www.cpinteriors.je](http://www.cpinteriors.je)

Rue des Pres Trading Estate, St Saviour, Jersey, JE2 7QN

Blinds | Curtains | Awnings | Shutters | Furnishings | Interior Design | Project Management

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**From:** Office

**Sent:** Tuesday, 12 January 2021 13:37

**To:** Order <[Order@Tropicalblindsltd.co.uk](mailto:Order@Tropicalblindsltd.co.uk)>

**Subject:** Wrong size blind - SO10765 - LOVASZ

Good afternoon,

We went to fit the attached order for our client.

Unfortunately, the blind on line 3 is was sent with wrong measurements. It should have been 940 x 705 as per the order and the sticker, but it was sent a lot smaller than this:

## Maud Zimmer

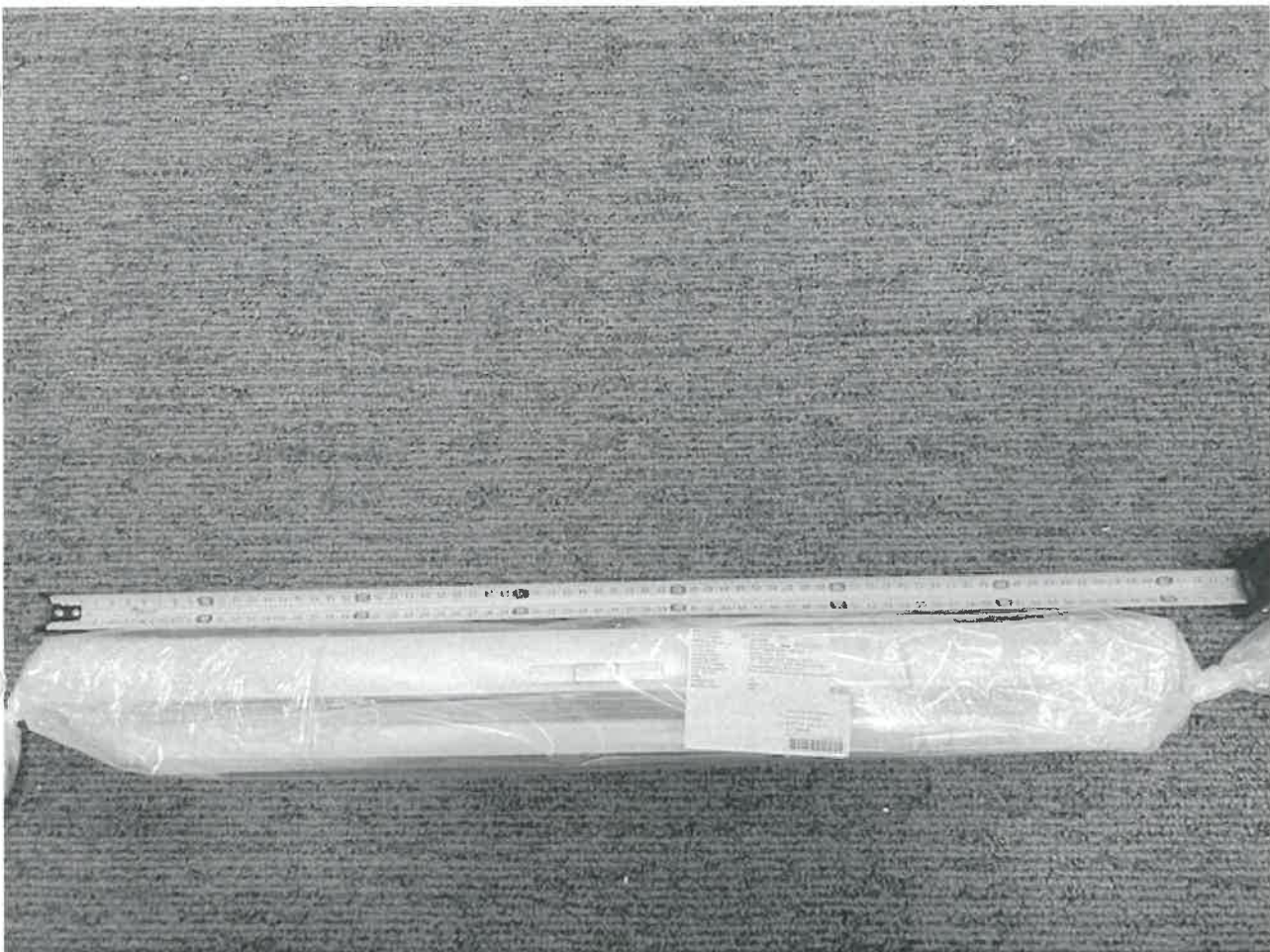
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**From:** Office <Office@cpinteriors.je>  
**Sent:** Tuesday, 12 January 2021 13:37  
**To:** Order  
**Subject:** Wrong size blind - SO10765 - LOVASZ  
**Attachments:** Lovaz Trop (1).pdf

Good afternoon,

We went to fit the attached order for our client.

Unfortunately, the blind on line 3 is was sent with wrong measurements. It should have been 940 x 705 as per the order and the sticker, but it was sent a lot smaller than this:





It is about 690 wide...

Could you please send us a replacement?

Thanks a lot.

Kind regards

*Maud*

**Maud Zimmer**  
After Sales Customer Care



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