

Rue des Pres Trading Estate
 St Saviour
 Jersey
 JE2 7QP
 Phone : 01534 768141



CP INTERIORS

Invoice

| |
|---|
| Invoice To |
| Mr. S Le Breton Penuel Richelieu Park Tower Road St Heller JE2 3HT |

| | |
|---------------------|------------|
| GST REG. No. | 0005218 |
| Invoice Date | 21-12-2020 |
| Invoice No. | SO10756 |

| |
|----------------------|
| Customer Ref. |
| |

| Location | Description | Qty | Price |
|----------|--|-----|-------|
| | To Supply and Fit ,in fabric 8257 Clearview, with a left hand control. | 1 | |

Terms : Balance on Completion

| | |
|---------------------|-----------------------------|
| Bank Details | |
| Bank: | NatWest |
| Sort Code: | 60 12 03 |
| Account No: | 66577772 |
| Account Name: | Carpet Protection (C.I) Ltd |
| | T/A CP Interiors |

| | |
|--------------------|---------------|
| Subtotal | 428.57 |
| GST 5% | 21.43 |
| Total | 450.00 |
| Total Paid | 277.72 |
| Credits | 100.00 |
| Balance Due | 172.28 |

Goods remain the property of CP Interiors until full settlement is received.

Fiona Potts

From: S Le Breton <samslebreton@gmail.com>
Sent: 21 December 2020 14:58
To: Fiona Potts
Subject: RE: Blind Query

Good Afternoon,

That is acceptable thank you it was an unfortunate sets of circumstances but this seems the fairest way to draw a line under it all.

Regards to all hope you are all able to enjoy Christmas with your loved ones at this difficult time.

Send me final invoice and I will settle,

Regards

S Le Breton

From: Fiona Potts [mailto:Fiona@cpiinteriors.je]
Sent: 21 December 2020 13:40
To: samslebreton@gmail.com
Cc: Jasmine Brochet; Maud Zimmer
Subject: RE: Blind Query

Hello Mrs Le Breton

We have discussed this internally, and as a gesture of good will we will reduce the total invoice to £450.

Deposit paid £277.72
Balance due £172.28

If this is acceptable, I will complete the job and then send you an invoice for the blind installed. Once the cassette arrives we will contact you to arrange an appt for refit.

I trust this is satisfactory, please send your confirmation via email so we have a email trail for your file. Apologies for the inconvenience. Speak soon

Best Regards

Fiona

Fiona Potts

Head of Customer Service and Business Development

Final payment will be £218.78, we believe this is fair when you consider the sales promotion discount and good will discount above you will then have purchased a blind that retails at £609.45 for just £397 – very similar cost to your previous blinds and a higher specification.

We totally appreciate you could have spent you Government voucher elsewhere, and we thank you choosing to spend this with us.

If this is acceptable then please reply to the email and I will action with our accounts department. Happy to discuss over the phone, I wanted to provide a comprehensive breakdown and explanation for you on email

We wish you a Merry Christmas and a speedy recovery with your leg. Take care.

Best Regards

Fiona

Fiona Potts
Head of Customer Service and Business Development



CP INTERIORS

Tel: (01534) 768141
www.cpinteriors.ie
Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QN

Blinds | Curtains | Awnings | Shutters | Furnishings | Interior Design | Project Management

From: Fiona Potts

Sent: 17 December 2020 15:06

To: samslebreton@gmail.com

Cc: [Jasmine Brochet <Jasmine.Brochet@cpinteriors.ie>](mailto:Jasmine.Brochet@cpinteriors.ie); [Maud Zimmer <Maud.Zimmer@cpinteriors.ie>](mailto:Maud.Zimmer@cpinteriors.ie)

Subject: Blind Query

Hello Mrs Le Breton

I have tried to call you in reference to your recent query.

Upon a little more investigation, there is still some confusion on the ordering and the blind type – there is an issue with communication and the supplier order. So we apologise for the inconvenience this may have caused.

What we are able to inform you is the cassette has been ordered and is on its way to you, there will be provided and installed free of charge.