



Delivered by DSV Road Limited



SO1CI-X8678

**Deliver**  
CP INTERIORS  
RUE DES PRESS TRADING EST  
JE2 7QPST SAVIOUR  
JERSEY

Phone +441534768141  
Delv. --  
Delv. Time  
Ref YOUNG/ AUD HVAL

Contact JURGITA.BYTAUTIENE  
Phone

Page 2(40)

**Shipper**  
SHUTTERCRAFT LTD  
UNIT 1 NEWDOWN FARM  
SO21 3BT WINCHESTER  
UNITED KINGDOM

**DELIVERY ADVICE**

**Consignee**  
CP INTERIORS  
RUE DES PRESS TRADING EST  
JE2 7QPST SAVIOUR  
JERSEY

**Date** 2020-10-23  
**Reference** SOJE32-4152 SO1CI-X8678  
**Terms** FREE ON BOARD  
F.O.B.  
WINCHESTER  
Originating member

**Coll.** 2020-10-23/  
**Unit.no** DSV952012

**Haulier** -  
**Reg.no.**

RECEIVED  
27 OCT 2020  
SCANNED

DELIVERY ADVICE

12 Pallet  
Arrived  
20-10-20

All business is transacted according to trading conditions that exclude or limit the liability of the company in certain circumstances. A copy of the relevant set of conditions will be supplied upon request.

Marks & Nos	No.of	Pkg.	Contents	Weight	KG	Volume
	20	CLL	SHUTTERS	GW	184	1.320 CBM
				NW	184	
				EW	439	

DSV-EURPLL \_\_\_\_\_ pcs. RETURN TO DSV

DSV FreightLetter V. 2.2. Printdate 2020.10.23 - 12:12

# Delivery Note

# Customer Copy



Dealer CP Interiors

Container

SC-872-06

DSV Road Ltd, 10 Brunel Way, Segensworth Ind Est, Fareham,  
Hampshire

Delivery Date 23 October 2020

PO15 5TX

2

Order No	Customer Ref	Dealer Ref	No of Parcels
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**SC-872-06**

SCED34705	Young	SO3801	1
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SCR20789265	Aud Hval	SO10318 Hval	19
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**20**

X 8678

undamaged. Any claims for damages must be reported to S:Craft within 28 days

S:CRAFT EDR Form

SO10445

Dealer Name:

CP Interiors

Young



S:CRAFT EDR Order no.	SCED34705
S:CRAFT Account no.	CPSUN
EDR Order Date	27/08/2020
Original S:CRAFT Order No.	SCR16136586
Customer Name	Young
Dealer Order No	SO3801

Please type your report against the correct room and email to support@s-craft.co.uk

LINE	ROOM	DETAILS OF ERROR / DAMAGE	REMEDIAL ACTION REQUESTED
1	Tom's Bed	2 louvres split and cracked	Need replacement
2	Sophie'Bedroom		
3	Bathroom		
4	Master Bed	2 louvres split and cracked	Need replacement
5	En Suite		
6	Living Room		
7	Living Room		
8	Cat's Room		
9	Study		

Company Reg No. 4495750  
VAT Reg No. GB 800 4677 51

Registered Office:  
Newdown Farm, Micheldever  
Winchester, Hampshire SO21 3BT

Shuttercraft Ltd.  
(Trading as S:CRAFT)

10	Wet Room		
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			

This remedy is not requested to be covered under warranty.

Please attach digital photographs with your report to illustrate the problem.  
Please also attach the original order and any drawings that may assist in resolving the problem

**This order is:**  
  
NOT COVERED  
under warranty

**Freight Method**

**Net Product Value**

**Net Freight Value**

Company Reg No. 4495750  
VAT Reg No. GB 800 4677 51

Registered Office:  
Newdown Farm, Micheldever  
Winchester, Hampshire SO21 3BT

Shuttercraft Ltd.  
(Trading as S:CRAFT)

[Redacted]

VAT 4.776

Total Value (Inc VAT) 28.656

The order cost is covered by S:CRAFT  
Please ship order by Sea

Company Reg No. 4495750  
VAT Reg No. GB 800 4677 51

Registered Office:  
Newdown Farm, Micheldever  
Winchester, Hampshire SO21 3BT

Shuttercraft Ltd.  
(Trading as S:CRAFT)

## Maud Zimmer

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**From:** Maud Zimmer  
**Sent:** Wednesday, 26 August 2020 13:59  
**To:** Ellie Greenwood  
**Subject:** RE: [CASE:71690] Replacement - YOUNG - SO10445

Good morning Ellie,

My client would like to go ahead.

Could you please process this order for me and send me confirmation?

Thanks a lot.

Kind regards



**Maud Zimmer**  
After Sales Customer Care



Tel: (01534) 768141 [www.cpinteriors.je](http://www.cpinteriors.je)  
Rue des Pres Trading Estate, St Saviour, Jersey, JE2 7QN

 Blinds | Curtains | Awnings | Shutters | Furnishings | Interior Design | Project Management

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**From:** Maud Zimmer  
**Sent:** Monday, 24 August 2020 11:08  
**To:** Ellie Greenwood <EGreenwood@s-craft.co.uk>  
**Subject:** RE: [CASE:71690] Replacement - YOUNG - SO10341

Good morning Ellie,

Thank you for letting me know,

I have advised my client of the cost for the repair and will let you know if she decides to go ahead.

Have a good day.

Kind regards

*Maud*

**Maud Zimmer**  
After Sales Customer Care



**CP INTERIORS**

Tel: (01534) 768141 [www.cpinteriors.je](http://www.cpinteriors.je)  
Rue des Pres Trading Estate, St Saviour, Jersey, JE2 7QN

Blinds | Curtains | Awnings | Shutters | Furnishings | Interior Design | Project Management

**From:** Ellie Greenwood <[EGreenwood@s-craft.co.uk](mailto:EGreenwood@s-craft.co.uk)>  
**Sent:** Friday, 21 August 2020 17:36  
**To:** Maud Zimmer <[Maud@cpinteriors.je](mailto:Maud@cpinteriors.je)>  
**Subject:** RE: [CASE:71690] Replacement - YOUNG - SO10341

Hi Maud,

Please do see the information below:

#### **LOUVRE PIN**

Louvre pins are used to ensure louvre tension. In addition a tension screw is inserted into one louvre in the panel. This is the same for all louvre sizes. Access holes are drilled in the in the stile for each panel to allow the tightening or loosening of the tension screw, to adjust the louvre tension. Please note therefore additional holes will be visible in the stiles.

If they are standard or tension louveres the cost for 4 would be £23.88 + VAT via sea freight in total.

If I can be of any further help then please do get in touch.

Kind regards

**Ellie Greenwood**  
Customer Support Executive

Tel: 01962 794530

# Dealer Orders

Report Version:5.25

<b>Dealer</b>	<b>Created By</b>	<b>Dealer Order</b>	<b>Product / Material</b>	<b>Form</b>	<b>Customer</b>	<b>Delivery Address</b>	<b>Order Status</b>	<b>SC Order</b>	<b>Ship'ng</b>	<b>Fitter / Time/Lvl</b>
CPSUN	Heather	SO10318 Hvad	Shutter	Panels and Frame	Mrs Aud Hval	DSV Road Ltd 10 Brunel Way Segensworth Ind Est Fareham Hampshire PO15 5TX	Submitted	SCS20789264	Sea	
			Java		Drawings:	Rail Table:				0.00
<b>Notes:</b>										
<b>Base Product Information</b>										
<b>Mount</b>	<b>Louvre/Type</b>	<b>Solid Panel</b>	<b>Solid Base</b>	<b>Tilt Rod</b>	<b>Frame</b>	<b>Colour</b>				
Full Height	63mm	None	None	Silent	Beaded L 46mm	004-Bright White				
	Not fixed									

Order Line Information											
Item Location	Qty	Width/ Heights	Hinge Config / Type/Colours	A/Close	Stile / PowerMotion	Sides/Sills T B L R	HPPost	TOnt/	Mid 1 Split	Mid 2	B'Out Size/Vol
1 Shower room	1	1010	Standard	LRR	D Mould 50mm, Beaded	X X X X	0	1050	None		
		2100	Stainless Steel			0 0 0 0					
<b>Accessories:</b> Spare Louvres 0 None Ring Pull None Barrel Bolt None Security Bolt None Fire Retardant Side Magnets											
<b>Notes:</b> Trade cost:£583.06											

Battens					
Item Description	Width	Depth	Length	Qty Colour	Trade Cost
101 Batten, 3 x 15			1110	2 004-Bright White	£9.63
102 Batten, 3 x 15			2200	2 004-Bright White	£19.10

CPSUN

Heather

Total SqM	2.13	Trade	£611.79	Discount	42.50%	Trade Discounted	£351.78	Promo	Adjustment	£0.00	Freight	£0.00	Delivery	£0.00	Net Order Total	£351.78	VAT	£0.00	Gross Invoice Total	£351.78
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# Order Report

Order Report (1)

1 of 2 Find | Next

## Dealer Orders

Report Version:5.25

Dealer	Created By	Dealer Order	Product / Material	Form	Customer	Delivery Address	Order Status	SC Order	Shipping	Fitter / Time / LxW
CPSUN	Heather	SO10318 Hvac	Shutter	Panels and Frame	Mrs Aud Hval	DSV Road Ltd 10 Brunel Way Segensworth Ind Est Fareham Hampshire PO15 5TX	Submitted	SCR20789265	Sea	
			Cuba		Drawings:	Rail Table:	24/08/2020			0.00

Notes:

### Base Product Information

Mount	Louvre/Type	Solid Panel	Solid Base	Tilt Rod	Frame	Colour
Full Height	63mm	None	None	Slant	Beaded L 46mm	004-Bright White
	Not fixed					

### Order Line Information

Item	Location	Qty	Width/ Heights	Hinge Config/ Type/Colours	A/C/Close	Stile/ Power/Motion	Tilt Rod	TOnt/ HPost	Mid 1 Mid 2	Split Tilt Type	B'Out Size/Vol
1	Dressing Room	1	1010	Standard LLR		D Mould 41mm, Beaded	X X X X	0	1050	None	None
			2100	Pearl			0 0 0 0				Trade cost:£458.11
Accessories: Spare Louvres 0 None Ring Pull None Barrel Bolt None Security Bolt None Fire Retardant None Side Magnets None											
Notes: Dressing Room 1 1010 Standard LLR 0 1050 None											
2	Dressing Room	1	1010	Standard LLR		D Mould 41mm, Beaded	X X X X	0	1050	None	None
			2100	Pearl			0 0 0 0				Trade cost:£458.11
Accessories: Spare Louvres 0 None Ring Pull None Barrel Bolt None Security Bolt None Fire Retardant None Side Magnets None											
Notes: Dressing Room 1 1010 Standard LLR 0 1050 None											
3	Main Bed	1	1010	Standard LLR		D Mould 41mm, Beaded	X X X X	0	1050	None	None
			2100	Pearl			0 0 0 0				Trade cost:£458.11
Accessories: Spare Louvres 0 None Ring Pull None Barrel Bolt None Security Bolt None Fire Retardant None Side Magnets None											
Notes: Main Bed 1 1010 Standard LLR 0 1050 None											

Notes:

Trade cost:£458.11

4	Main Bed	1	2100	Standard LRR	D Mould 41mm, Beaded	X X X X	0	1050	None
			2100	Pearl		0 0 0 0			
<p>Accessories: Spare Louvres 0 Ring Pull None Barrel Bolt None Security Bolt None Fire Retardant None Side Magnets None</p>									
5	Landing	1	1005	Standard LRR	D Mould 41mm, Beaded	X X X X	0	760	None
			1810	Pearl		0 0 0 0			Trade cost:£458,11

Notes:

