

## Fiona Potts

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**From:** Home  
**Sent:** 05 November 2020 09:38  
**To:** 'Sarah Holland'  
**Subject:** RE: Cleveland Clinic - OPTION 2 - 4.5M - CLEV1001 -

Hello Sarah

Heather is off currently pre op isolation  
I am just picking up on this email

I have looked at the SO103017 – and I was aware of the options you had/have (I saw you when you came in for the colour choice)

I can see 4500 x 2500 Plaza Awning on hold and 4000 x 2500 Plaza awning on hold  
Then the Kubata Full cassette quote which you have ? 4.5 (Option 2 )

I am confused on what the alternative option was? Was it a Kubata in 4m as option 1.  
If you can refresh my memory, I will also send this to Heather – she is reviewing emails as and when  
And then get back to you as quickly as I can?  
Hope this helps ?

Best Regards

Fiona

**Fiona Potts**  
**Head of Customer Service and Business Development**



**CP INTERIORS**

Tel: (01534) 768141 [www.cpinteriors.je](http://www.cpinteriors.je)  
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**From:** Sarah Holland <SarahHolland@clevelandclinic.gpnet.je>  
**Sent:** 05 November 2020 09:09  
**To:** Home <home@cpinteriors.je>  
**Subject:** RE: Cleveland Clinic - OPTION 2 - 4.5M - CLEV1001 -

A final decision has been made. Please can we return to Option 1 for the two awnings without the legs.

.. Option 1

|   |   |            |
|---|---|------------|
| To Supply and Fit ,Awning, Kubata full cassette electrical operated awning, with vibration sensor, powder coated frame in 56 standard colours, including 9 scratchproof, trend colours and acrylic fabrics of your choice. W4.5m x D2.5m, | 1 | £ 3,798.00 |
|---|---|------------|

.. Option 2

|   |   |            |
|---|---|------------|
| To Supply and Fit ,Awning, Kubata full cassette electrical operated awning, with vibration sensor, powder coated frame in 56 standard colours, including 9 scratchproof, trend colours and acrylic fabrics of your choice. W4m x D2.5m, | 1 | £ 3,658.00 |
|---|---|------------|

I believe this is correct. I am happy for you to requote etc and get a final email from me if needed.

Please can we now as usual with customers achieve this as quickly as possible.

Many thanks

Sarah

07797746146

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**From:** Home <[home@cpinteriors.ie](mailto:home@cpinteriors.ie)>

**Sent:** Saturday, 24 October 2020 10:48

**To:** Sarah Holland <[SarahHolland@clevelandclinic.gpnet.ie](mailto:SarahHolland@clevelandclinic.gpnet.ie)>

**Subject:** RE: Cleveland Clinic - OPTION 2 - 4.5M - CLEV1001 -

Good morning Sarah

You will not be able to use it without the legs, the legs are fixed in position, the awning itself is supported by these legs.

Kind regards

*Heather*

**Heather Veal**

Interior Design Advisor

[home@cpinteriors.ie](mailto:home@cpinteriors.ie)



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**Fiona Potts**

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**From:** Sales  
**Sent:** 05 November 2020 09:42  
**To:** Heather Veal  
**Subject:** RE: Cleveland Clinic - OPTION 2 - 4.5M - CLEV1001 -

I have done it ... Look at your email again I have just sent her

INVOICE DATE

INVOICE NO

DUE DATE

| <input type="checkbox"/> Ready | Product | Qty | Description   |
|--------------------------------|---------|-----|---|
| <input type="checkbox"/>       | Awning  | 1   | 4500, 2500, Plaza Viva Opti Stretch full cassette electrical operated awning, with vibration sensor, pc |
| <input type="checkbox"/>       | Awning  | 1   | 4000, 2500, Plaza Viva Opti Stretch full cassette electrical operated awning, with vibration sensor, pc |
| <input type="checkbox"/>       | Awning  | 1   | 4500, 2500, Kubata full cassette electrical operated awning, with vibration sensor, powder coated fra   |

Best Regards

Fiona

**Fiona Potts**  
**Head of Customer Service and Business Development**



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**From:** Sarah Holland <[SarahHolland@clevelandclinic.gpnet.ie](mailto:SarahHolland@clevelandclinic.gpnet.ie)>  
**Sent:** 27 October 2020 15:01  
**To:** Home <[home@cpinteriors.ie](mailto:home@cpinteriors.ie)>  
**Cc:** Sales <[Sales@cpinteriors.ie](mailto:Sales@cpinteriors.ie)>  
**Subject:** RE: Cleveland Clinic - OPTION 2 - 4.5M - CLEV1001 -

Dear all.

After much deliberation and back and forth about "legs".

A final decision has been made. Please can we return to Option 1 for the two awnings without the legs.

.. Option 1

|   |   |            |
|---|---|------------|
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|---|---|------------|

.. Option 2

|   |   |            |
|---|---|------------|
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Many thanks

Sarah

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**Sent:** Saturday, 24 October 2020 10:48  
**To:** Sarah Holland <[SarahHolland@clevelandclinic.gpnet.ie](mailto:SarahHolland@clevelandclinic.gpnet.ie)>  
**Subject:** RE: Cleveland Clinic - OPTION 2 - 4.5M - CLEV1001 -

Good morning Sarah

Jasmine Brochet

Interior Advisor

## Fiona Potts

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**From:** Fiona Potts  
**Sent:** 14 January 2021 10:58  
**To:** Nell Montague-Rendall  
**Cc:** Maud Zimmer  
**Subject:** RE: Wienor Orders and Deliveries - Brexit

Hello Nell

Good morning and thank you for your email.

I will update the contact details and re send the quotation for your attention. Unfortunately, these items were ordered some time ago and looking at our CRM system is due into us this week.

I can confirm with the manufacturer of the location currently and get back to you?

The awnings are made bespoke for you based on size, metal work and fabric colour, we will be unable to cancel the order, as this has been shipped.

The clinic has paid a deposit of £3131.52 and there is a balance of £4697.28.

Can you please confirm the next steps ?

Best Regards

Fiona

**Fiona Potts**  
**Head of Customer Service and Business Development**



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**From:** Nell Montague-Rendall <NMontague-Rendall@clevelandclinic.gpnet.je>  
**Sent:** 14 January 2021 10:13  
**To:** Fiona Potts <Fiona@cpinteriors.je>  
**Subject:** RE: Wienor Orders and Deliveries - Brexit

Hi Fiona,

We thought it would be prudent to contact you to make you aware of this and any possible changes to your order.

If you would like any further details please do not hesitate to contact me. The offices will be closed from later today until Monday 4<sup>th</sup> January 2021.

Thank you for your custom in 2020, may we wish you a Merry Christmas and a Happy, Healthy New Year .

Best Regards

Fiona

**Fiona Potts**  
**Head of Customer Service and Business Development**



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