

From: [Accounts](#)
To: [Fionajaynestott](#); [Sales](#); [Office](#)
Cc: [Accounts](#)
Subject: RE: SO10293 - Outstanding Invoice
Date: 22 April 2021 09:22:00

Good morning Fiona

Thank you for your email & of course I'm sorry to hear that you feel the required finish hasn't been achieved with your blinds.

I've included both Jasmine, who is out of the office today but will advise on her return & Maud who's heads up our Customer Care department. They will be in touch once the issue had been looked into.

With thanks & Kind regards

Jacqui

Jacqueline Jepson
Head of Finance
jacqui@cpinteriors.je

Accounts: accounts@cpinteriors.je **Sales:** sales@cpinteriors.je or home@cpinteriors.je or
admin@cpinteriors.je **After Sales:** office@cpinteriors.je **Shipping Conf:** deliveries@cpinteriors.je

From: Fionajaynestott <fionajaynestott@gmail.com>
Sent: 21 April 2021 17:40
To: Accounts <Accounts@cpinteriors.je>
Subject: Re: SO10293 - Outstanding Invoice

Kindly note my previous email and refer to Jasmin .

The blinds are not black out as requested . Jasmin assured me they would be The initial fitting was inaccurate and had to be refitted as the blind was to long .

Jasmin has advised the blind will be refitted, again. Very happy to settle when the correct fitting it achieved . Kindly advise when your boys can pop by ...

Many thanks

Sent from my iPad

On 21 Apr 2021, at 20:36, accounts@cpinteriors.je wrote:

Dear Fiona

I see from our records that the attached invoice is still outstanding. If you have any queries at all, please do get in touch.

Failing this, I'll look forward to receiving payment within the next 7 days.

With thanks & kind regards

The Accounts Team

accounts@cpinteriors.je

<Stott Fiona - SO10293.pdf>