



CP INTERIORS

November 12, 2020

REF : SO10078

Mr. Phillip Taylor
Pont Marquet Farm
La Rue Du Pont Marquet
St. Brelade
JERSEY
JE3 8DS

Dear Mr. Phillip Taylor

As requested, we have pleasure in submitting our quotation for the following.

Price	QTY	Description
£ 430.00	1	Kitchen, To Supply and Fit, Roman blind, Bonded blackout lining and silver side chain Right Hand
£ 295.00	1	Kitchen, To Supply and Fit, Roman blind, Bonded blackout lining and silver side chain Left Hand
£ 295.00	1	Kitchen, To Supply and Fit, Roman blind, Bonded blackout lining and silver side chain Left Hand
£ 216.00	6	Fabric, Romo Hana Indigo V3233/06,
£ 0.00	6	To Supply Only, Cushions, Chair Seat Cushion Approx 43 x 43cm,
£ 0.00	1	To Supply Only, Cushions, Large Seat Cushion 120 x 43 cm,
£ 36.00	1	Fabric, Romo Sundare Indigo,
Subtotal :		£ 1,272.00
GST :		£ 63.60
Total :		£ 1,335.60

As with all our custom orders, we will require a deposit of 50%. All prices are subject to GST.

Our Price Promise to you, we will beat any written quotation by 5% (on equivalent specification).

Thank you for your enquiry and we hope you will find this quotation acceptable. Should you require any further information, please contact us.

Yours sincerely

Adrian Colston-Weeks

DIRECTOR

To accept the above quotation, please indicate which option is required, sign below and return this letter together with your deposit. Please note extract of our terms and conditions below.

SIGNATURE

DATE

Please note: This quotation is only valid for acceptance for 60 days. Our estimate does not include any electrical work or additional carpentry work to install the above unless otherwise specified. Please note there is a handling charge on customer own fabric of £5 per metre. Due to high costs of labour, pre-arranged missed fitting appointments will be charged on a time-wasted basis. Settlement is due on completion of works and an administration charge of £25 will be added per month if unpaid within 30 days. We reserve the right to charge for design, advice and liaison work carried out should an order not be placed. Goods remain the property of CP Interiors until full settlement is received. Should payment not be received we reserve the right to attend premises during working hours to remove goods and not be required to make good. Our full terms and conditions apply and are available on request.
Call us and pay by Card, we accept card transactions over the telephone and we will not charge you a handling fee.
Bank details: Natwest, Sort Code 60-12-03, Account No 66577772

If you pay your deposit by BACS payment, please confirm the details of your order by returning a signed copy of this letter

Tel : (01534) 768141

www.cpinteriors.je

Rue des Pres Trading Estate, St Saviour, Jersey, JE2 7QN

Blinds | Curtains | Awnings | Shutters | Furnishings | Interior Design | Project Management

Fiona Potts

From:

Sales

Sent:

09 October 2020 12:19

To:

Roger Baudin

Subject:

Quote / SO10078 / Taylor

Hi Roger

Hope all is well with you, please can you price for me the following with piping trim and inserts.

6 x Chair seat cushions 43cm x 43cm.

1 x Large seat cushion 120cm x 43cm.

Kind Regards



Jasmine Brochet

Interior Advisor

sales@cpinteriors.ie

"You may be interested to our Money Match promotion,

please follow this link for full terms and conditions"

<https://www.cpinteriors.ie/money-match-with-cp-interiors/>

Fiona Potts

From: Sales <Sales@cpinteriors.ie>
Sent: 12 November 2020 14:30
To: Roger Baudin
Jasmine Brochet
Cc:
Subject: RE: Quote / SO10078 / Taylor

Hello Roger

I am chasing this
seems to have slipped through ...

Thanks

Best Regards

Fiona

Fiona Potts
Head of Customer Service and Business Development



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From: Sales <Sales@cpinteriors.ie>
Sent: 09 October 2020 12:19

To: Roger Baudin <rbupholstery@hotmail.co.uk>
Subject: Quote / SO10078 / Taylor

Hi Roger

Hope all is well with you, please can you price for me the following with piping trim and inserts.

6 x Chair seat cushions 43cm x 43cm.

1 x Large seat cushion 120cm x 43cm.

Fiona Potts

From: Fiona Potts
Sent: 12 November 2020 16:07
To: ipc.taylor@gmail.com
Subject: Quote
Importance: High

Hello Phillip

Thanks for your call earlier. I can only apologise for the inconvenience we may have caused. I have investigated a little more for you, and it seems to have slipped through the process and no follow up response was chased from the upholsterer.

The quote you received on 3/7/20 was for roman blind manufacture and the fabric for this only. You then popped into the showroom with the chairs earlier October. There is an additional price for the cushions/seat to be made and the fabric costs associated with this.

I have a response now for the cushion manufacturer I am waiting on the fabric costs and stock levels I can then re-send the quote, I will check on lead time for all items and see if I can expedite this as a gesture of goodwill.

To go ahead with the quotation once you receive the updated one, we would ask for a 50% deposit and the balance to be then paid post installation. It is all explained on the quote

I apologise again for the inconvenience, this is not our normal level of service. I will ensure things go smoothly from here, should you wish to go ahead. Thanks and regards

Best Regards

Fiona

Fiona Potts
Head of Customer Service and Business Development



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£ 216.00	6	Fabric, Romo Hana Indigo V3233/06,
£ 790.00	6	To Supply Only, Cushions, Chair Seat Cushion Approx 43 x 43cm,
£ 0.00	1	To Supply Only, Cushions, Large Seat Cushion 120 x 43 cm included in above,
£ 252.00	7	Fabric, Romo Sundare Indigo,
£ 2,278.00	Subtotal :	
£ 113.90	GST :	
£ 2,391.90	Total :	

As with all our custom orders, we will require a deposit of 50%. All prices are subject to GST.

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Fiona Potts

From:

Sent:

13 November 2020 08:22

Roger Baudin

To:

RE: Quote / SO10078 / Taylor

Subject:

Morning Roger

This has been resolved and I have ordered the fabric this morning

When you receive it what are we looking at for lead time

I am conscious that we "missed this" and I am trying to meet some of the customers expectations..

Cheers

Also, I know we have sent over a few other estimates for pricing
Are you as busy as we are ?

Thanks

Best Regards

Fiona

Fiona Potts

Head of Customer Service and Business Development

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From: Sales

Sent: 12 November 2020 15:53

To: 'Roger Baudin' <rbupholstery@hotmail.co.uk>

Subject: RE: Quote / SO10078 / Taylor

Did you send this back before ?

Client has called ... not a problem I can hopefully save it !

Handwritten notes:
Have for Potts
13/11
13/11

<image003.png>

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From: Sales <sales@cpinteriors.ie>

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Subject: Quote / SO10078 / Taylor

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Kind Regards

<image004.jpg>

Jasmine Brochet

Interior Advisor

sales@cpinteriors.ie

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and conditions"**

[https://www.cpinteriors.ie/money-
match-with-cp-interiors/](https://www.cpinteriors.ie/money-match-with-cp-interiors/)

<image005.jpg>

Fiona Potts

From: Fiona Potts
Sent: 13 November 2020 08:14
To: Phillip Taylor
Jasmine Brochet
Cc:
Subject: RE: SO10078 - CP Interiors Quotation - updated

Good Morning Phillip
We have received the payment overnight
I will go ahead and action this for you and get back to you with an update and lead time
Thank you for your patience

Best Regards

Fiona

Fiona Potts
Head of Customer Service and Business Development



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From: Phillip Taylor <ipc.taylor@gmail.com>
Sent: 12 November 2020 16:54

To: Fiona Potts <Fiona@cpiinteriors.ie>

Subject: Re: SO10078 - CP Interiors Quotation - updated

Fiona,
Go ahead I will send the deposit direct to your account overnight
Phillip

Sent from my iPad

On 12 Nov 2020, at 16:32, Potts <Fiona@cpiinteriors.ie> wrote:

Fiona Potts

From: Fiona Potts
Sent: 13 November 2020 14:02
To: Romo Telesales
Subject: SO10078 Taylor

Morning

Can we please order 7metres of Romo Sundare Indigo Delivery will be to CP Interiors in Jersey address as below

Plus 6 metres of Hana Indigo V3233/06

Delivery will be to

Tropical Blinds

Units 6 & 7, Five Arches Business Centre, Maidstone Rd, Foots Cray, Sidcup DA14 5AE, United Kingdom

Same reference on both items please

Please send confirmation over to myself

Thanks

Best Regards

Fiona

Fiona Potts

Head of Customer Service and Business Development



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From: Fiona Potts
Sent: 13 November 2020 14:08
To: order@tropicalblindstd.co.uk
Subject: Order for Roman Blinds

Hello Tropical

Can I please order some roman blinds black out – customer own fabric which will be coming from

Romo

Ref SO 10078 Taylor

1 x 2200w x 1 80d Blind Size RHC
1 X 1250w x1200d Blind Size LHC
1 X 1200w x 1200d Blind Size LHC

If you can send the confirmation to myself please

Also, if there is any chance this can be expedited as it was missed for the client over 6 weeks ago 😊

Thanks

Best Regards

Fiona

Fiona Potts

Head of Customer Service and Business Development



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Fiona

Fiona Potts

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