

Leeana Taft

From: Sabah Chatou (Support) <service@renson.be>
Sent: 27 July 2021 14:16
To: Leeana Taft
Subject: [Renson Service] Re: * Lapure Outdoor/top priority/gd-gb/CP Interiors/report a complaint/residential individual home/e-reps

#-#- Please type your reply above this line -#-#

Your request (39988) has been updated. To add additional comments, reply to this email.

Sabah Chatou (Renson Service)

Jul 27, 2021, 15:15 GMT+2

Dear Customer,

Subject: original order 60/11967 reference SO9990 Borman.

Your service request has been processed. The following will be put into production:
1x S6002012 SYALTUS 60 55/17 5M RRF ZT

REPLACEMENT MOTOR

Notificationnr. 30002085

Sales order: 8729

Please attach the return label to the defective part and return it to us. After a technical inspection a credit note will be issued.

If you have any questions do not hesitate to contact us.

Kind regards,

The Renson Service team

Renson Service

<https://service.renson.eu>

Attachment(s)

30002085.pdf

Leeana Taft

jul 26, 2021, 14:05 GMT+2

ZendWebid: 1444040

Language: gd-gb

YourServiceRequest: report a complaint

RequestServicePartText: no

NaamSubmitter: Taft

VoornaamSubmitter: Leeana

FirmaSubmitter: CP Interiors

EmailSubmitter: Leeana@cpinteriors.ie

TelSubmitter: 0441534768141

Directeklant: Yes

RecurringProblem: Yes

Veiligheidsrisico: Yes

VerfNaam: C

VerfVoornaam: Borman

VerfadresStraat: Halcyon

VerfadresNr: .

VerfadresPostcode: JE3 5HR

VerfadresGemeente: Jersey

OrderUrl: <https://www.renson-ereps.com/OrderInformationPage.aspx?OrderID=1444040>

VerfadresCountry: GB

Warrantynumber: 60119670100001

Productgroup: Outdoor

Product: La Pure

Defecttype: functional defect

BuildingsiteType: residential individual home