

Re: 2x Transformer Control Units required

Office <Office@cpinteriors.je>

Wed 5/13/2020 10:53 AM

To: Technical UK <technical.uk@somfy.com>; Adrian Colston-Weeks <Adrian@cpinteriors.je>

Good morning Andrew,

Thank you for your time on the phone.

Yes, could we kindly go ahead with the order for the 2 x Power 1x2.5 DC RTS.

Thank you for your assistance.

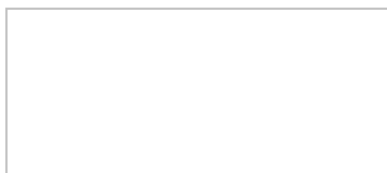
Kind regards

Chantall

Chantall Eksteen

Customer Care Executive

office@cpinteriors.je



Tel: (01534) 768141

www.cpinteriors.je

Rue Des Pres Trading Estate, St Saviour, Jersey, JE2 7QP

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From: Technical UK <technical.uk@somfy.com>

Sent: Wednesday, May 13, 2020 10:07 AM

To: Office <Office@cpinteriors.je>

Subject: RE: 2x Transformer Control Units required

Hi Chantall,

Apologies for the delay in my reply.

From the image you sent, it appears to me to be the Power 1x2.5 DC RTS reference 1870158.

The price for this unit is: £109.95 each (219.90 for 2) Both prices excluding VAT.

Kind regards,

Andrew Dine

Technical Support/ Sales Administrator



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From: SALES UK <sales.uk@somfy.com>
Sent: 12 May 2020 12:06
To: Technical UK <technical.uk@somfy.com>
Subject: FW: 2x Transformer Control Units required

Hi Andrew

Its these control boxes they need. Any ideas?

Regards,

Helen BURROW

Customer Service Manager Somfy UK
 Somfy Limited

T +44 (0) 113 391 3030

M +44 (0) 7790 578333

Sales.uk@somfy.com



Somfy Ltd

Unit 7, Lancaster Way, Airport West

LS19 7ZA Yeadon Leeds - England

www.somfy.co.uk

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From: Office <Office@cpinteriors.je>
Sent: 12 May 2020 11:36
To: SALES UK <sales.uk@somfy.com>
Subject: 2x Transformer Control Units required

Good morning Helen,

Thank you for your time and patience on the phone this morning.

To confirm, it is 2 x transformer control units we are needing as you mentioned yesterday.

Thank you for your assistance.

Kind regards

Chantall

Chantall Eksteen
Customer Care Executive
office@cpinteriors.je



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