



Delivered by DSV Road Limited



SO1CI-BV673

Deliver
CP INTERIORS
RUE DES PRESS TRADING EST
JE2 7QPST SAVIOUR
JERSEY

Contact charmain wilding
Phone +44 (0) 1255 242242

Page 2(2)

Phone +441534768141
Delv. --
Delv. Time
Ref 7768/23-07-1

Shipper
WEINOR LIMITED
73 CORNHILL
EC3 3QQ LONDON

DELIVERY ADVICE

Consignee
CP INTERIORS
RUE DES PRESS TRADING EST
JE2 7QPST SAVIOUR
JERSEY

Date 2023-12-20
Reference SOJE33-0412 SO1CI-BV673
Terms FREE ON BOARD
F.O.B.
JERSEY
Originating member EBOO

Coll. 2023-12-21/08:00-16:00
Unit.no DSV2045

Haulier TBA - UPDATE WITH CORRECT HAULIER
Reg.no. DSV2045

Assowed
3-1-24
3x Boxes
Jagges 509188 x 7
Graham x 2
2015121

RECEIVED
03 JAN 2024
SCANNED

DELIVERY ADVICE

All business is transacted according to trading conditions that exclude or limit the liability of the company in certain circumstances. A copy of the relevant set of conditions will be supplied upon request.

7768/23-07-1

Marks & Nos	No.of	Pkg.	Contents	Weight	KG	Volume
	3	CLL	AWNINGS/PARTS	GW	31	0.198 CBM
				NW	31	
				EW	65	

DSV-EURPLL ____ pcs. RETURN TO DSV

DSV Freightletter V. 2.2 Printdate 2023.12.20 - 14:39

ASSOCIATED FREIGHT SERVICES LTD **AFS**

INTERNATIONAL FREIGHT FORWARDERS *BV673*

DELIVERY ADDRESS

CP INTERIORS C/O DSV ROAD LIMITED
10 BRUNEL WAY
SEGENSWORTH INDUSTRIAL ESTATE
FAREHAM, PO15 5TX
United Kingdom

Our reference 7768/23-07-1

Your reference 202803682

Date 18/12/2023

DELIVERY NOTE

SHIPPER:

WEINOR LIMITED
73 CORNHILL
LONDON
EC3 3QQ
United Kingdom

Special Instructions: GOODS IN UK FREE CIRCULATION

Terms of Shipment:

Number of Packages: 3 CARTONS 384

Gross Weight: 10.000

Description of Goods: AWNINGS/PARTS

202803682
202804353

RECIEVED:

DATE:

SIGNED:

PRINT:

PALLETS/CARTONS RECIEVED IN GOOD CONDITION

Subject to our terms and conditions, no claims for damages or shortages will be accepted unless made in writing within 7 days of delivery.

Unit 3E, Falcon Way off Central Way, Feltham, Middlesex TW14 0UQ

Tel: 020 8890 1066 - Fax: 020 8890 3398 - Email: info@afs-lon.co.uk - www.associatedfreight.co.uk

Registered office: Plaza Building, Lee High Road, London SE13 5PT - Registered in England No 2685525 - VAT No 584 4555 09

All goods are carried out in accordance with the latest standard trading conditions of BIFA



BRITISH INTERNATIONAL
FREIGHT ASSOCIATION

4906



weinor Ltd 73 Cornhill EC3V 3QQ London

C P Interiors

Rue Des Pres Trading Estate

GB-JE2 7QN St Saviour Jersey



202803682

phone number: 0044-1534-768141
 customer: 165708
 representat: 654 Chris Spickett
 tel (representat.): 0044 (0) 7894443907

delivery note 223356380

Date of Print: 13.12.2023

delivery address

DSV Road Ltd
 (NO UPS)
 10 Brunel Way, Segensworth Industrial Estate
 GB-PO15 5TX Hampshire, Fareham

Großbritannien

NO UPS

sales order no.: 202803682
 order date: 22.11.2023
 reference: fabrics/Graham/201884220
 Your order no.:

pos	quantity	article code	
1	1	5025	Spare fabric for vertical awnings
		expected delivery date	: 18.12.2023
		Number of packages	: 1
		measurement of awning	: 177,4 X 232
		weight (kg)	: 1,7 (kg)
		Maximum package weight	: 1,7 (kg)
2	1	5025	Spare fabric for vertical awnings
		expected delivery date	: 18.12.2023
		Number of packages	: 1
		measurement of awning	: 354,4 X 232
		weight (kg)	: 3 (kg)
		Maximum package weight	: 3 (kg)

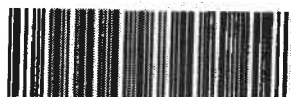
weinor Ltd
 73 Cornhill
 GB-EC3V 3QQ London
 weinor.com

Managing Director:
 Thilo Weiermann
 General partner:
 Weinor Beteiligungs-GmbH
 Köln

VAT no.: 355 238116
 Company no.: 12193056
 UTR no.: 33431 24084
 EORI no.: GB335238116000

Domestic transfers:
 Commerzbank London
 Sort Code: 405201
 Account Number: 307 537 10

International transfers:
 Commerzbank London
 IBAN: GB51 0804 0000 0000 0000 0000
 Swift: MIDLGB22 a/c COBAGB2X



weinor Ltd 73 Cornhill EC3V3QQ London

delivery note **223356380**

Date of Print: 13.12.2023

C P Interiors

delivery address

DSV Road Ltd
(NO UPS)
10 Brunel Way, Segensworth Industrial Estate
GB-PO15 5TX Hampshire, Fareham

Rue Des Pres Trading Estate

GB-JE2 7QN St Saviour Jersey

Großbritannien

NO UPS



202803682

phone number: 0044-1534-768141
customer: 165708
representat. 654 Chris Spickett
tel (representat.): 0044 (0) 7894443907

sales order no.: 202803682
order date: 22.11.2023
reference; fabrics/Graham/201884220
Your order no.:

pos	quantity	article code	
1	1	5025	Spare fabric for vertical awnings
		expected delivery date	: 18.12.2023
		Number of packages	: 1
		measurement of awning	: 177,4 X 232
		weight (kg)	: 1,7 (kg)
		Maximum package weight	: 1,7 (kg)
2	1	5025	Spare fabric for vertical awnings
		expected delivery date	: 18.12.2023
		Number of packages	: 1
		measurement of awning	: 354,4 X 232
		weight (kg)	: 3 (kg)
		Maximum package weight	: 3 (kg)

weinor Ltd
73 Cornhill
GB-EC3V3QQ London
weinor.com

Managing Director:
Thilo Weiermann
General partner
Weinor Beteiligungs-GmbH
Köln

VAT no.: 335 2381 16
Company no.: 12193066
UTR no.: 33431 24084
EORI no.: GB335298116000

Domestic transfers:
Commerzbank London
Sort Code: 406201
Account Number: 307 537 10

International transfers:
Commerzbank London
IBAN: GB51 0830 0310 0000 0000 0000 0000
SWIFT: MIDLGB22 R/c COBAGBZX

weinor Ltd 73 Cornhill EC3V 3QQ London

pos quantity article code

mode of dispatch UK export

date signature

delivery exw Cologne
weight 4,7 kg
package 2 Stk.

weinor Ltd
73 Cornhill
GB-EC3V 3QQ London
weinor.com

Managing Director:
Thilo Weiermann
General partner
Weinor Beteiligungs-GmbH
K&M

VAT no.: 355 2381 16
Company no.: 12193066
UTR no.: 23431 24084
EORI no.: GB335236116000

Domestic transfers:
Commerzbank London
Sort Code: 406201
Account Number: 307 537 10
International transfers:
Commerzbank London
IBAN: GB51 0830 0000 0000 0000 0000
Swift: MIDLGB22 a/c COBAGB2X

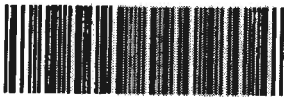


weinor Ltd 73 Cornhill EC3V 3QQ London

C P Interiors

Rue Des Pres Trading Estate

GB-JE2 7QN St Saviour Jersey



202804353

phone number: 0044-1534-768141
 customer: 165708
 representat. 654 Chris Spickett
 tel (representat.): 0044 (0) 7894443907

delivery note 223356388

Date of Print: 13.12.2023

delivery address

DSV Road Ltd
 (NO UPS)
 10 Brunel Way, Segensworth Industrial Estate
 GB-PO15 5TX Hampshire, Fareham

Großbritannien

NO UPS

sales order no.: 202804353
 order date: 28.11.2023
 reference: Compl. to SO9188 JAGGER / 202758150
 Your order no.:

pos	quantity	article code	
1	1	2558	BiConnect Individual components
		expected delivery date	: 18.12.2023
		Number of packages	: 1
		weight (kg)	: 5 (kg)
		Maximum package weight	: 5 (kg)

mode of dispatch UK export

date _____ signature _____

delivery exw Cologne
 weight 5 kg
 package 1 Stk.

weinor Ltd
 73 Cornhill
 G9-EC3V 3QQ London
 weinor.com

Managing Director:
 Thilo Weiermann
 General partner
 Weinor Beteiligungs-GmbH
 KG&N

VAT no.: 325 238116
 Company no.: 32199065
 UTR no.: 33431 24084
 EORI no.: GB335238116000

Domestic transfers:
 Commerzbank London
 Sort Code: 406201
 Account Number: 30753710
International transfers:
 Commerzbank London
 IBAN: GB51 030A 4062 0130 7537 10
 Swift: MDLGB22 a/c COBAGB2X

weinor Ltd 73 Cornhill EC3V 3QQ London

C P Interiors

**Rue Des Pres Trading Estate
GB-JE2 7QN St Saviour Jersey**

delivery address

DSV Road Ltd
(NO UPS)
10 Brunel Way, Segensworth Industrial Estate
GB-PO15 5TX Hampshire, Fareham
NO UPS

ORDER CONFIRMATION (release 3)

sales order no.: 202803682 of 22.11.2023
customer: 165708
reference: fabrics/Graham/201884220
Your order no.: 3015121
contact person: William Abbott
E-Mail: WAbbott@weinor.de
phone number: +49-221-59709-472
representat. 654 Chris Spickett
tel (representat.): 0044 (0) 7894443907

pos	quantity	article code
-----	----------	--------------

Dear Customer,

We herewith confirm your order based on the dimensions specified by you.

IMPORTANT: With immediate effect, you can technically release your orders from the weinor E-shop yourself and will be provided with a delivery date immediately. Moreover, it is possible to stop orders in the weinor E-shop independently up to a specific production point.

Trust in fast and safe in the future: Orders possible via the weinor E-shop are processed faster. Additionally, errors are virtually ruled out. The system instantly checks and confirms your configuration for technical feasibility.

Please observe that we can only name a likely delivery date after your final release. Each change requires re-engineering, thus extending the delivery period.

Please also take into account that changes to an order after release cause costs which we may have to pass on to you.

Please send the release to our telefax no.: +49 221 59709-83602 or by E-mail: freigabe@weinor.de

Many thanks!

weinor Ltd 73 Cornhill EC3V 3QQ London

customer: 165708 sales order 202803682

Page 2 of 5

pos quantity article code

Your APPROVAL:
(Signature) (Date)

1 1,00 5025 Spare fabric for vertical awnings

customer route : 430 UK export

Product use : private house

Data of the previous construction this new construction refers to.

Sales order : 201884220 vom 26.03.2014 00:00:00 /
Kommission Graham/FAO
Ferryspeed ! Delivery to
Guernsey !!!

Position of sale order : 4 2059 VertiTex universal FS
Zip

Data of spare fabric for vertical awnings

spare cover for : Vertitex

Vertitex version : VertiTex universal FS Zip

Side of control (seen from the front) : right

Type of engine : Funkmot SunTop-868 S12 ohne Adapterset 338,00

real-design : FE86-2047-267 (extra-wide fabrics) dark
grey extra-wide fabrics
2.7m

price per m2 : 81

square meter cloth : 4,11568 m² 333,37

thread : with PTFE yarn

width of cloth 1 [cm] : 177,4 cm

length of fabric [cm] : 232 cm

retoure down [cm] : 2,5 cm

seam [cm] : 0 cm

roll cover : fabric sewn onto roller tube

Length (mm) of roller : 1736 24,30

diameter of roller : 55e roller tube

weinor Ltd 73 Cornhill EC3V 3QQ London

customer: 165708 sales order 202803682

Page 3 of 5

pos quantity article code

value of goods	discount amount / %	net
695,67	278,27 / 40,00	417,40

weinor Ltd
73 Cornhill
GB-EC3V 3QQ London
weinor.com

Managing Director:
Thilo Weiermann
General partner:
Weinor Beteiligungs-GmbH
Köln

VAT no.: 335 2381 16
Company no.: 12193066
UTR no.: 33431 24084
EORI no.: GB335238116000

Domestic transfers:
Commerzbank London
Sort Code: 406201
Account Number: 307 537 10

International transfers:
Commerzbank London
IBAN: GB51 COBA 4062 0130 7537 10
Swift: MIDLGB22 a/c COBAGB2X

weinor Ltd 73 Cornhill EC3V 3QQ London

customer: 165708 sales order 202803682

Page 4 of 5

pos	quantity	article code
-----	----------	--------------

2	1,00	5025	Spare fabric for vertical awnings
---	------	------	-----------------------------------

customer route : 430 UK export

Product use : private house

Data of the previous construction this new construction refers to.Sales order : 201884220 vom 26.03.2014 00:00:00 /
Kommission Graham/FAO
Ferryspeed ! Delivery to
Guernsey !!!Position of sale order : 5 2059 VertiTex universal FS
Zip**Data of spare fabric for vertical awnings**

spare cover for : Vertitex

Vertitex version : VertiTex universal FS Zip

Side of control (seen from the
front) : right

Type of engine : Funkmot SunTop-868 S12 ohne Adapterset 338,00

real-design : FE86-2047-267 (extra-wide fabrics) dark
grey extra-wide fabrics
2.7m

price per m2 : 81

square meter cloth : 8,22208 m² 665,99

thread : with PTFE yarn

width of cloth 1 [cm] : 354,4 cm

length of fabric [cm] : 232 cm

retoure down [cm] : 2,5 cm

seam [cm] : 0 cm

roll cover : fabric sewn onto roller tube

Length (mm) of roller : 3506 49,08

diameter of roller : 55e roller tube

value of goods	discount amount / %	net
1.053,07	421,23 / 40,00	631,84

weinor Ltd
73 Cornhill
GB-EC3V 3QQ London
weinor.com

Managing Director:
Thilo Weiermann
General partner:
Weinor Beteiligungs-GmbH
Köln

VAT no.: 335 2381 16
Company no.: 12193066
UTR no.: 33431 24084
EORI no.: GB335238116000

Domestic transfers:
Commerzbank London
Sort Code: 406201
Account Number: 307 537 10

International transfers:
Commerzbank London
IBAN: GB51 COBA 4062 0130 7537 10
Swift: MIDLGB22 a/c COBAGB2X

weinor Ltd 73 Cornhill EC3V3QQ London

customer: 165708 sales order 202803682

Page 5 of 5

pos	quantity	article code
-----	----------	--------------

999	1,00	127887-0000 net material cost surcharge
-----	------	---

price per unit	: 0
----------------	-----

value of goods	discount amount / %	net
0,00	0,00 / 0,00	0,00

value of goods	discount amount	net	VAT (0 %)	Total GBP
1.748,74	699,50	1.049,24	0,00	1.049,24

In addition, our General Terms of Delivery and Payment as per 12/2021, published under the link provided below are valid and we are happy to provide you with them free of charge upon request.

<https://www.weinor.com/terms-and-conditions/>

delivery	exw Cologne
payment:	Direct debit / 3 days - 4% cash discount
mode of dispatch	UK export

Scott Ruderham

From: Scott Ruderham
Sent: Tuesday, 21 November 2023 16:37
To: WAbbott@weinor.de
Cc: Natia Veliashvili (order@weinor.de)
Subject: RE: Your weinor offer 151184654 , customer detail: fabrics/Graham/201884220, as pdf-file

3015121
Graham

Hi Will

Sorry for the delay – my client has accepted the quote so can I please proceed and order the 2 x vertitex screens as below

I look forward to receiving order conf

Thanks
Scotty

		grey extra-wide fabrics 2.7m	
price per m2	: 81		
square meter cloth	: 4,11568	m ²	333,37
thread	: with PTFE yarn		
width of cloth 1 [cm]	: 177,4	cm	
length of fabric [cm]	: 232	cm	
retoure down [cm]	: 2,5	cm	
seam [cm]	: 0	cm	
roll cover	: fabric sewn onto roller tube		
Length (mm) of roller	: 1818		25,45
diameter of roller	: 55e roller tube		

		grey extra-wide fabrics 2.7m	
price per m2	: 81		
square meter cloth	: 8,22208	m ²	665,99
thread	: with PTFE yarn		
width of cloth 1 [cm]	: 354,4	cm	
length of fabric [cm]	: 232	cm	
retoure down [cm]	: 2,5	cm	
seam [cm]	: 0	cm	
roll cover	: fabric sewn onto roller tube		
Length (mm) of roller	: 3588		50,23
diameter of roller	: 55e roller tube		

From: WAbbott@weinor.de <WAbbott@weinor.de>

Sent: Wednesday, 11 October 2023 08:56

To: Sales <Sales@cpinteriors.je>

Subject: Your weinor offer 151184654 , customer detail: fabrics/Graham/201884220, as pdf-file

Dear Sirs,

Thank you for your inquiry. Attached is our offer 151184654, customer information: fabrics/Graham/201884220, as pdf-file. If you have further questions please contact your weinor sales rep. William Abbott. Tel/Fax numbers: +49-221-59709-472.

Mit freundlichen Grüßen / Yours sincerely

William Abbott

CustomerCenter



Markisen Terrassendächer Glasoasen ®

weinor GmbH & Co. KG
Mathias-Brüggen-Straße 110
50829 Köln (Germany)

Telefon: +49-221-59709-472

E-Mail: WAbbott@weinor.de

www.weinor.de

Sitz der Gesellschaft:
Mathias-Brüggen-Straße 110, 50829 Köln
Amtsgericht Köln HRA 5676

Persönlich haftende Gesellschafterin:
weinor Beteiligungs GmbH
Mathias-Brüggen-Straße 110, 50829 Köln
Amtsgericht Köln HRB 4661

Geschäftsführer:
Thilo Weiermann, Walter Strässle

Scott Ruderham

From: Simon Graham <Simon@Lancaster.gg>
Sent: Tuesday, 21 November 2023 16:27
To: Scott Ruderham
Subject: RE: Guernsey Visit

Follow Up Flag: Follow up
Flag Status: Completed

30/11/21 Graham

Hi Scotty

Apologies for the length of time it has taken me to respond.

We need to push ahead and replace the units as already identified. We therefore accept your quote and I would be grateful if you would place the order as stated.

I look forward to hearing from you in due course.

Thanks and best regards

Simon

Simon Graham FCCA
Group Chief Executive Officer

LANCASTER

T: +44 (0) 1481 727240
E: simon@lancaster.gg
W: lancaster.gg

Lancaster Guernsey
PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park,
St Peter Port, Guernsey, GY1 4LL

This email is confidential. If it is not intended for you, you may not copy, distribute or disclose its contents to anyone. Please notify the sender if you are not the intended recipient and then delete the email. Lancaster Guernsey is the trading name of Lancaster Trustees Limited registered in Guernsey number 46368 and Lancaster Investment Services Limited registered in Guernsey number 56111. Both are licensed and regulated by the Guernsey Financial Services Commission and Registered Office is PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park, St Peter Port, Guernsey, GY1 4LL.

Visit our website <https://www.lancaster.gg> and see our [Privacy Policy](#) for details of why and how we use personal data and your rights

From: Scott Ruderham <scott@cpinteriors.je>
Sent: Wednesday, October 25, 2023 11:57 AM
To: Simon Graham <Simon@Lancaster.gg>
Subject: RE: Guernsey Visit

** This message originated outside your organisation **

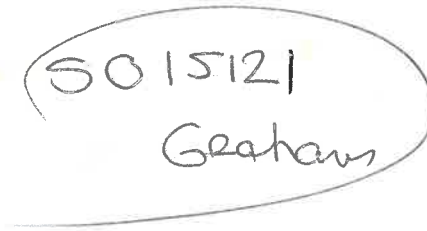
Hi Simon

I hope you are well.

So ... I have sat down with Ben, worked out everything inc costs of the vertitex replacements. Please see below:

Scott Ruderham

From: Scott Ruderham
Sent: Wednesday, 25 October 2023 11:57
To: Simon Graham
Subject: RE: Guernsey Visit



SO15121
Graham

Hi Simon

I hope you are well.

So ... I have sat down with Ben, worked out everything inc costs of the vertitex replacements. Please see below:

To Replace:

Screen 1 (366 x 216) lounge = £1,265.06
Screen 2 (189 x 216) Living Room = £836.18

Cost of labour is - £69.00 per hour. This will include travel time, on site and return, so expecting approx. 8 hours for 2 x men..... unless we have to stay overnight which we will need to play by ear depending on weather delays, how long investigating the Renson unit will be.

We estimate the vertitex's will take 3 hours so hopefully we can do all in one day.

Cost of boat with Van = Approx £130.00

Plus any additional cost if needing to stay overnight accommodation.

If you would like to proceed with the cost of the screen replacements, please let me know at your earliest convenience and I can place the order and advise on a lead time.

Once I know expected delivery I can get back in touch and arrange a suitable date for us to bring over in the van on the boat and we can get it booked.

We will need good weather (no rain) !! as we will not be able to investigate the Renson and open everything up.

I will await to hear from you. If you wish to give me a call, my no is 768141

Kind Regards

Scotty
CP Interiors

From: Scott Ruderham
Sent: Thursday, 19 October 2023 08:51
To: Simon Graham <Simon@Lancaster.gg>
Subject: RE: Guernsey Visit

Hi Simon

That is great thanks, I can price up now which I will asap and get a quote across to you for the materials for the vertitex fabrics. I will also give a rough ball park for labour and the accommodation / flights etc.

I will have on final chat to Ben when he is back in the office later regarding the motor issue and reply in full to you with the prices.

Nearly there!
Scotty

From: Simon Graham <Simon@Lancaster.gg>
Sent: Wednesday, 18 October 2023 16:13
To: Scott Ruderham <scott@cpinteriors.je>
Subject: RE: Guernsey Visit

Hi Scott

Thanks for your email.

On the Renson, our sparky, Stuart, came back last week to reconnect the remaining motors and the fuse tripped again that evening. It must therefore be one of the additional motors he connected that day and I don't know if that will affect what you are planning to do when you come over? Typically, Stuart is away at the moment and won't get to us for a week or so.

In the lounge, we need to replace the larger of the 2 units – option 2 on your list at 366 x 216.

The living room ones are both the same size at 189x x 216.

Please let me know if there is anything else you need.

Thanks and best regards

Simon

Simon Graham FCCA
Group Chief Executive Officer

LANCASTER

T: +44 (0) 1481 727240
E: simon@lancaster.gg
W: lancaster.gg

Lancaster Guernsey
PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park,
St Peter Port, Guernsey, GY1 4LL

This email is confidential. If it is not intended for you, you may not copy, distribute or disclose its contents to anyone. Please notify the sender if you are not the intended recipient and then delete the email. Lancaster Guernsey is the trading name of Lancaster Trustees Limited registered in Guernsey number 46368 and Lancaster Investment Services Limited registered in Guernsey number 56111. Both are licensed and regulated by the Guernsey Financial Services Commission and Registered Office is PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park, St Peter Port, Guernsey, GY1 4LL.

Visit our website <https://www.lancaster.gg> and see our [Privacy Policy](#) for details of why and how we use personal data and your rights

From: Scott Ruderham <scott@cpinteriors.je>
Sent: Tuesday, October 10, 2023 2:10 PM
To: Simon Graham <Simon@Lancaster.gg>
Subject: Guernsey Visit

** This message originated outside your organisation **

Hi Simon

I have been speaking to my team about finalizing coming over.

Ben has liaised with your electrician regarding the issue with the Renson – so we know where we are with that, we will need a full investigation and testing when we come over, most likely a new motor.

I am just trying to finalise the prices for the vertitex replacement fabrics.

I have noted you have said the ones that need replacing are the lounge and living room. There are two different sizes for the lounge.

If you can look at the sizes below relating to each room and perhaps advise which ones need changing I can be sure and get an accurate price/order idea.

Lounge:

1 – 208cm width of cassette x 178cm height

2 – 366cm width of cassette x 216cm height

Living Room

Both should be 189cm cassette width x 216cm height - can you please confirm?

Once you have advised I will give you a phone call and make arrangements provisional for coming over.

Kind regards,

Scotty

Ruderham

Logistics/Customer Care

scott@cpinteriors.je



Unit 28 Rue Des Pres Trading Estate

St Saviour

Jersey

JE2 7QN

01534 768141 | www.cpinteriors.je



With our CP Price promise, we will beat any quote by 5% **

** On like for like products only

Scott Ruderham

From: Simon Graham <Simon@Lancaster.gg>
Sent: Wednesday, 18 October 2023 16:13
To: Scott Ruderham
Subject: RE: Guernsey Visit

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Scott

Thanks for your email.

On the Renson, our sparky, Stuart, came back last week to reconnect the remaining motors and the fuse tripped again that evening. It must therefore be one of the additional motors he connected that day and I don't know if that will affect what you are planning to do when you come over? Typically, Stuart is away at the moment and won't get to us for a week or so.

In the lounge, we need to replace the larger of the 2 units – option 2 on your list at 366 x 216. $\times 1 = \pounds 1,265.06$

The living room ones are both the same size at 189x x 216.

$\times 1 = \pounds 836.18$

Please let me know if there is anything else you need.

Thanks and best regards

Simon

Simon Graham FCCA
Group Chief Executive Officer

Boat =

Accom
(if needed) =

LANCASTER

T: +44 (0) 1481 727240
E: simon@lancaster.gg
W: lancaster.gg

Labour = $\pounds 69.00$
Plh

Lancaster Guernsey
PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park,
St Peter Port, Guernsey, GY1 4LL

This email is confidential. If it is not intended for you, you may not copy, distribute or disclose its contents to anyone. Please notify the sender if you are not the intended recipient and then delete the email. Lancaster Guernsey is the trading name of Lancaster Trustees Limited registered in Guernsey number 46368 and Lancaster Investment Services Limited registered in Guernsey number 56111. Both are licensed and regulated by the Guernsey Financial Services Commission and Registered Office is PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park, St Peter Port, Guernsey, GY1 4LL.

Visit our website <https://www.lancaster.gg> and see our [Privacy Policy](#) for details of why and how we use personal data and your rights

From: Scott Ruderham <scott@cpinteriors.je>
Sent: Tuesday, October 10, 2023 2:10 PM
To: Simon Graham <Simon@Lancaster.gg>
Subject: Guernsey Visit

** This message originated outside your organisation **

Scott Ruderham

From: Scott Ruderham
Sent: Tuesday, 10 October 2023 14:03
To: Natia Veliashvili (order@weinor.de)
Cc: Ben Reed
Subject: Price for Fabric Replacement for Vertitex Ord 201884220 GRAHAM

Hi Natia

We fitted some vertitex for client GRAHAM SO1367 Order 201884220 in 2014
The client has advised he needs replacement fabric for 2 of the vertitex.

1 x in the living room, and 1 x in the lounge.
I am unsure which ones as there are two for each of these areas.

Can you please send me prices for all 4 and I can work out which 2 - I may need to order and I can get everything priced up for my client?

Many Thanks
Scotty

Kind regards,

Scotty
Ruderham

Logistics/Customer Care
scott@cpinteriors.je



Unit 28 Rue Des Pres Trading Estate
St Saviour
Jersey
JE2 7QN
01534 768141 | www.cpinteriors.je
 



With our CP Price promise, we will beat any quote by 5% **
** On like for like products only

Scott Ruderham

From: Simon Graham <Simon@Lancaster.gg>
Sent: Wednesday, 20 September 2023 09:36
To: Scott Ruderham
Subject: RE: Delivery

Follow Up Flag: Follow up
Flag Status: Completed

Hi Scott

Our electrician is Stuart and his number is 07781 192440

Simon Graham FCCA
Group Chief Executive Officer

LANCASTER

T: +44 (0) 1481 727240
E: simon@lancaster.gg
W: lancaster.gg

Lancaster Guernsey
PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park,
St Peter Port, Guernsey, GY1 4LL

This email is confidential. If it is not intended for you, you may not copy, distribute or disclose its contents to anyone. Please notify the sender if you are not the intended recipient and then delete the email. Lancaster Guernsey is the trading name of Lancaster Trustees Limited registered in Guernsey number 46368 and Lancaster Investment Services Limited registered in Guernsey number 56111. Both are licensed and regulated by the Guernsey Financial Services Commission and Registered Office is PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park, St Peter Port, Guernsey, GY1 4LL.

Visit our website <https://www.lancaster.gg> and see our [Privacy Policy](#) for details of why and how we use personal data and your rights

From: Scott Ruderham <scott@cpinteriors.ie>
Sent: Wednesday, September 20, 2023 9:11 AM
To: Simon Graham <Simon@Lancaster.gg>
Subject: RE: Delivery

** This message originated outside your organisation **

Hi Simon

Thank you for your reply and advising on the findings.
Ben has asked if you can please Email me your electricians number as he would like to have a quick chat with him.
I am going to book Ben to come over, just if we can have this conversation first that would be good thanks
Scotty

From: Simon Graham <Simon@Lancaster.gg>
Sent: Tuesday, 19 September 2023 17:10
To: Scott Ruderham <scott@cpinteriors.ie>
Subject: RE: Delivery

Hi Scott

We met with the electrical this morning who explained that he doesn't know what the issue on the electrics is. He thinks it is down to one of the motors on the pergola unit; apparently there are 6 in total – 5 for the blinds and 1 for the slatted vents. We have agreed that he will disconnect the motors and reconnect the one at a time over a period of weeks to see which is causing the trip. He has started by leaving 2 of the motors for the blinds connected and will see how that goes. I am advised that the new replacement motor was sourced by Graham Scott Ltd in Guernsey who contacted you to confirm what motor was required. This was to replace the motor that drives the slats and which was corroded.

Our electrician has confirmed that he is happy to come up to meet your guy(s) when they come across if that is helpful.

I look forward to hearing from you.

Best regards

Simon

Simon Graham FCCA
Group Chief Executive Officer

LANCASTER

T: +44 (0) 1481 727240

E: simon@lancaster.gg

W: lancaster.gg

Lancaster Guernsey

PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park,
St Peter Port, Guernsey, GY1 4LL

This email is confidential. If it is not intended for you, you may not copy, distribute or disclose its contents to anyone. Please notify the sender if you are not the intended recipient and then delete the email. Lancaster Guernsey is the trading name of Lancaster Trustees Limited registered in Guernsey number 46368 and Lancaster Investment Services Limited registered in Guernsey number 56111. Both are licensed and regulated by the Guernsey Financial Services Commission and Registered Office is PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park, St Peter Port, Guernsey, GY1 4LL.

Visit our website <https://www.lancaster.gg> and see our [Privacy Policy](#) for details of why and how we use personal data and your rights

From: Scott Ruderham <scott@cpinteriors.je>

Sent: Friday, September 15, 2023 4:34 PM

To: Simon Graham <Simon@Lancaster.gg>

Subject: RE: Delivery

** This message originated outside your organisation **

Hi Simon

No problem, thank you for your reply.

I have shown your Email to Ben who has been on site all day.

He has said that after your electrician has been Tuesday and isolated, please can you get back in touch and let us know with any findings.

May I ask – you mentioned you replaced the motor recently, where di you acquire this from? We usually go to Renson our suppliers directly, did you get it from them?

Thank you for pointing out which screens need replacement fabric. I will note this.

Some of the questions you have raised may be worth getting my director Adrian involved with also to come over and attend with Ben to see you. Adrian is not back in the island until last week of September, can you wait until then possibly?

I am very eager to assist in getting things sorted for you as quickly as possible, but would like to be as accurate and particular as possible to ensure we get it right first time.

If ok with you – can you pop us an email back Tuesday/Wednesday after the electrician has attended and we can go from there please?

Kind Regards.
Scotty

From: Simon Graham <Simon@Lancaster.gg>
Sent: Friday, 15 September 2023 14:15
To: Scott Ruderham <scott@cpinteriors.ie>
Subject: RE: Delivery

Hi Scotty

Thanks for coming back to me.

In my mind I had anticipated having Ben come over in the first instance to check all of the screens to make sure we identify all of the ones that need maintenance and/or replacement. We also have screens in the upstairs room that are not enclosed down the sides and it would be good to get an idea of whether there are other options on the market now that could provide the enclosed element as per the downstairs screens. **The ones that definitely need replacing (as per the photos) are the Lounge and the one facing the stables (north ?) in the Living Room although that's not to say there may be others that Ben identifies when he has a look.**

In respect of the Renson Units, we have had an electrician look at this and we recently replaced a motor but that hasn't worked. The electrician is coming back next Tuesday morning to isolate them so that we can try to identify the issue.

Please let me know what you think is the best way forward – should Ben inspect everything first or should we arrange for the 2 Vertitex screens to be replaced and hope no others need replacing?

Thanks and best regards

Simon

Simon Graham FCCA
Group Chief Executive Officer

L A N C A S T E R

T: +44 (0) 1481 727240

E: simon@lancaster.gg

W: lancaster.gg

Lancaster Guernsey

PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park,
St Peter Port, Guernsey, GY1 4LL

This email is confidential. If it is not intended for you, you may not copy, distribute or disclose its contents to anyone. Please notify the sender if you are not the intended recipient and then delete the email. Lancaster Guernsey is the trading name of Lancaster Trustees Limited registered in Guernsey number 46368 and Lancaster Investment Services Limited registered in Guernsey number 56111. Both are licensed and regulated by the Guernsey Financial Services Commission and Registered Office is PO Box 260, 2nd Floor, West Wing, Dorey Court, Admiral Park, St Peter Port, Guernsey, GY1 4LL.

Visit our website <https://www.lancaster.gg> and see our [Privacy Policy](#) for details of why and how we use personal data and your rights

From: Scott Ruderham <scott@cpinteriors.ie>
Sent: Tuesday, September 12, 2023 8:46 AM
To: Simon Graham <Simon@Lancaster.gg>
Subject: RE: Delivery

** This message originated outside your organisation **

Hi Simon

Thank you for the photos I have reviewed with Ben this morning.
The photos you sent me are of the vertitex screens. There appear two which Ben said the fabric will need replacing.
We could order these in and then change over but would need two of my guys for the best part of the day.
I would just need to pin point which ones – either Living room, lounge, Jacob's room, Master Bed, Ensuite etc.

Regarding the Renson Unit – Ben has asked if you have had an electrician look at this yet? If they all run off individual power, it could be identified which one of the louvered roofs is tripping and we would know which motor would need replacing.

If they run on a fuse board powered together, we cannot do this due to insurance and not being qualified electricians, it would require your sparky.

If you can please let me know I can take the next steps to advise

Thanks
Scotty

From: Scott Ruderham
Sent: Monday, 11 September 2023 14:04
To: Simon Graham <Simon@Lancaster.gg>
Subject: RE: Delivery

Hi Simon

I have spoken to Ben again just now. We are trying to get a few dates but have been delayed on a few things so should know within the next week.

Ben has asked me to ask if you can please send some photos and or videos if possible over via email/whatsapp to our company phone 07797779960 so we can take a look before we pop over.

As soon as I know Ben has availability I will pop over some dates to you.

Many Thanks
Scotty

From: Simon Graham <Simon@Lancaster.gg>
Sent: Monday, 11 September 2023 13:43
To: Scott Ruderham <scott@cpinteriors.ie>
Subject: Re: Delivery

Hi Scott

Did you manage to speak to Ben? We are keen to get the assessment and repairs done asap.

Thanks and best

Simon

Sent from my iPhone

On 29 Aug 2023, at 10:47, Scott Ruderham <scott@cpinteriors.ie> wrote:

** This message originated outside your organisation **

Hi Simon

You are welcome.

Il speak to Ben and get back to you for dates after September 11th

Regards

Scotty

From: Simon Graham <Simon@Lancaster.gg>

Sent: Tuesday, 29 August 2023 10:39

To: Scott Ruderham <scott@cpinteriors.ie>

Subject: Re: Delivery

Hi Scott

Thanks for coming back to me so quickly.

Yes please, would you look to arrange a suitable day for Ben to come over? We will be away until 11th September so as soon after that as possible please.

Thanks and best regards

Simon

Sent from my iPhone

On 29 Aug 2023, at 10:28, Scott Ruderham <scott@cpinteriors.ie> wrote:

** This message originated outside your organisation **

Hi Simon

I hope you are well.

Just had a look back on your order and can see this was a 2014 install we did on fly screens. Quite some time ago !

I would have to arrange a suitable day for Ben to come over to Guernsey and assess but would most likely have to assess and get a list together of any parts etc we need to do a full repair.

The costs involved would be the flights and Ben's time, which is £69.00 per hour.

If you would like for me to arrange this with Ben, please let me know and I will liaise with him for when suits his dairy in the near future.

Kind Regards,

Scotty

CP Interiors

From: Simon Graham <Simon@Lancaster.gg>

Sent: Tuesday, 29 August 2023 10:03

To: Scott Ruderham <scott@cpinteriors.ie>

Subject: Re: Delivery

Hi Scott

We have a couple of issues with our external fly screens which need looking at/fixing. We haven't had anyone look at them since they were installed and a couple of them are beginning to fail. Would you be able to arrange a site-visit to look at all of the blinds and fly-screens to see what needs to be done to fix them and general maintenance where required? As one has failed and another is on the way out, we would like to look at this sooner rather than later if possible.

Thanks and best regards

Simon

Sent from my iPhone

On 7 Jul 2023, at 16:05, Scott Ruderham <scott@cpinteriors.ie> wrote:

** This message originated outside your organisation **

Hi Simon

No worries, you are welcome.

Regarding coming over to service, yes we could arrange with notice. I could arrange for my installation manager to come over and another fitter if required.

We occasionally do work in Guernsey for clients who cover flights and any necessary stay over etc. Charged at hourly rate.

Let me know in due course and I will be happy to help.

Kind Regards,
Scotty

From: Simon Graham <Simon@Lancaster.gg>

Sent: Friday, 7 July 2023 15:55

To: Scott Ruderham <scott@cpinteriors.ie>

Subject: Re: Delivery

Hi Scott

That's great news and thanks for keeping me updated. I am on vacation at the moment so hopefully they will be left rather than needing a signature.

If we needed to get the blinds we have serviced or looked at with respect to updating them, would you guys be able to come across and have a look?

Thanks very much

Simon

Sent from my iPhone

On 7 Jul 2023, at 16:51, Scott Ruderham

<scott@cpinteriors.je> wrote:

** This message originated outside your organisation **

Hi Simon

I hope you are well.

Just letting you know your vertitex parts are due for dispatch next week.

I have clearly instructed them to be sent to your address in Guernsey.

Please let me know once you have received these.

Kind Regards,

Scotty

Scotty Ruderham
Logistics/Customer Care

<image001.gif>

<image002.jpg>

Tel: (01534) 768141 www.cpinteriors.je
Rue Des Pres Trading Estate, St Saviour, Jersey

Blinds | Curtains | Awnings | Shutters | Furniture
Interior Design | Project Management

weinor Ltd 73 Cornhill EC3V 3QQ London

customer: 165708 sales order 202795711

Page 2 of 2

pos	quantity	article code
-----	----------	--------------

999	1,00	127887-0000 net material cost surcharge
-----	------	---

price per unit : 0

value of goods	discount amount / %	net
0,00	0,00 / 0,00	0,00

value of goods	discount amount	net	VAT (0 %)	Total GBP
405,00	405,00	0,00	0,00	0,00

In addition, our General Terms of Delivery and Payment as per 12/2021, published under the link provided below are valid and we are happy to provide you with them free of charge upon request.

<https://www.weinor.com/terms-and-conditions/>

delivery exw Cologne
 payment: Sent in exchange/90 days net
 mode of dispatch UK export

weinor Ltd
 73 Cornhill
 GB-EC3V 3QQ London
 weinor.com

Managing Director:
 Thilo Weiermann
 General partner:
 Weinor Beteiligungs-GmbH
 Köln

VAT no.: 335 2381 16
 Company no.: 12193066
 UTR no.: 33431 24084
 EORI no.: GB335238116000

Domestic transfers:
 Commerzbank London
 Sort Code: 406201
 Account Number: 307 537 10

International transfers:
 Commerzbank London
 IBAN: GB51 COBA 4062 0130 7537 10
 Swift: MIDLGB22 a/c COBAGB2X

weinor Ltd 73 Cornhill EC3V 3QQ London

C P Interiors

**Rue Des Pres Trading Estate
GB-JE2 7QN St Saviour Jersey**

delivery address

DSV Road Ltd
(NO UPS)
10 Brunel Way, Segensworth Industrial Estate
GB-PO15 5TX Hampshire, Fareham
NO UPS

ORDER CONFIRMATION (release 1)

sales order no.: 202795711 of 05.10.2023
customer: 165708
reference: Compl. to SO9188 / 202421599
Your order no.: *JAGGER*
contact person: Tea Evers
E-Mail: Tevers@weinor.de
phone number: +49-221-59709-450
representat.: 654 Chris Spickett
tel (representat.): 0044 (0) 7894443907

pos	quantity	article code
-----	----------	--------------

In accordance with weinor's General Terms and Conditions of Delivery and Payment, you as a specialist partner are obliged to check whether the delivered goods are complete and undamaged. At the very least, you should ensure that the cartons are complete and undamaged from the outside. This does not relieve you of the above obligation, but it makes it easier for you to detect irregularities. Only if you have the defect confirmed on the delivery note upon receipt of the goods can we grant a refund if necessary after checking the transaction.

Dear Sirs,
We are preparing the replacement below for delivery.
We have closed the complaint.

1	1,00	2558	BiConnect Individual components
---	------	------	---------------------------------

Anticipated delivery : 23.10.2023

Individual parts sealed, credit only for unopened goods

115207-0000 BiRec MLED	: 1	Piece	405,00
------------------------	-----	-------	--------

value of goods	discount amount / %	net
405,00	405,00 / 100,00	0,00

weinor Ltd
73 Cornhill
GB-EC3V 3QQ London
weinor.com

Managing Director:
Thilo Weiermann
General partner:
Weinor Beteiligungs-GmbH
Köln

VAT no.: 335 2381 16
Company no.: 12193066
UTR no.: 33431 24084
EORI no.: GB335238116000

Domestic transfers:
Commerzbank London
Sort Code: 406201
Account Number: 307 537 10

International transfers:
Commerzbank London
IBAN: GB51 COBA 4062 0130 7537 10
Swift: MIDLGB22 a/c COBAGB2X