

Maud Zimmer

From: Office <Office@cpinteriors.je>
Sent: Monday, 9 November 2020 11:21
To: AMO Group Sales
Subject: Idle end - SO8981 - MOSS
Attachments: AMO order.pdf

Good morning,

I hope you are well.

We installed in November 2019 2 shutter for our client MOSS/SO8981. The client called us on Friday saying that one of the blind was stuck. A member of the team went onsite to have a look and said we need a new idle end to fix the shutter.

I have attached the original order to this email. Could you please let me know if this is under warranty?

Thanks a lot and have a good day.

