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Dear Sir,

As we have discussed, the installation of roller blinds is a common practice for enhancing privacy and controlling light. However, the quality of the finish and the method of installation can significantly impact their function and appearance. This report addresses the issues observed with two roller blinds, focusing on the poor finish and installation techniques used.

Both roller blinds exhibited noticeable flaws in their finish. The fabric hem edges have not only been welded, but also stitched. This is an unnecessary practice which leads to the exaggerated light leaking into the room. This obvious and unnecessary stitch line is extremely wavy, leading to an unprofessional appearance and detracting from the overall aesthetic.

The location of the blinds, inside the recess, significantly reduces the performance of the fabric. Roller blinds require a gap around the fabric which necessitates movement of the fabric without fraying. These gaps, when combined with a blackout fabric are exaggerated leading to the reduced performance of the installation. As you required a high level of room darkening, these blinds should not have been placed inside the reveal.

The installation method employed for both roller blinds was inadequate. Multiple attempts to fix the brackets can be seen in the top corners of the reveals. In an endeavour to reduce the light gap between the blinds the fitter has removed part of the skirting which I am led to believe was not discussed.

In conclusion, the poor finish and faulty installation of the two roller blinds highlight the importance of professional sales advice, surveying methods, product familiarity and skilled fitters.

Kind regards,

Nic Preston
Sales and Surveying Manager