



Blinds Expert
1 Moor Valley Close
Mosborough
SHEFFIELD
S20 5DZ

ORDER CONFIRMATION 5028360142

Customer 14360753 Order date 20.12.2024

Your order number
20/12/24

Christmas & New Year closure dates

We will close at 14:00 on **23rd December 2024** and remain closed until **08:00 on 3rd January 2025**.

Please be aware that we will be upgrading one of our core IT systems between 24th December 2024 -2nd January 2025. During this period, we will be unable to process or handle any orders.

If you have any questions or need assistance, you can reach out to us through your preferred channel in advance of our Christmas Closure Dates.

We apologise for any inconvenience this may cause and sincerely appreciate your understanding.

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	1	PC	DFD S06 1025SWL Duo blackout blind,white/white,white channels,S06 Business Dev Disc	14.01.2025	146.00	25.00 % 12.00 %	91.98	
Sub total					146.00		91.98	
VAT					20.00	% of	91.98	18.40
Total amount in £							110.38	

Settlement terms
Payable immediately due net

Up to 00.00.0000 without deduction

Business Hours

Our contact centre opening hours are:-

Monday - Thursday 08:00 -16:30

Friday 08:00 - 14:30

VELUX Company Ltd

Woodside Way
Glenrothes
Fife
KY7 4ND

Telephone 01592 778225
Fax
Internet www.VELUX.co.uk
E-Mail sales@velux.co.uk

Bank Nordea Bank
Account 404878-42867701
IBAN GB95NDEA40487842867701
SWIFT NDEAGB2LXXX

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ORDER CONFIRMATION

Outwith these hours you can contact us by email.

Amend or cancel an order.

If you would like to amend or cancel your order, please email orders@velux.co.uk

Returns

Trade Returns - if you require a return, please raise your request and upload pictures via Dealernet, returns will no longer be accepted via email or telephone.

End Users: If you require a return, please raise your request and upload pictures via <https://www.velux.co.uk/customer-service> (GB) <https://www.velux.ie/customer-service> (IE)

We are unable to accept returns by email or telephone.

All other queries

For all other queries please email customer.support@velux.co.uk or customer.support@velux.ie

Product information

Product information can also be found on the VELUX website @ www.velux.co.uk or www.velux.ie

Special Items

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

Delivery of palletised products

For products which have been delivered on a pallet and require to be returned, the goods must be palletised for uplift. It is advised to retain the pallet until it is certain a return is not required.

Pine roof windows 100% PEFC certified certificate no. 169646-2014-AE-DEN-FINA