

G361442

Fault Report

Customer Name: Williams	Date: 22.04.26
Customer Reference: 361442	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Shutters	
Fault Description: Customer needs work done around the window after they removed the battons that was agreed with Dave at point of sale.	
Action to correct: Once customer has had the work completed they will call to rebook, dinner and front bedroom fitted but not caulked as remedial works needed done around the windows, lounge has been returned to the unit. 1 shutter to fit and 3 shutters to caulk.	

Baileys

34 HIGH STREET,
SPENNYMOR,
DURHAM DL16 6DD
TEL: 01289 813207 or 0191 250 8000
enquiries@baileys-blinds.co.uk
www.baileys-blinds.co.uk

Customer's Name Williams
Address Rosie Cottage
CRAMINGTON
Post Code NE23 6JH

Tel. home
Tel. work
mobile 07969 450265
email

DATE MEASURED/ORDERED
10/11/25
Measured By:
DAVE

ON106433
G 361442

CURTAINS	
PLEATED	
ROLLERS	
ROMANS	
SHUTTERS	X4
VENETIAN	
VERTICALS	
VISION	
WOODEN	

SPECIAL INSTRUCTIONS
CURT TO REMOVED
BEFORE RELATING TO
CURTAINS + MOVE
O.T. Box,
TRIAS MAY NEED TO
BE REMOVED, WILL
SEE WHEN FITTING
IF REQUIRED.

PROUST
NET
PRESS
FROND
MAG.
VAN
REDO.
SHOP
TV
YELL P
OTHER

Fitters Req. Est. Time Special PA

cham	anthracite	black	brown	champ-gold	chroma	silver	white	rose-gold	motorised	wood	chrome	breakdown
												top

Room	Width	Drop	Blind	Price	Special	Fitting Height	Price
Diner	1160	1550	1116	1200			
Living	1060	1550	1060	1200			
Bedroom	1476	1462	1476	1600			
Bedroom	1340	1530	1340	1600			
							2247.00
							1123.50

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL SOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.
It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T & C's on our website.
I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £ 2247
Dep Pd 25/11
Snrce DEPOSIT £ 1123.50
BALANCE £ 1123.50

PRICE ACCEPTANCE Customer's Signature
Gio AHEAD 25/11/25

CASH CHEQUE CARD

ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION

