

S359536

## Fault Report

<b>FITTER NAME:</b> Dan	<b>FITTING DATE:</b> 22-04-26
<b>Customer Name:</b> Ward	/
<b>Customer Ref:</b> 359536	
<b>Salesperson:</b> Shaun	<b>Salesperson called:</b> Yes/No No
<b>Blind Type and number:</b>  Bottom of shutter	
<b>Problem fixed on site:</b> Yes/No    No	
<b>Fault Description</b>  Customer now complaining marks on the bottom of the shutter.  All these problems are finally sorted from previous fault reports but now they are now not happy with the bottom Rail on the shutter.  I've added photos to show	
<b>Action to Correct:-</b>  Unsure on action to correct the reason there are marks on the frame is the Customer didn't want the bottom of the shutter drilling into the cill so there is Play on it with it being the size it is and also the length of the doors. Speak to Greame before we make a decision. If we are replacing the bottom will need Time As the full shutter will need to be cut out as Scott has screwed all the corners as It was not being screwed to the window cill.	