

G361739

Fault Report

Customer Name: Goode	Date: 17.04.26
Customer Reference: 361739	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Wood Venetian, con 6	
Fault Description: Measured incorrectly (Width). As discussed with Dave and Graeme, this conservatory was all measured incorrectly, to save on all being redone we managed to get it down to one cut down and extra pelmets.	
Action to correct: Organise with customer for blind to be collected for cut down on a Monday and sent to the factory that Tuesday, 40mm needs removing from the blind, Order 2 x 2.4m pelmets (Or closest size that can be ordered). These are to be left with customer to cut and mitre himself.	