

S360340

# Fault Report

<b>FITTER NAME:</b> Dan	<b>FITTING DATE:</b> 19-03-2026
<b>Customer Name:</b> Briggs	
<b>Customer Ref:</b> 360340 <i>service call</i>	
<b>Salesperson:</b> Shaun	<b>Salesperson called:</b> Yes/No No
<b>Blind Type and number:</b> L and R study bay, middle study bay, front bed left middle blind and kitchen rear	
<b>Problem fixed on site:</b> Yes/No <b>No</b>	
<b>Fault Description</b> L and R bay study customer not happy blinds not painted white to match blinds told Customer this is standard - not happy  Middle bay study. Chip/crack in blind will need to be replaced  Kitchen rear. Slat all chipped and marked also controls need to be about 100mm Longer as customer can't reach to open then once they are closed  Middle front bed left pelmet chipped in corner and needs to be replaced. Also 3 Blinds in a row where controls not lining up but that can be done on site	
<b>Action to Correct:-</b> Replace the middle bay study that is damaged <input checked="" type="checkbox"/> Replace the kitchen rear that is damaged and longer controls if possible (1694x 1005). <input checked="" type="checkbox"/> Replace the <del>pelmet</del> for the front bed left middle (1146x 1162).  Photos added for reference for supplier	

# Baileys

34 HIGH STREET,  
SPENNYMOOR,  
DURHAM DL16 8DB  
TEL: 01388 813267 or 0191 258 5956  
enquiries@baileys-blinds.co.uk  
www.baileys-blinds.co.uk

Customer's Name BRIGGS  
Address 9, ALMOND CLOSE  
SPENNYMOOR  
Post Code DU6 7TG

Tel. home  
Tel. work  
mobile 07964 288 287  
email 07534 168 996 9216

DATE MEASURED/ORDERED  
06 / 02 / 126

Measured By:  
SHAWN HANLEY

CURTAINS  
PLEATED  
ROLLERS  
ROMANS  
SHUTTERS  
VENETIAN  
VERTICALS  
VISION  
WOODEN  9

## SPECIAL INSTRUCTIONS

RWR  
Fix BAY TO WOOD  
TRIM TOP FIX  
SWIVEL RKTS

360340

PICTURE	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

Fitters Req. Est. Time Special RA (separate sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								<u>1/R</u>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Room	Width	Drop	Stat Size	Colour	Control LH or RH	Fitting Height	Price
FRONT L	570	1162	50	SUNWOOD	RR	2800	82 76
BED M	1146	1162		<del>EXPANDED</del> PURE 50	RR		164 152
L R	573	1162		OR, NO TAPES	RR		82 76
				<u>PURE 25/20</u>			
FLOOR R	1141	1160			RR	2800	164 152
STUDY	600	1296		<u>X SWIVL</u>	RTN L	LL 2900	102 473 95
BAY	1695/60	1296		<u>X BKTS</u>	RR		308 286
LTO R	600	1296		<u>X</u>	RTN R	RR 102	102 95
KIT REAR	1694	1005			PEL 1714	RR 2900	248 229
KIT SIDE	570	1152				RR 2900	82 76
							1334 / 1237
						LEW	
						DISE	11067 / 12989
						20Y.	

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website. I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £ 989  
Dep Paid 102  
STRIKE DEPOSIT £ 495  
BALANCE £ 494

PRICE ACCEPTANCE Customer's Signature

Shawn Hanley  
CASH  CHEQUE  CARD

ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION

**BBSAII**

Registered No.: 02814569

VAT Reg. No. 304 8566 14

# SUNWOOD VENETIAN BLINDS

## Order Form

Blinds '2,3 IN SAME ROOM TO MATCH  
Blinds 5,6,7 ON SAME WINDOW TO MATCH  
p. 1 of 2

Date: 09-02-26  
Order No: 260340

Store: SHAWL H  
Customer: BAJEGG

Room: BAILEYS - 3' Moor

Location	Width (mm)	Drop (mm)	Recess (v)	Exact (v)	Child Safety Installation Height (mm)	Slat Width	Slat Range & Colour	Controls			Options					
								RHS (v)	LHS (v)	REV (v)	STD (v)	Types	Travel	Valance	Rising Mechanism	
FAOEF B2D L	570	1162	1/2		2800	50	PURE	✓				No	STD	1/4	STD	
M	1146	1162						✓								
R	573	1162						✓								
FAOEF B2DA	1141	1160						✓						ADJN L		
STARTE	600	1296			2900									1/4	SWINGL	X
BAY M	1660	1296						✓							SWINGL	X
" R	600	1296						✓						R7N R	SWINGL	X
KR R2R	1694	1005						✓						1714	STD	

UNLESS OTHERWISE STATED ALL MEASUREMENTS WILL BE TAKEN AS PERCES AND ALL OPTIONS WILL BE INSTALLED.

NOTE:  
FITTING NOTES:

# SUNWOOD VENETIAN BLINDS

## Order Form

Company/Shop: **BAILLEYS - SIMON**

Slip No: **SHAW 1**  
Customer Name: **BAILLES**

Date of Order: **09-02-26**  
Order Reference: **360340**

Special Instructions: **Page 2 of 2**

Location	BLIND SIZE & SYSTEM						CONTROLS			OPTIONS					
	Width (mm)	Drop (mm)	Recess (v)	Exact (v)	Child Safety Installation Height (mm)	Slat Width	Slat Range & Colour	INS (v)	UNS (v)	REV (v)	STD (v)	Types	Tread	Valance	Fishing Brackets
1	570	1152	1/R		2900	50	PURE	/				No	STD	7/4	STD
2															
3															
4															
5															
6															
7															
8															

NOTE: UNLESS OTHERWISE STATED ALL MEASUREMENTS WILL BE TAKEN AS RECESS AND ALL OPTIONS WILL BE DEFAULT.

FITTING NOTES: